

StemsCare is a Western Australian NDIS provider delivering warm, reliable, person-centred support across Perth's **northern and southern metropolitan corridors**. We are founded and led by two directors who care for family members with disability themselves — so dependable, respectful support isn't a slogan for us, it's personal.

SERVICE AREA	AVAILABILITY	FUNDING ACCEPTED	REGISTRATION	RESPONSE
Perth — north & south metro corridors	Capacity now — accepting referrals	Plan-managed & self-managed	NDIS Practice Standards — audit July 2026	Same / next business day

Supports we deliver

Assistance with daily life

- › Personal care — showering, dressing, toileting
- › Meal preparation
- › Household tasks & cleaning
- › Medication prompting

Social & community participation

- › Community access & building independence
- › Shopping & recreational outings
- › Support-worker accompaniment

Transport & allied health

- › Transport to appointments, work & activities
- › Access to allied health providers

Why coordinators refer to us

- › **Capacity now, no waitlist** — and the same worker every visit, so your participant builds a real relationship.
- › **Run by seasoned operators** — decades of leadership, governance, HR and finance behind the team, so documentation, invoicing and compliance are handled properly.
- › **Responsive communication** — you'll always reach a person and get timely updates, not silence.
- › **Lived experience & values-driven** — respectful, culturally sensitive, genuinely person-centred care.

Who we're a good fit for: participants who value consistency, cultural sensitivity, and a provider who actually communicates. In our start-up phase we focus on participants whose needs align with our current capability — we are not yet taking on high-acuity medical, complex behavioural, or acute mental-health support needs, and we'll tell you honestly rather than over-commit.

How to refer — it takes a phone call

1 Call or email us with the participant's needs, location and funding type.	2 We confirm capacity and fit — usually same or next business day.	3 We meet the participant, put a service agreement in place, and get started.
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