



Terms & Conditions

Updated 8/24/2026.

By accepting and/or signing this estimate, the Customer acknowledges that they have reviewed the proposed scope of work and agrees to the following terms and conditions:

1. Scope of Work

This estimate includes only the labor, materials, equipment, and services specifically described in the estimate. Any work, materials, repairs, or services not specifically listed are considered outside the original scope and are not included in the quoted price. Any additions or modifications to the scope must be agreed upon by Axis Electric and the Customer.

2. Changes & Additional Work

Changes requested by the Customer, or additional work determined to be necessary after work has begun, may result in additional charges for labor, materials, equipment, permits, or other associated costs. Whenever possible, Axis Electric will notify the Customer of additional work and obtain verbal or written approval before proceeding. Approved additional work will be added to the final invoice.

3. Unforeseen & Existing Conditions

This estimate is based on conditions that are visible or reasonably known at the time the estimate is prepared. Concealed, damaged, unsafe, inaccessible, or non-code-compliant conditions discovered after work begins are **not included** unless specifically stated in the estimate. This may include damaged or improperly installed wiring, hidden junctions, structural obstructions, inaccessible spaces, failed equipment, or other existing conditions. Any additional labor or materials necessary to address these conditions may be billed separately with Customer approval.

4. Materials & Equipment

Unless otherwise stated, Axis Electric will provide only the necessary materials and equipment to complete the electrical work described. Material selections may be substituted with products of comparable quality based on availability. Axis Electric is not responsible for defects, missing components, compatibility issues, warranty claims, or delays involving **customer supplied** materials, fixtures, appliances, or equipment.

5. Permits, Inspections & Code Requirements

Permit and inspection fees are included only when specifically listed in the estimate. Electrical work performed by Axis Electric will be completed in accordance with applicable electrical codes and requirements in effect for the work being performed. If an inspector or authority having jurisdiction requires additional work involving pre-existing conditions or work outside the original scope, that work may result in additional charges.

6. Access & Work Area

The Customer is responsible for providing **reasonable and safe access** to electrical panels, equipment, attics, crawlspaces, walls, ceilings, and other areas necessary to complete the work. Furniture, personal belongings, stored materials, and other obstructions should be removed from the immediate work area before work begins. Axis Electric will exercise reasonable care while performing the work but is not responsible for moving or protecting personal property unless specifically agreed upon.

7. Patching, Painting & Finish Work

Electrical work may require openings or alterations to walls, ceilings, siding, cabinetry, flooring, or other finished surfaces. Unless specifically included in the estimate, drywall repair, texturing, painting, staining, carpentry, cabinetry, concrete repair, landscaping, and other finish or restoration work are excluded from the scope of work.

8. Scheduling & Delays

Scheduled start and completion dates are estimates and may be adjusted as necessary. Axis Electric is not responsible for reasonable delays caused by material availability, inspections, permitting, unforeseen site conditions, weather, utility companies, other contractors, Customer-requested changes, or circumstances outside of Axis Electric's reasonable control.

9. Payment

Payment is due according to the terms stated on the estimate or invoice. The final invoice may include approved changes, additional work, additional materials, permit or inspection costs, and applicable taxes that were not included in the original estimate. Unless other arrangements have been made in writing, final payment is due upon completion of the contracted work.

10. SMS/Text Messaging Terms

By providing a mobile phone number and consenting to receiving text messages from Axis Electric, you agree to receive SMS/MMS communications related to your interactions with Axis Electric. Messages may include appointment confirmations and reminders,

scheduling updates, service and project updates, estimate or invoice notifications, requests for information, and other customer service or account-related communications.

Message Frequency: Message frequency varies depending on your interactions with Axis Electric, the services requested, and the status of your project or appointment. Messages are sent as necessary to communicate relevant information regarding your service or account.

Privacy: Your personal and mobile information will be handled in accordance with the **Axis Electric Privacy Policy**, available at: axiselectric.org/privacy-statement. Mobile information and SMS consent will not be sold or shared with third parties for their marketing or promotional purposes.

Opt-Out: You may opt out of receiving text messages at any time by replying **STOP** to any message. After opting out, you may receive a final confirmation message indicating that you have been unsubscribed. You will no longer receive SMS messages unless you subsequently opt in again.

11. Warranty

Axis Electric warrants its workmanship for a period of **one (1) year from the date of completion**. This warranty applies only to work performed by Axis Electric and does not cover manufacturer defects, normal wear, damage or misuse, customer-supplied equipment, alterations or repairs performed by others, or failures caused by existing electrical systems or conditions outside the original scope of work. Manufacturer warranties, when applicable, remain subject to the manufacturer's individual terms and conditions.

12. Estimate Validity

Unless otherwise stated, this estimate is valid for **30 days** from the date issued. After 30 days, Axis Electric reserves the right to revise pricing based on changes in material costs, labor costs, availability, project conditions, or other factors affecting the cost of the work.

13. Acceptance & Authorization

By signing or otherwise providing written acceptance of this estimate, the Customer authorizes Axis Electric to perform the work described in the estimate and acknowledges acceptance of the pricing, scope of work, exclusions, and these Terms & Conditions. Any approved changes or additional work will become part of the agreement and may affect the final contract price.

Customer Signature: _____

Printed Name: _____

Date: _____