

BON APPETIT GLOBAL, INC.

PRIVACY NOTICE

Last Updated: August 1, 2025

Bon Appetit Global, Inc (“Bon Appetit”) is committed to being open and transparent with you about how we collect, store, share or otherwise use “process” your personal information. This Privacy Policy lays out how and why we process your personal information, along with explaining your individual rights and how you can exercise them.

This policy covers our Bon Appetit mobile application BonApp (the “App”). Your access to and use of the Services is subject to the Bon Appetit’s INDEPENDENT CONTRACTOR-OPERATOR SALES AGREEMENT

Bon Appetit Global, Inc. (“**Bon Appetit**”, “**us**”, or “**we**”) is providing you a mobile application which can be used to manage your deliveries of Bon Appetit goods and to ensure that the stock levels are calibrated, using the data driven application tools, to optimize sales. Documents and information may be uploaded to Bon Appetit’s mobile application (individually and collectively, the “**App**”) by the Independent Contractor-Operator or by the Independent Contractor-Operator’s employees, independent contractors (individually and collectively, the “**ICO**” or “**ICOs**”). ICO or ICOs may be interchangeably and collectively referred to as “**you**” when applicable.

This Privacy Notice describes the Personal Data (defined below) we collect from ICOs and how Bon Appetit uses, maintains, protects, and discloses Personal Data provided to Bon Appetit or which we collect through your use of our App. Please read this Privacy Notice carefully so that you can make informed decisions about sharing Personal Data with us.

This Privacy Notice addresses the following topics:

- Personal Data collected by Bon Appetit
- Use and sharing of Personal Data we collect from you
- Security of Personal Data
- Retention of Personal Data
- Your rights and choices with respect to Personal Data
- Making a request to Bon Appetit
- Cookie Policy
- Changes to our Privacy Notice
- Contact Information for Bon Appetit

PERSONAL DATA COLLECTED BY BON APPETIT

Bon Appetit collects information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual (“**Personal Data**”). Bon Appetit collects the following categories of Personal Data relating to ICOs:

- Identifiers: Name, postal address, email address, phone number, driver’s license number,
- Internet or Similar Network Activity: Access history, Internet Protocol address, location, interaction with the App.
- Although not considered explicitly Personal Data since it does not relate to an individual, Bon Appetit also collects:

- **ICO Information:** ICO’s legal entity name, business address, Federal Employment Identification Number (FEIN), number of ICO’s employees/contractors, contact representative information such as name, email and phone number
- We obtain the above categories of Personal Data from the following categories of sources:
 - Directly from ICOs and their employees/contractors that are uploading information into the App.
 - Indirectly when ICOs and their employees/contractors use the App. For example, Internet Protocol address details are collected automatically in the course of your interaction with our App.
 - Below is a Summary of Personal Data Collected:

Category of Personal Data	Examples	Source	Purpose of Collection	Disclosed
Identifiers	Name, email address, phone number, mailing address, driver's license number	Directly from ICOs or their contractors/employees	User authentication, account setup, communication, regulatory compliance	AWS technical support providers
Internet of Network Activity	IP address, location, access history, interaction with App	Automatically collected from App use	App functionality, security monitoring, performance analysis, troubleshooting	AWS, analytics and support providers
Commercial/Professional Information	Delivery tracking info, stock levels, route history	Directly from users via App	Route and delivery tracking, business operations	Internal teams, possibly shared with ICO's own employee
ICO Business Information	Business name, FEIN, employee/contractor count, representative contact info	Directly from ICO	Contract administration, support, compliance	Internal Bon Appetit use

USE AND SHARING OF PERSONAL DATA WE COLLECT

Bon Appetit will disclose or share the Personal Data, or relevant portions thereof, to the ICOs and their employees/contractors to fulfill or meet the reason for which the information was provided.

Bon Appetit’s cloud-based storage is hosted through Amazon Web Services. As such, Personal Data will also be disclosed or shared to Google Cloud App.

Personal Data may also be used by Bon Appetit internally or disclosed to third-parties for technical support and to diagnose technical issues, to improve the App, to respond to law enforcement requests, or as otherwise required by applicable law, court order or governmental regulations.

Personal Data may be transmitted, stored, and processed by Bon Appetit in the United States and elsewhere in the world to fulfill our business purposes and the purposes which we outlined in this Privacy Notice. By

providing us with your Personal Data or otherwise engaging with use through our App, you acknowledge that Personal Data stored or processed in the United States will be subject to the laws of the United States, including the ability of governments, courts, law enforcement and regulatory agencies of the United States to obtain access to your Personal Data in some circumstances.

Bon Appetit does not sell or share personal information as defined under the California Consumer Privacy Act, including as amended by the California Privacy Rights Act, for purposes of cross-context behavioral advertising.

We cannot guarantee the safety and privacy of Personal Data that an ICO or their employee/contractor provides to any third parties through the use of our App or otherwise. Any Personal Data collected by third parties is not covered by this Privacy Notice, and we are not responsible for the practices and policies of such third parties, including other websites, services or applications. All users should review the policies of such third parties and contact them directly to respond to your questions.

SECURITY OF PERSONAL DATA

The security of your Personal Data is important to Bon Appetit. We have implemented appropriate technical and organizational security measures designed to protect the security of any Personal Data we collect and process, both during transmission and once we receive it. The Personal Data of each ICO or their employee/contractor is isolated from the Personal Data of other ICOs and their employees/contractors. Of course, the security of your Personal Data also depends on the users of the App; where you have credentials for access to certain parts of the App, you are responsible for keeping such credentials confidential. We cannot guarantee the absolute security of data that is electronically stored or transmitted over the internet, and there is no guarantee that data may not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards. If we learn of a security breach, we may notify you or others consistent with applicable data breach notification law.

RETENTION OF PERSONAL DATA

An ICO's or their employee's/contractor's Personal Data will be retained 5 years after the ICO has canceled its services with Bon Appetit, unless a longer retention period is required or permitted by law (such as tax, accounting or other legal requirements). An ICO or their employee/contractor may demand in writing that all of the ICO's or their employee's/contractor's Personal Data is removed at an earlier date and we will comply to the extent permitted by law. Upon the expiration of 5 years or such date requested by the ICO (if applicable), we will either delete or anonymize your Personal Data. If this is not possible (for example, because your Personal Data is stored in back-up archives), we will securely store your Personal Data and isolate it from any further processing until deletion is possible.

YOUR RIGHTS AND CHOICES WITH RESPECT TO PERSONAL DATA

You have the right to *request* that Bon Appetit disclose certain information to you about our collection and use of your Personal Data over the 12 months prior to your request. Once we receive your request and verify it, we will disclose to you:

- The categories of Personal Data we collected about you
- The specific pieces of Personal Data we collected about you
- Our business or commercial purpose for collecting that Personal Data
- The categories of third-parties with whom we share your Personal Data

Upon reviewing our report of the information listed above, you have the right to ask us to *rectify* inaccurate Personal Data, *delete* Personal Data, and/or *withdraw your consent* so that we can no longer collect your Personal Data (to the extent your consent is required to collect it).

Deletion is subject to certain exceptions which would allow Bon Appetit to deny the request for deletion. The most common reason we would deny a deletion request would be that the Personal Data is necessary for us to provide business services to the ICO. Bon Appetit may also deny a deletion request if the Personal Data is necessary for us or our service providers to:

- Detect or prevent security incidents, or prosecute such activities;
- Improve services, such as making technical App version updates;
- Comply with a legal obligation; and/or
- Make other internal and lawful uses of information that are compatible in the context in which the Personal Data was provided to Bon Appetit.

MAKING A REQUEST TO BON APPETIT

To make a request for disclosure of your Personal Data or a request, rectify and/or delete Personal Data, or to withdraw your consent of our processing of your Personal Data, please e-mail this request to privacy@bonapp58.com. To verify the request, you must provide sufficient information that allows us to confirm you are the person about whom we have collected Personal Data, or an authorized representative of said individual. Your request should include sufficient other details about your specific request so we can evaluate and respond to it.

Bon Appetit endeavors to respond to a verifiable ICO request within 45 days of receipt of your e-mail. If we require additional time (up to 90 days), we will inform you of the reason and extension period in writing. All communication relating to your request, including the response, will be e-mailed back to the requesting e-mail address unless otherwise directed.

Bon Appetit does not charge a fee to process or respond to your verifiable ICO request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Bon Appetit will not discriminate against you for exercising your rights as detailed in this Privacy Notice. Unless permitted by applicable law, we will not deny or diminish your use of the App or other services provided by Bon Appetit.

YOUR CONSUMER RIGHTS UNDER U.S. STATE SPECIFIC PRIVACY LAWS

ICOs covered by U.S. state-specific privacy laws have the right to request information regarding their personal information and certain additional details regarding our information practices. California ICOs have the right to request deletion of their personal information (subject to certain exceptions). ICOs also have the right to opt out of sales of personal information, if applicable. We describe how ICOs can exercise their rights under the relevant state privacy laws below. Please note that you may designate an authorized agent to exercise these rights on your behalf by providing a notarized power of attorney, evidencing that you have empowered the authorized agent to exercise your rights on your behalf.

- **Sharing of information:** Covered ICOs are entitled to request certain information with respect to the types of personal information we share with third parties for direct marketing purposes or to

opt out of such sharing. If you are an ICO and would like to opt out, please email us at policies@bonapp58.com.

- **Right to Know:** You may request access to the specific pieces of personal information we have collected about you in the last 12 months. You may also request additional details about our information practices, including the categories of personal information we have collected, the sources of collection, the purpose for collecting information, the categories of information we share, and the categories of third parties with whom we share information. You may make a request for such information by emailing policies@bonapp58.com. We will contact you after receiving your request to verify your identity.
- **Deletion:** You may request that we delete the personal information we have collected about you (subject to certain exceptions). Please note that we may retain certain information as required or permitted by applicable law. You may make this request by policies@bonapp58.com. We will contact you after receiving your request to verify your identity. If you request to delete your personal information, some of our products and services may no longer be available to you.
- **"Do Not Sell:"** Pursuant to certain U.S. state laws, covered ICOs have the right to opt out of the "sale" of their personal information (as defined in the relevant laws. Covered consumers who wish to opt out of the "sale" of their personal information can email us at policies@bonapp58.com. We will contact you after receiving your request to verify your identity.
- **Sensitive Personal Information** Under certain privacy laws, including the CPRA, some of the Personal Data we collect may be classified as "Sensitive Personal Information," such as a driver's license number. We only use or disclose this information for permitted business purposes, such as identity verification, compliance, or security, and not to infer characteristics about you.

We do not knowingly collect, share, or sell personal information of anyone under the age of 18 years old.

COOKIE POLICY

A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.

Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

Cookies may not contain any information that personally identifies a user, but Personal Data that Bon Appetit stores about you may be linked to the information stored in and obtained from cookies.

Cookies operate in the background, and you can turn them off, if you wish, by adjusting your browser settings, but doing so may impair your ability to use some of the features on the App. Find out how to manage cookies on popular browsers by visiting the below popular browsers. These are third-party links that are provided to you for convenience purposes only, and you access them at your own risk.

- Chrome: <https://support.google.com/chrome/answer/95647?hl=en>
- Edge: <https://support.microsoft.com/en-us/microsoft-edge/delete-cookies-in-microsoft-edge-63947406-40ac-c3b8-57b9-2a946a29ae09>

- Firefox: <https://support.mozilla.org/en-US/products/firefox/protect-your-privacy/cookies>
- Internet Explorer: <https://support.microsoft.com/en-gb/windows/delete-and-manage-cookies-168dab11-0753-043d-7c16-ed5947fc64d>
- Opera: <https://help.opera.com/en/latest/web-preferences/>
- Safari: https://support.apple.com/kb/index?q=cookies&src=globalnav_support&type=organic&page=search&locale=en_US

CHANGES TO OUR PRIVACY NOTICE

Bon Appetit reserves the right to amend this Privacy Notice at our discretion and at any time. The date this Privacy Notice was last updated is identified at the top of this page. You are responsible for periodically visiting this Privacy Notice to check for any changes.

CHILDREN'S PERSONAL INFORMATION

This App is not directed at individuals under the age of 18. If you are under the age of 18, please do not use our App or otherwise provide us with personal information. We do not knowingly collect, sell or share, personal information of individuals under the age of 18.

CONTACT INFORMATION

If you have any questions or comments about this Privacy Notice, the ways in which Bon Appetit collects and uses Personal Data, your choices and rights regarding such use, or wish to exercise your rights under applicable law, you may contact us via email at policies@bonapp58.com.