Welcome to Cozumel and Casa Cazadora del Mar

A few pointers to help make your transition from airport/ferry to Condo a bit easier...

Arriving to Cozumel via the COZUMEL AIRPORT:

LEAVING CUSTOMS: Timeshare annoyance "alert": When you exit customs someone most likely will try and block your path, approach you and ask you for your destination, or ask if you need help with ground transportation. These people are representatives of time-share organizations. Unless you want to go see a time-share do not go with them.

Rental Cars: Avis and Hertz are both located inside the airport, right after you leave customs. Budget and Alamo are located outside the airport and across the street.

Taxi service: We recommend using Lazaro Taxi +52 987-115-9268. He will pick you up at any location and drop you off wherever needed. He is available for the entire day or just a quick trip to the grocery store. <u>Taxis are not allowed to make pickups at the airport,</u> only drop-offs. If you want to take a taxi; you must walk to the traffic circle outside the airport property.

You can use any taxi for roughly \$25.00usd per couple to the condo. Always confirm your price first as it is not determined by a meter. When returning to the airport the guards at the Residencias Reef security gate are also very helpful, tell them when you would like taxi service and they can arrange to have a taxi at the front gate for you.

Shuttle van: As you exit the customs area, you will turn towards your right. Go to the Airport Shuttle window. Inform them you are traveling to Residencias Reef and they will provide you a ticket. The cost of the shuttle is approximately \$15.00- 20.00usd per person. The shuttles will wait until they are completely full before exiting the airport. Once you receive your ticket, exit the doors of the airport. The shuttle vans are lined up along the curb right in front of the doors. Tell the driver Residencias Reef, or show them your ticket and they will direct you to the correct shuttle.

DIRECTIONS TO THE CONDO from the airport:

Enter "Residencias Reef" into Google Maps for accurate directions:

Take a right at the traffic circle leaving the airport onto Av Antonio Gonzalez Fernandez Follow the road to the ocean approx. 1.2 miles

Take a left at the ocean on Av Rafael E Melgar

Follow the Ocean for approximately 9 miles Av Rafael E Melga will turn into Quintana Roo C-1 At the VERY SMALL kilometer 14 sign, immediately turn right immediately turn left on the old road Drive about 100ft. and you will be at Residencias Reef Security Gate, turn right and check in with staff at the gate.

Arriving to Cozumel via the FERRY DOCK/TAXI:

Pick up your luggage and walk to the road where you will find the taxi's lined Up. See taxi information above and ask them to take you to Residencias Reef. If you need help with your bags there are porters with special baggage tricycles to assist you.

Upon arrival, please give the gate security guard your name and the **condo number 8330**They will instruct you where to go. If you need help with your luggage, please tell security and someone will be happy to help you. Please tip them.

CHECK IN TIME IS AFTER 3:00 PM CHECK OUT TIME IS 11:00 AM

The condo has a digital deadbolt lock, the code is ****. There is also a lockbox next to the door that has an override key inside for emergencies. The lock box code is ****. These are the only ways to enter the condo (security does not have a key or the current code). If you still have a problem with the door please contact my property manager, Mario Espinoza cell # +52 987-800-9514. He is not on call 24/7 and you could experience significant wait times. You can use *WhatsApp!* (an app on your phone or computer) to contact foreign numbers for free. You can text or call using *WhatsApp!* As well.

Secure internet is Wifi: cazadora-del mar; Password: Casa8330

The housekeeper Roxy, will come by to clean Monday thru Saturday. If you want her or our property manager, Mario, to shop for you they will. You will need to have a list for them as well as you need to pay for the groceries and of course a tip is welcome. They will provide a receipt for you. Feel free to message him before you arrive so there is food available for you after your long day of travel.

COOKING SERVICE:

If you would like to have an authentic Mexican meal (menu below) prepared for you and your guests, just pay for the groceries and an additional charge of \$15 usd per person service charge. Roxy will shop, cook, serve and clean up. I always love having her make pico de gallo (remember to request if you like things spicy), homemade chips, and guacamole. If you prefer an arrival day meal on Monday-Saturday; please contact me so we can prearrange with Roxy's schedule, and you can then provide grocery funds ahead of arrival day.

GROCERIES/LIQUOR:

If you prefer to do grocery shopping before heading to the condo, Cozumel no longer provides plastic grocery bags in most stores. You are advised to bring your own recyclable grocery bags OR you can purchase there as needed.

MEGA: Like a super Wal-Mart, along the waterfront

CHEDRAUI: located South of MEGA SAM'S CLUB/ BODEGA: inland

Emergency Needs, request a taxi, inform of guests arriving or to make a report to Security:

Security Gate US #: (682) 238-2999/Security Guard Local # 011 52 (987) 688 5213

Dialing the US from your cell phone: Dial 011 (xxx) xxx-xxx

Enjoy your stay! Mandee and Rick Hunter +1 303-929-1405 (text or call) CasaCazadoraDelMar@gmail.com