



KINGDOM MARITIME
"POWERING PEOPLE"

Human Performance

Client engagement catalogue 01



Four Human Performance themes

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Foundations and principles



Human Performance Fundamentals

Leadership need: Foundations

Client outcome: Build a shared language for people, work, systems, context and leadership.

Multiple research and practitioners

[Catalogue Ref: HP01]



James Reason

[Catalogue Ref: HP01A]

Managing the Risks of Organisational Accidents

Leadership need: Foundational source

Client outcome: Understand latent conditions, imperfect defences and the foundations of modern Human Performance.



Todd Conklin

[Catalogue Ref: HP02]

Five Human Performance Principles

Leadership need: Core principles

Client outcome: Apply five principles that strengthen questions, learning and leadership response.

Embedding HP and learning from work



Sidney Dekker, Todd Conklin and
Brent Sutton et al.
[Catalogue Ref: HP03A]

Embedding Human Performance

Leadership need: Organisational implementation

Client outcome: Integrate Human Performance into organisational systems and everyday leadership practice.



Multiple research and practitioners
[Catalogue Ref: HP03B]

Managing Teams Under Pressure

Leadership need: Operational application

Client outcome: Understand how pressure shapes decisions, risk, culture and team performance.



Conklin and Long, Edwards and
Sutton et al.
[Catalogue Ref: HP04]

Leading and Learning from Operational Work

Leadership need: Learning from work

Client outcome: Use normal work, adaptations and worker expertise to reveal weak signals and improve systems.



Sidney Dekker
[Catalogue Ref: HP04A]

Human Error Investigations

Leadership need: Investigation & learning

Client outcome: Move beyond hindsight, blame and root cause to understand why actions made sense.

Voice, fatal risk and restorative response



Amy C. Edmondson

Amy Edmondson

[Catalogue Ref: HP05]

Psychological Safety and Organisational Voice

Leadership need: Voice & psychological safety

Client outcome: Create the conditions for operational truth, uncertainty and weak signals to reach leaders.



Todd Conklin

[Catalogue Ref: HP05A]

Workplace Fatalities and Failure to Predict

Leadership need: Fatal risk & recoverability

Client outcome: Identify non-recoverable work and test whether critical safeguards are sufficient.



Todd Conklin

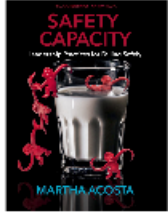
[Catalogue Ref: HP06]

Serious Incident Response and Organisational Restoration

Leadership need: Serious incident response

Client outcome: Prepare leaders for the human and organisational consequences of a serious incident.

Capacity, reliability and adaptation



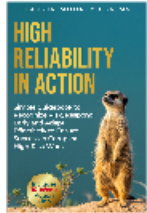
Martha Acosta

[Catalogue Ref: HP07]

Safety Capacity and Failing Safely

Leadership need: Safety capacity

Client outcome: Strengthen the capacity to absorb disruption, recover safely and learn from failure.



Laurin Mooney

[Catalogue Ref: HP08]

High Reliability in Action

Leadership need: High reliability

Client outcome: Develop leadership habits and operational attention that support reliable performance.



Todd Conklin

[Catalogue Ref: HP08A]

Escaping the Stability Trap

Leadership need: Stability & adaptation

Client outcome: Challenge confidence built on stable results and strengthen learning before failure occurs.