

SMS Privacy Policy

Arbor Autism Centers LLC | SMS-Specific Privacy Provisions

Scope

This policy explains how Arbor Autism Centers LLC collects, uses, shares, and protects information connected with one-to-one SMS conversations between individuals and Arbor Autism Centers employees. It supplements any broader privacy notices that apply to Arbor Autism Centers LLC services.

Information We Collect

- Mobile phone numbers and contact information provided during registration, intake, scheduling, referral coordination, or other direct interactions.
- Text-message content and related records needed to communicate and maintain the conversation.
- SMS consent, opt-in, opt-out, HELP, and messaging-preference records.
- Technical and delivery information provided by carriers and messaging providers.

How We Use Information

- To send and receive one-to-one service-related messages.
- To communicate about appointments, care coordination, patient portal access, billing, referrals, and other business matters.
- To honor STOP, START, and HELP requests and maintain messaging preferences.
- To operate, secure, troubleshoot, and meet legal obligations related to the messaging service.

Mobile Opt-In Data and Consent

Data-sharing commitment

Mobile opt-in data and consent will not be shared with third parties or affiliates for marketing or promotional purposes.

Arbor Autism Centers LLC does not sell mobile phone numbers, mobile opt-in data, or SMS consent records. Information may be provided to platform providers, telecommunications carriers, and vendors only as needed to deliver, support, secure, or maintain the messaging service. Information may also be disclosed when required by law.

SMS Terms, Opt-Out, and Frequency

SMS Terms of Use: [SMS Terms of Use](#)

Reply STOP to opt out of messages from the specific Arbor Autism Centers employee phone number associated with the conversation. A final confirmation message may be sent. Reply START to resume where supported, or reply HELP for assistance.

Message frequency varies. Arbor Autism Centers LLC uses recurring one-to-one conversational messaging without a fixed schedule. Message volume and timing depend on appointments, services, requests, care-coordination needs, and the ongoing conversation. Message and data rates may apply.

Contact Us

For questions or SMS support, email info@arborautismcenters.com or call 734-544-5561.

Public Policy Links

Privacy Policy: [Privacy Practices](#)

SMS Terms of Use: [SMS Terms of Use](#)