HIRING OR ROSTERING OF DIRECT CARE WORKERS REQUIREMENTS.

- (a) *Hiring or rostering prerequisites*. Prior to hiring or rostering a direct care worker, the home care agency or home care registry shall:
 - (1) Conduct a face-to-face interview with the individual.
- (2) Obtain at least two satisfactory references for the individual. A satisfactory reference is a positive, verifiable reference, either verbal or written, from a former employer or other person not related to the individual that affirms the ability of the individual to provide home care services.
- (3) Require the individual to submit a criminal history report, in accordance with § 611.52 (relating to criminal background checks) and a ChildLine verification, if applicable, in accordance with the requirements of § 611.53 (relating to child abuse clearance.)
- (b) Direct care worker files. Files for direct care workers employed or rostered must include documentation of the date of the face-to-face interview with the individual and of references obtained. Direct care worker files must also include other information as required under § 611.52, § 611.53, and if applicable, § § 611.54, 611.55 and 611.56 (relating to provisional hiring; competency requirements; and health screening.)