

PRIVACY POLICY

Effective Date: 2025

Sister's Beauty Cove ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect your information when you visit our website or use our services.

1. Information We Collect

Personal Information: Name, email, phone number, billing/shipping address, and information submitted via forms.

Non-Personal Information: Browser type, device, pages viewed, cookies, and IP address.

Payment Information: All payments are processed by third-party providers; we do not store your credit card information.

2. How We Use Your Information

- Operate and improve our services
- Respond to inquiries or customer service requests
- Process payments and appointments
- Send updates, confirmations, or marketing (unsubscribe anytime)
- Personalize your experience on our site
- Maintain security and prevent fraud

3. Sharing Your Information

We do not sell your information. We may share it with trusted third-party providers for:

- Payment processing
- Email communications
- Website hosting and analytics

4. Cookies & Tracking

We use cookies to improve website performance and user experience. You can disable cookies in your browser, but some features may not work properly.

5. Data Security

We take reasonable measures to protect your information, but no method is completely secure.

6. Your Rights

Depending on your location, you may:

- Access your personal data
- Request corrections
- Request deletion
- Opt-out of marketing emails

Contact us at support@sistersbeautycove.com to exercise your rights.

7. Third-Party Links

We are not responsible for content or privacy practices of external sites.

8. Children's Privacy

Our site is not intended for children under 13.

9. Updates

We may update this policy. Changes will be posted with a new effective date.

TERMS & CONDITIONS

Last Updated: 2025

1. Use of Our Website

You agree to use our site lawfully and not:

- Interfere with site functionality
- Hack or exploit the site
- Use content without permission

2. Intellectual Property

All content, images, branding, and materials belong to Sister's Beauty Cove and may not be copied or redistributed without written permission.

3. Booking & Services

- Provide accurate information
- Attend scheduled appointments on time
- Follow service policies

Missed appointments or late cancellations may incur fees.

4. Products & Purchases

- Prices and descriptions may change at any time
- We may refuse or cancel orders
- Refunds follow our Refund Policy

5. Disclaimer

We provide image consulting, beauty guidance, and wellness support. We do not provide medical, legal, or psychological advice.

6. Limitation of Liability

We are not liable for damages from service use, website use, or third-party issues.

7. Privacy

Use of our website is also governed by our Privacy Policy.

8. Changes to Terms

We may update these terms. Continued use of the site constitutes acceptance of changes.

9. Governing Law

These Terms are governed by the laws of South Carolina.

10. Contact

Questions? Email support@sistersbeautycove.com