



POLICY NAME: Parent Code of Conduct Policy

DATE OF ISSUE: 29.07.2025

CONTROLLING BODY: Obstacles Australia Pty Ltd

Parents/ Guardians Code of Conduct

Purpose

- To ensure Obstacle Australia remains a safe and positive environment for all.
- To maintain a high standard of behaviours amongst parents/guardians, which supports a positive child doing their sport.

Policy

Supporting your child

- Remember that your child participates in sport for their own enjoyment, not yours.
- Show appreciation for good performance by all participants, including those from other clubs.
- Never ridicule at your child or any other athlete for making mistakes or losing a competition/race.
- Do not coach or communicate with your child from the grandstand or poolside. This includes gesturing, yelling, and speaking over the railing in the event area. Side-line coaching can sometimes be dangerous as it becomes a distraction to athletes and could potentially lead to injury.

Respect for others and Obstacle Australia

- Treat all persons with respect and courtesy. Respect the rights, dignity and worth of every person regardless of their gender, ability, cultural background or religion. This includes all Obstacle Australia staff, athletes, referees, volunteers, other members and guests.
- Be proud of your Club and promote it positively.

Viewing of Training and Competitions

- Parents are not permitted in the Training Areas under any circumstances (unless requested by a coach) satisfying our Child Safe, Child-Friendly Policy.
- If you notice any behaviour or hazards which could potentially harm or endanger someone, please report to a Coach or Manager.

What to do if you have questions or concerns

- Should you require to speak with your child's coach, please book an appropriate time to do so. It may not always be possible for you to speak with the coach directly after training due to their schedule. Please speak with Customer Service who will forward your request to the coach or team leader to contact you. Alternatively, you can email to arrange a time to meet.
- If an issue arises that needs attention, please contact a Manager who will assist immediately or pass on to the relevant team leader to address.
- Maintain confidentiality regarding any issues raised and please do not gossip or complain to other parents.
- Obstacle Australia Management will be responsible for the handling and mediation of all grievances.
- Under no circumstance should parents/athletes approach other parents/athletes in the attempt to resolve any possible grievances they may have. This includes any contact via social media or any other medium.

Any behaviour not in line with the code of conduct may result in suspension, demotion or cancellation of the participant/athlete Obstacle Australia membership.