

INTERIOR PROJECT CLIENT ROADMAP

CONCEPTUAL
DESIGN &
PLANNING

What is the process?



INITIAL
CONSULTATION

MILESTONE
Property
owner
Consultation
(Phone call)

Initial
site visit

MILESTONE
Budgetary
estimate with
basic scope
of work and
allowances

MILESTONE
Client
review &
approval to
proceed

The Customer Journey.



PERMITTING &
PRE-CONSTRUCTION

MILESTONE
Inspection &
documentation
for conceptual

6

MILESTONE
Produce
Estimate
With
Allowances

8

NBC
DEPOSIT

10

MILESTONE
Trades
Site visit

12

MILESTONE
HOA
Approval

5

MILESTONE
Produce
Concepts

7

MILESTONE
Client review
& approval
to proceed

9

MILESTONE
Selections
Made

11

MILESTONE
Client
review &
Approval
final budget

13

CONSTRUCTION

