



NEWSLETTER



January 2019

2018 BUSIEST YEAR ON RECORD

2018 has turned out to be our busiest year with 624 calls for service. 2012 held the record with 553 runs.

- ✓ 49% of our call volume was from hospital transports up from an average of 20% (207 runs).
- ✓ We have transported patients all over the state including North Dakota.
- ✓ Mileage – our transported billable mileage (patient in the ambulance) has nearly doubled from previous years at 21,139. Overall, we added 51,282 miles to our fleet.
- ✓ We were called out to 11 calls outside of our service area for mutual. We also provided 17 ALS intercepts to our neighboring BLS services.
- ✓ Our busiest days of the week are Tuesday and Saturdays and time of day is 1-2pm and 8-9pm.
- ✓ 55% of our patients were over 60 years of age with 80-89 years of age being the highest group we transported.
- ✓ Our average response time (dispatched to enroute) for emergency calls is 3.51 minutes. The average time it takes us to arrive on scene is 10.44 minutes. Remember our licensed Primary Service Area is just over 1,500 square miles! One of the largest in Minnesota covering 2 counties.

Please visit our website for more detailed facts at www.elyambulance.com.



Frequently Asked Questions

Q: Do my tax dollars pay for you to sit around?

A: No. The local governmental entities contribute \$5.05 per person based on the year-round permanent population determined by the State Demographer. That total funding comes out to be \$26,618.55. That money goes towards equipment and supplies. Our 2018 budget was \$590,000. We are an independent non-profit 501 C (3) corporation that relies primarily on insurance companies and our patients to pay the bills.

Q: Are you an 'Ambulance Driver'?

A: No. EMTs and Paramedics have many hours of training and skills they utilize above "just driving an ambulance". EMT training is 140 hours or more plus clinical experience. Paramedic training is two-years with over 300 hours of clinical experience in both hospitals and pre-hospital.

OTHER 2018 ANNOUNCEMENTS

2018 marked the first full year of independent staffing. As of October 1st, 2018, we are renting a house for our staff, which is only a few blocks away from the ambulance garage we currently rent. We previously rented 2 offices from EBCH to serve as bedrooms for our staff. We are looking at being able to operate out of one facility to accommodate staff and apparatus in the near future. We currently have 25 employees, which are certified at the EMR, EMT and Paramedic levels. We also welcomed a new Board of Director representing EBCH – Michael Coyle. We are excited for the continued growth of our organization and what 2019 will bring!

