



PHONE SYSTEMS

We have the right communication solution made just for you. We will customize your solution based on your business needs. Our Unified Communication Platform integrates with Microsoft Teams and most common CRM and hospitality programs.



Users

Manage the users in your company



Numbers

Telephone and extension numbers. Click to call options



Auto Attendants

Configure inbound calls scenarios



Services

Telephone numbers, 1-800 numbers, local or vanity numbers.



Call Groups

Define groups of users that can answer calls



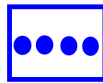
Call Park

Pick up calls from a different phone



Greetings

Record company greetings or upload custom voice



Queues

Define groups of users for queue routing



Billing

Detailed Calls and SMS record



Recording

Listen and save recorded calls



Integrations

Integrate with third-party services



CONVERGENT
- SYSTEMS TECHNOLOGIES -

Solutions tailored to your industry or practice. Communicate with anyone from virtually anywhere. Enjoy the convenience of having your office phone extension on your mobile device allowing you to avoid missing important calls, help eliminate spam and keeping you and your employees engaged and productive.

Cut Business Phone Costs

Compared to traditional phone service providers



With 99.99 % UPTIME you can have

PEACE OF MIND

Contact us for a FREE quote :

239-344-8316

sales@convergentsystemstech.com

**8359 Beacon Boulevard, Suite 211
Fort Myers, FL 33907**



Cloud Voice/Hosted PBX

Take full advantage of the SIP network architecture to deliver a comprehensive set of Class 5 and IP-Centrex calling features in a flexible, efficient and future-proof format.



Contact and Call Center

Offers carrier class contact and call center service to businesses of all sizes and industries. The all-in-one virtual contact center suite offers ACD with Call Queuing, self-service via Interactive Voice Response (IVR), predictive outbound dialing, recording, administrative tools and extensive integration capabilities



Business SMS

Streamline communication and customer engagement with quick and effective messaging supported by business SMS. This integrated internal system is a top sell for UCaaS providers, allowing anyone to text using a business identity even from a personal device.



Virtual Fax

Virtual faxing (or cloud faxing) is an excellent way for resellers to replace analog fax machines with quick and effective fax servers. Improve success with an innovative online method for sending and receiving electronic transmissions. Features include a mobile app.



Web Conferencing

Offers a seamless user experience thanks to a unified sign-on system. Start and access webinars, web conferences, huddle room video conferences and remote-support sessions using the same login name and password for PBX portal access.



Video Surveillance

Mobile-friendly service that allows organizations of any size to deploy a flexible, scalable and intuitive user video security solution without a dedicated video IT support staff, integrator or VAR.



Voice API

Leverage industry standard SIP to provide innovative and integrated telephony and UC services, allowing organizations to control every aspect of call flow, media handling and even business.



SIP Trunking

Provides a dialtone to any native SIP or legacy PBX, replacing the outdated carrier service with advanced and cutting-edge features. Port-In availability (Bring your existing telephone number).

STRATEGIC PARTNER

On site meetings to discuss your expectations and ensure you can utilize features your business needs.

SUPPORT

No need to worry about long waiting times stuck in 1-800's support queues. We provide REMOTE or ON SITE support. Contact our local office for quick and efficient service.

EASY SET UP

We offer ON SITE set up and training for your employees, manage your organization's users and customize as needed.

MOBILE APP + SOFTPHONE

Allows anyone to communicate from virtually anywhere.

ALL IN ONE PLATFORM- Messaging, video, phone, SMS and fax.

BUSINESS CONTINUITY

Stay connected with co-workers and clients wherever you are.

WE WANT TO PARTNER WITH YOU TO MAKE YOUR BUSINESS MORE EFFICIENT AND PRODUCTIVE.

CALL US TODAY: 239-344-8316 Ext 102

EMAIL: sales@convergensystemstech.com

