



Title	Complex Services Support Worker
Wage	\$25.00/hour
Job Type	Casual/Hourly (minimum 3hrs/wk. commitment)
Shift Details	Priority hiring for Weekend support. Shifts typically range from 5-12 hours, based on the service. Hours of service are 8 am - 8 pm.
Start Date	ASAP
Number of Positions	Multiple
Deadline	Until Filled
Location	Niagara Region

Company Info:

Niagara Care Connects (NCC) is a company committed to serving those in need across the Niagara Region. Our goal is to provide high-quality, person-centered and evidence-based support to individuals with Developmental Disabilities and/or Complex Mental Health needs of all ages.

We offer direct and transitional services across many settings including hospital, clinical, residential, and community environments. Niagara Care Connects is an equal opportunity employer and service provider, committed to non-discriminatory service and employment opportunities.

Top benefits or perks:

As a team member at Niagara Care Connects, you'll enjoy the following opportunities:

- Opportunity to enhance the lives of those in need.
- Supportive management committed to work-life balance.
- A collaborative and inclusive work environment.
- Flexible hours based on your own availability.
- Professional Growth and Development opportunities.
- Coverage under the Workplace Safety and Insurance Board.

Job Expectations:

- Supporting the social and emotional engagement and growth of individuals accessing services.
- Ensuring the fulfillment of individual outcomes and needs as outlined in support plans.
- Working closely and collaboratively with families, team members and other community service providers.
- Providing personal care to youth and adults i.e., hygiene, toileting, eating, and changing.
- Providing Positive Behavioural Support to individuals with complex support needs.
- Ability to work autonomously and as an individual collaborator.
- Ability to adapt and learn new skills in a flexible work environment.
- Strict adherence to health, safety and risk management policies.
- Complete accurate notes, behavioural tracking, reports and other necessary documentation.

Qualifications:

- Have or be working towards a Post Secondary Degree or Diploma in Social Services, Psychology, Child and Youth Care, Education, Health Care or related fields.
- Experience supporting youth and adults with Developmental Disabilities and Complex Mental Health.
- A demonstrated ability to provide person-centered, strength-based support in collaboration with persons receiving services and their families.
- Experience providing positive support to individuals with complex behavioural support needs.
- Strong written and verbal communication skills.
- Experience supporting individuals with ASD, and FASD is considered an asset.
- Proficiency in Microsoft Office applications and online workspace platforms.
- Knowledge of Applied Behaviour Analysis, DBT, ASIST and NVCI is considered an asset.

Additional Requirements:

- Current First Aid and CPR
- Current Police Vulnerable Sector Check
- Valid G Class Driver's License and Clean Drivers Abstract
- Medical clearance and proof of COVID-19 vaccination may be required at certain worksites.

How to Apply:

Qualified candidates who wish to apply may forward their cover letter and resume to info@niagaracareconnects.com Attn: Mallorie (reference "Complex Services Support Worker" in the subject line).

We thank all applicants for their interest but only those selected for an interview will be contacted.