

# Corsicana Navarro County Public Health District (CNCPHD) Women, Infant, and Children (WIC) Project 67 PO BOX 518/ 219 W. 6<sup>th</sup> Ave. Corsicana, TX 75110

# **WIC Director/ Certifying Authority (CA)**

Job Description

# **General Summary**

Manages day-to-day operations of the WIC Clinic to comply with both State Agency and CNCPHD.

# **Supervision Received and Exercised**

Works under the supervision of the Director of the CNCPHD and Director of Nurses (DON) of the CNCPHD.

# Responsibilities

Administrative Responsibilities:

- A. Orients personnel to policies/ procedures of the WIC Program and the CNCPHD.
- B. Updates Local Agency's WIC Policies and Procedures.
- C. Work with the Director of Nurses of the CNCPHD and bookkeeper to work on the Financial Invoices.
- D. Prepares monthly WIC Invoices to submit to the State Agency (SA) with the approval of DON.
- E. Monitor and maintain budget for the clinic.
- F. Reviews reports to keep updated on clinic productivity through Power BI system.
- G. Perform Self-Audits for the local agency per Quality Management Plan.
- H. Submits yearly IBCLC and Nutritionist Waiver to meet staffing standard requirements.
- I. Ensures all Apply Online participants are contacted within specified time limits.
- J. WIC Director will monitor Surveys Qualtrics Experience and contact them within specified amount of time.
- K. Review and sign staff timesheets.
- L. Make sure the schedule in TXIN is accurate. Notify state of any changes and closures of the clinic.
- M. Attend monthly WIC Director meetings with state agency.
- N. Maintain clinic equipment inventory.
- O. Attend CNCPHD board meetings.

Nutrition Education (NE) Coordinator:

- A. Follows SA Policy NE:02.0
- B. Prepares, submits, and implements yearly nutrition education plan for approval by the State Agency.
- C. Oversee NE activities to ensure that lessons and materials are presented to WIC clients.
- D. Prepares and teaches, both English and Spanish, classes.
  - a. Works with Registered Dietitian to prepare for classes.
- E. Works with Outreach Coordinator to reach agencies and organizations.
- F. Attend the yearly Texas WIC Program's Nutrition/ Breastfeeding (NE/BF) Conference.

# **Breastfeeding Coordinator:**

- A. Follows SA Policy BF:02.0.
- B. Orders breast pump equipment and materials when needed.
- C. Maintain inventory of breast pumps and equipment.
- D. Clean breast pumps. Attend the yearly Texas WIC Program's Nutrition/ Breastfeeding (NE/BF) Conference.
- E. Keeping the Staff BF Referral Protocol and Client Breastfeeding Resource List up to date.
- F. Works with Outreach Coordinator to promote breastfeeding to reach agencies and organizations.
- G. Works with Breastfeeding Peer Counselor (BFPC) to promote breastfeeding to WIC clients.
- H. Monitors BFPC to complete monthly training.

## **Training Coordinator:**

- A. Follows SA Policy TR:03.0
- B. Make sure all employees are up to date in training.
- C. Keeps accurate account of all the training required for staff and ensure all training is completed on time.

#### Disaster Plan Coordinator:

- A. Perform annual fire escape training.
- B. Initiate Disaster Plan as needed.
- C. Maintain and update the Disaster Plan Policy as needed.
- D. Maintain Disaster Plan Emergency Kit.
- E. Maintain annual fire extinguisher maintenance.

# Certification of participants:

- A. The certifying authority is responsible for certifying nutritional risk conditions at the time of certification and prescribing supplemental foods.
- B. Determines eligibility, certification, and sub-certification for applicants using State WIC policies and procedures.

- C. Draws blood through capillary puncture and determines hemoglobin levels to qualified participants.
- D. Weights and measures participants and plots using TXIN software.
- E. Makes necessary referrals to other health care sources as needed.
- F. Assist clinic staff in applying policies as needed.
- G. Screens immunization records.
- H. EBT issuance for food benefits.
- I. Approves non-contract formulas as outlined in Food Delivery Policies.
- J. Provides nutrition and breastfeeding information to promote and maintain proper nutritional practices, health protection, and care.
- K. Communicate with the State Agency when needed.
- L. Perform general clerical duties associated with routine WIC clinic operations, such as scheduling appointments, answering phone calls, etc.

## **Qualifications**

- A. Be familiar with and follow all policies and procedures as stated in the WIC Program.
- B. Excellent verbal and written communication skills
- C. Excellent customer service
- D. Ability to prioritize tasks and delegate them when appropriate.
- E. Proficient in computer skills.
- F. Ability to cross-train to do all computer activities as well as all clerical duties.
- G. Health Nutrition knowledge.
- H. Ability to change and learn new skills.
- I. The ability to work outside of regular hours and outside of the WIC clinic.
- J. Required trainings must be completed within specific timeframes, as listed in the Training Requirement Chart.
- K. Ability to manage a staff of four or more.

# **Experience and Education Guidelines**

# Knowledge

Requires graduation form an accredited school of nursing.

#### **License/ Certification**

- A. Must be licensed to practice as a nurse in the State of Texas.
- B. CPR certification is required.
- C. Valid Texas Driver's License.
- D. Nursing license and CPR certification must be maintained and current for continued employment.

#### **Experience**

One year of nursing practice or experience as a medical professional in a clinic or hospital setting is preferred but not required.

Bilingual (Spanish) Preferred.

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