

Summary for children and young people

Name of children's home: White Orchid Care Marston Moretaine

URN: SC483714

Date of inspection: 03 August 2021

Dear Jack, Danny, William and Warren

It was a real pleasure to meet you when I visited. You made me feel very welcome. I was really impressed by how polite you all were.

Danny, thank you for the basketball game. You are very talented. I cannot believe you beat me, Rahi and Karen, do you think it was my high heels that made me play basketball so badly? Or maybe I am just not very good at it. Whatever it was, I did enjoy playing it in the sunshine. Thank you for taking time to give me your view of the home.

Jack, it was lovely to meet you. I know that there was a lot going on the day I was there, and you came home from your camping trip. I could see the lovely relationships that you have with staff, James and Karen.

Warren, your scrambled egg was honestly the best I have ever eaten. I was impressed that you got up early to cook breakfast for everyone.

William, I am sorry that I didn't get to meet you as you were on holiday with your mum. The staff told me how well you are doing, and I spoke to your mum as well.

The staff know you all really well, which means that they know what to do when you are experiencing difficult times. You have lots of opportunities to express your views and you are very well supported to contribute to the decisions affecting your care.

It was brilliant to see how well you attend your school or education package. The staff make sure that you know how proud they are of all of your achievements. I was impressed with how the staff make sure your health needs are supported and all the other types of support available. The staff make sure that you have a wide variety of activities to enjoy. It is obvious that you have strong relationships with Debbie and all of the staff. Debbie and the staff are all very proud of your progress.

I have judged your home as outstanding.

Thank you for making my job so enjoyable.

Warm regards Natalie

