

Insurance Benefits Script



Alo Nutrition does not verify insurance benefits & eligibility. It is the patient's responsibility to contact their insurance company prior to starting services to verify benefits & eligibility and to inquire about potential out-of-pocket costs.

Please call the customer service number on the back of your insurance card and ask the following questions to determine your plan's benefits for nutrition counseling.

You may elect to skip this form and not check your benefits & eligibility. If services are not covered by your insurance, you will be responsible for the full cost of the session per the rates in the billing agreement.

Name of your insurance representative: _____

Date: _____ Reference number for the call: _____

Is Alo Nutrition (NPI 1679217467) IN NETWORK or OUT OF NETWORK with my plan?

- In Network
- Out of Network

Does my plan cover nutrition counseling appointments with a registered dietitian?

- Yes
- No

Do I need a physician referral?

- Yes
- No

Do I need a prior authorization?

- Yes
- No

Do I have medical benefits for nutrition counseling and/or nutrition education? (for an eating disorder use code F50.89)

- Yes
- No

How many visits are covered and/or is there a limit on the number of visits? _____

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Do I have preventative benefits? Is 'Z71.3 dietary counseling and surveillance' covered?

- Yes
- No

How many visits are covered and/or is there a limit on the number of visits? _____

Check off all billing (CPT) codes covered:

- 97802 (initial appointment)
- 97803 (follow-up appointment)
- 99401-99404
- S9470

Do I have a deductible to meet before insurance pays?

- Yes
- No

Deductible amount: _____

Do I have a co-pay?

- Yes
- No

What is my co-pay? _____

Are telehealth visits covered?

- Yes
- No

Any other information of note?
