



D&G Pet Agreement

Please fill out this form to the best of your knowledge and be sure to read our conditions of agreement and policies attached.

- New Day Care Pet New Boarder Pet

PARENT'S INFORMATION

Parent's Name:

Email:

Address:

Phone:

PET'S INFORMATION

Pet's Name:

Date of Birth:

Breed:

Gender:

Spayed/Neutered:

YES NO

Veterinarian:

Phone:

Address:

All Vaccinations & Kennel Cough (Dogs):

YES NO

Vaccinations received (DD/MM/YY):

EMERGENCY CONTACT

Name:

Relationship:

Phone:

DIET

Any Allergies?

Can your pet have treats?

Feeding Instructions (Morning/Evening & quantities):

MEDICATIONS

Is your pet taking medications: YES NO

Medications & Instructions:

Where do they usually sleep?

-
- | | | |
|---|------------------------------|-----------------------------|
| Are they friendly with other dogs? | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| Are they friendly with people? | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| Has your dog ever shown signs of aggression or bit a person or dog? | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| Has your dog ever jumped a fence taller than 6ft? | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| Has your dog ever dug underneath a fence/barrier? | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Things they love (Belly rubs, playing ball etc):

Things they don't love (Being touched in certain places, food sharing etc):

Anything else we should know about your pet?

Please Circle

Are you on Whatsapp? Yes No

Is your pet allowed on Social Media? Yes No

Is your pet insured? Yes No

I the undersigned, agree that all information presented in this form is accurate and full to the best of my knowledge. I consent to D&G's using the information provided in this form to provide services and conduct business operations. I acknowledge that I have read, understand and agree to all terms & conditions within the Release & Waiver of Liability and Indemnity Agreement. I agree that a copy of this agreement may be produced in place of the original and that it is legally enforceable. I agree that my signature may be deemed original whether in electronic or ink form. No modifications or additions made to this agreement will be valid unless in writing and signed by both parties.

Applicant Signature:

Printed Name:

Date:

D&G Representative Signature:

Date:

RELEASE & WAIVER OF LIABILITY AND INDEMNITY AGREEMENT

THIS AGREEMENT IS A WAIVER OF LEGAL RIGHTS, RELEASE OF LIABILITY AND INDEMNITY. BY SIGNING THIS AGREEMENT YOU ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND IT IN ITS ENTIRETY.

In exchange for your pet(s) being admitted into D&G's Care, you availing of boarding, day care or any other services or products provided by D&G's. You waive, release, and discharge **D&G's and any affiliates, owners, employees, representatives, volunteers or agents (collectively hereby referred to as 'D&G's VIPet Hotel')** from any and all claims, losses, or liabilities.

1. All Dogs must:

- a. Be up to date on all required vaccinations for Parvovirus, Distemper, Hepatitis, Leptospirosis, Rabies, Coronavirus and Tracheobronchitis (Kennel Cough). (All vaccinations received at least 2 weeks prior to arrival and vaccination records provided as proof).
- b. Be in good health, free from any injury or illness at least 30 days prior to arrival and free from any ticks, fleas and worms.
- c. Not be aggressive toward other people and dogs.
- d. Have a leash and collar.
- e. If off-leash while entering/leaving, the owner accepts full responsibility for the dog's actions and whereabouts while off-leash.

2. All Pets (Cats & small pets) must:

- a. Be up to date on all required vaccinations. (All vaccinations received at least 2 weeks prior to arrival and vaccination records provided as proof).
- b. Be in good health, free from any injury or illness at least 30 days prior to arrival and free from any ticks, fleas and worms.
- c. Be held in a secure carrier upon arrival and departure from D&G's

3. Aggressive dogs. Aggression of any kind can not be tolerated for the safety of your dog and others. D&G's may at their discretion refuse admission, separate and request that your dog(s) not return if they show any aggressive or unacceptable behaviour.

4. Feeding. Pets will be fed in accordance with the instructions you provide in this application or any subsequent instruction.

5. Personal Property. If you or your pet causes any damage to themselves, other pets or property you will be liable for any and all treatment, repairs and replacements. D&G's are not liable for any lost, stolen or damaged property belonging to you or your pet.

6. Fees. All fees are to be paid in full, due at the time you collect your pet. Prices are agreed upon prior to your pets arrival. D&G's reserve the right to make changes to their rates for any subsequent service offerings.

7. Continual disclosure. You are required to disclose on a continuing basis any and all changes to the information provided in this application. Any changes to medical conditions or behaviour that may prevent your pet from participating in our services must be disclosed.

8. Cancellations & Refunds. Cancellations for boarding must be made 72 hours prior to specified date and 24 hours prior for day care. Refunds are provided at the discretion of D&G's.

9. Photographs & Social Media. You agree to your pet & it's likeness being photographed & videoed and any such recordings or photographs being used in our marketing and shared on social media platforms. Any Photographs/Videos

sent via whatsapp/any other way of contact privately should not be used on social media without prior consent from D&G's VIP Hotel.

- 10. Veterinary Care.** You agree D&G's have the right to determine if your pet requires medical attention due to illness, injury or behaviour that may suggest they require treatment. You acknowledge D&G's has the right to obtain treatment for your pet from the veterinarian described in this agreement or from an alternative veterinarian where necessary. You grant the veterinarian and D&G's permission to make medical decisions for your pet. Consent will be sought from you or your emergency contact where possible. You acknowledge that your emergency contact has the right to grant permission to obtain treatment for your pet. If we are unable to contact you or your emergency contact we will consider this agreement as consent to obtain treatment for your pet. You will be responsible for any costs related to medical treatment.
- 11. Agreement and Acknowledgement of Risk.** You agree and understand that there are inherent risks involved with interactions between pets and other pets as well as pets and humans. You acknowledge that these potential risks may result in damage to property, injury, or illness including but not limited to sickness or death of humans or pets. You accept and assume responsibility for all risks including, without limitation, all losses, costs or damages incurred as a result of your pets participation in our services as well as any veterinary expenses on behalf of or caused by your pet.
- 12. RELEASE & WAIVER OF LIABILITY AND INDEMNITY.** You hereby, forever waive, release, and discharge from any and all claims, losses, injuries, suits, litigations, liabilities, costs, expenses, and any demands whatsoever D&G's and any affiliates, owners, employees, representatives, volunteers, agents and all others having an interest in any D&G's party (collectively referred to as 'the releasees'), arising from or relating in any way to: your pets participation in our services and any act or omission of the releasees. You acknowledge that this agreement is binding on you, your heirs, successors and legal representatives.