

# SHOW ME – TELL ME QUESTIONS

## SHOW ME QUESTIONS

1. When it is safe to do so show me how you wash and clean the rear windscreen
2. When it is safe to do so, show me how you wash and clean the front windscreen.
3. When it's safe to do so, show me how you'd switch on your dipped headlights.
4. When it's safe to do so, show me how you would operate the horn.
5. When it's safe to do so, show me how you would set the rear demister.
6. When it's safe to do so, show me how you would demist the front windscreen.
7. When it's safe to do so, show me How you would open and close the side window.

## TELL ME QUESTIONS

- Q Tell me how you would check the brakes are working before starting a journey?
- A Brake should not feel spongy or slack. Brakes should be tested as soon as you set off. Vehicles should not pull to one side.
- Q Tell me where you would find the information for the recommended tyre pressure for this car and how tyre pressure should be checked?
- A Manufacturer's guide, use a reliable pressure gauge, check and adjust pressures when tyres are cold, don't forget spare tyre remembering to fit valve caps.
- Q Tell me how you make sure your head restraint is correctly adjusted so it provides the best protection in the event of a crash?
- A The head restraint should be adjusted so the rigid part of the head restraint is at the least as high as the eye and the top of your ears and as close to the back of your head as is comfortable, note some head restraints might not be adjustable.
- Q Tell me how you would check the tyres to ensure they have sufficient tread depth and that their general condition is safe for use on the road?
- A No cuts or bulges, 1.6mm of tread depth across the central three-quarters of the breadth of the tyre, and around the entire outer circumference of the tyre.
- Q Tell me how you would check that the headlights and taillights are working. You do not need to exit the vehicle?
- A Explain that you would operate the switch (turn on ignition if necessary) then walk round the vehicle (as this is a 'tell me 'Question you do not need to physically check the lights).
- Q Tell me how you would know if there was a problem with your anti-lock braking system?

- A Warning light should illuminate on dashboard if there is a fault with the anti-lock braking system.
- Q Tell me how you'd check the direction indicators are working. You don't need to exit vehicle?
- A Explain you'd operate the switch (turn on the ignition if necessary) and then walk round vehicle (as this is a 'tell me' question you don't need to physically check the lights).
- Q Tell me how you'd check the brake lights are working on the car .?
- A Explain you'd operate the brake pedal, make use of reflection in windows or doors ,or ask someone to help.
- Q Tell me how you'd check the power assisted steering is working before you start a journey ?
- A If the steering becomes heavy, the system may not be working properly .Before starting the journey 2 simple check can be made.
- Gentle pressure on the steering wheel maintained while engine is started should result in a slight but noticeable movement as the system begins to operate.
  - Alternatively turning the steering wheel just after moving off will give an immediate indication that the power assistance is functioning .
- Q Tell me how you would switch on the fog lights and explain when you would use them. You don't need to exit the vehicle?
- A Operate switch (turn on dipped headlights and ignition if necessary) Check warning lights are on .Explain use.
- Q Tell me how you switch on your headlights from dipped to main beam and explain how you would know the main beam was on?
- A Operate switch (with ignition or engine on if necessary) check the main beam warning light.
- Q Open the bonnet and tell me how you would check the engine has sufficient oil?
- A Identify dipstick or oil level indicator describe check of oil level against the minimum and maximum level.
- Q Open the bonnet and tell me how you would check that the engine has sufficient engine coolant?
- A Identify high and low level markings on header tank where fitted or radiator filler cap and describe how to top it up.
- Q Open the bonnet and tell me how you would check that you have a safe level of hydraulic brake fluid?
- A Identify reservoir, check level against high and low markings.