

1/28/2021

Cobblestone Forest Homeowners Association
C/O Awakenings Associations Management
4213 County Road
Suite 1
Middleburg, FL 32068

Reference: Job # 12E58018N – Cobblestone Forest – Jacksonville, FL

Re: Upcoming AT&T Installation Work in Your Community

Dear Community Members:

The AT&T U-verse fiber upgrade is tentatively projected to begin in your neighborhood middle of 2021. About a week before the job starts, our crew will enter the neighborhood and place door hangers to alert the residents that the project will be starting soon.

Please notify your homeowner association's board members about the project. Attached is an information letter from AT&T and a Frequently Asked Questions sheet. Please share these with your residents. If you have any other questions, please contact us at permits@engineeringassociates.com. Bluestreak is the construction company performing the installation. If there are any construction issues, please contact Bluestreak at 1-800-869-1615 or at jacksonvillecustomerservice@bluestreakllc.com. We look forward to hearing from you.

Sincerely,

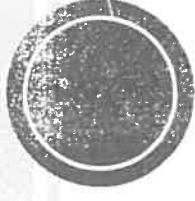
Brandon Tolbert
HOA Manager/Subcontractor AT&T Southeast

Frequently Asked Questions Concerning Your Upcoming AT&T Fiber Upgrade Project

- **When will the project start?** Door hangers will be placed on resident's doors a week before the project begins.
- **How long will it last?** Most projects are completed within four weeks.
- **What is being installed?** Fiber optic cable and flexible conduit (1-2" piping for fiber optic cable), will be placed underground. New in-ground service access boxes (handholes) for high speed internet are being installed at various locations.
- **How much digging?** Typically, two small send and receive pits are dug as far apart as space management restrictions allow. Utilizing these pits, a boring machine pushes underground conduit between driveways and under roads. The fiber optic cable is then pulled through the conduit.
- **Will my yard or landscaping be damaged?** ATT will authorize minimal digging and boring where necessary to provide a safe pathway for the new fiber optic cable. Any affected areas will be repaired and restored to original condition.
- **Will my neighborhood be unsafe during the project?** Traffic flow and safety will be addressed. The worksite is left in a safe condition at the end of each day and all pits are filled in.
- **What are these different colored markings all over my yard?** These markings were placed by a locate service to identify underground utilities. For everyone's safety, please do NOT disturb flags, stakes, or paint until the job is completed. We use a biodegradable water based paint for our markings. For more information please visit www.sunshine811.com.
- **Will my existing AT&T service be disrupted?** In some cases, a very brief, one-time interruption may occur when the equipment serving your home is cutover to the new equipment. If this occurs, please allow at least 20 minutes for the service to be restored before calling customer repair.
- **When can I start receiving this new service?** AT&T typically begins residential installs approximately 3-4 months after completion of work in the subdivision.
- **Who do I call if I have a question or concern once construction has started?** You will need your job number. This number is included in the AT&T notification letter and on the door hanger that will be distributed about a week before the project begins. Bluestreak is the construction company performing the installation and can be reached at **1-800-869-1615**.

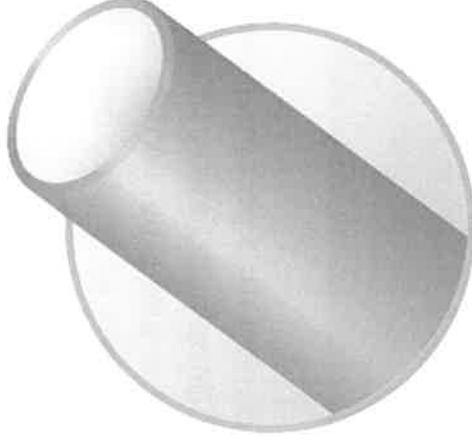
HOA/PROPERTY MANAGEMENT NOTIFICATION FOR NETWORK UPGRADES BY AT&T

PROCESSES, PROCEDURES, AND MATERIAL

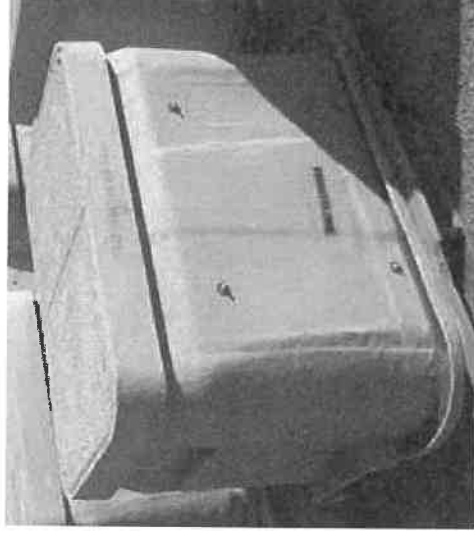


HANDHOLE EXAMPLES

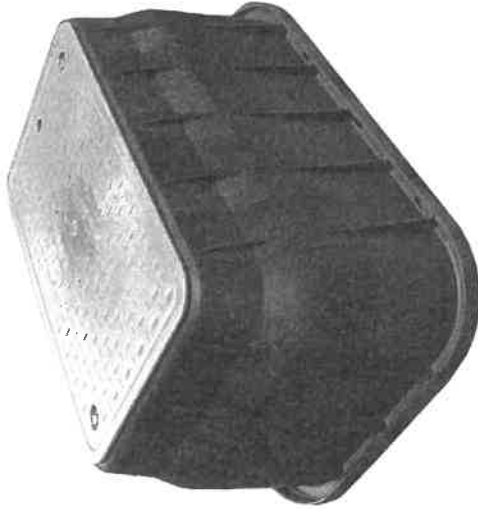
These vaults are installed flush with ground level. The larger vaults will contain splice locations and larger terminals. While the smaller vault will contain smaller terminals and individual lines to homes. We will connect all of these vaults with 1.5" pipe placed 24" below ground. What this allows is once we have placed all of the new facilities when a customer orders service we will only have to bury a new line on their property. The rest of the line will be carried in the pipe and vaults to the property line, allowing less disruption to the community in the future.



1.5"



30"x48"

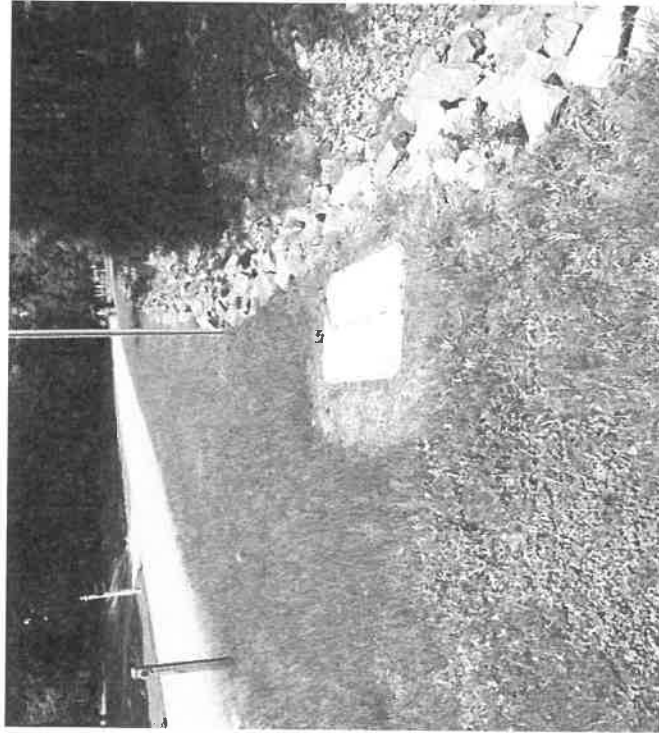


17"x30"



10"x15"

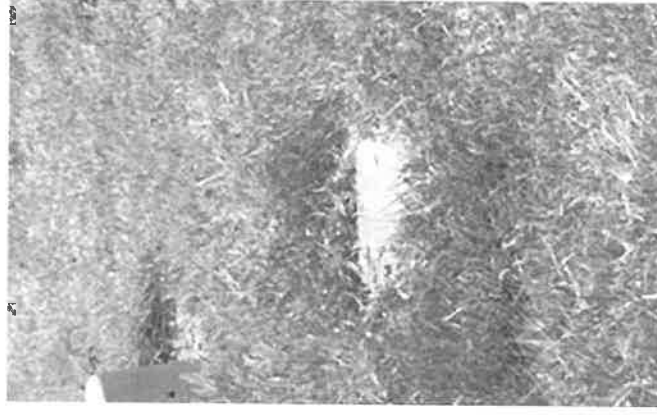
PLACED HANDHOLES



30"x48"



17"x30"



10"x15"

Once all of the cable is placed the holes are filled in and tamped. Then the sod is replaced. In the areas around the handholes we will also place grass seed and straw if necessary.



Sample Handhole Terminal Box to be installed below ground

Typically these will be used in 2 sizes depending on the cable and service wire terminal material housed inside the box. 10" x 15" (cover size) or 17" x 30" (cover size)



This is a view looking down on the grass where this cover will be flush in the ground. When construction is complete, this is all that will remain visible.

