main 734-544-5561 fax 734-527-5981 info@arborautismcenters.com

Insurance Verification Form - ABA

The following page must be completed and delivered or faxed to 734-527-5981. If you are comfortable emailing protected health information, you may choose to email the completed form to info@arborautismcenters.com. By doing so, you acknowledge you are sending PHI using an unsecure method which may compromise the confidentiality of the information being sent.

Calling the insurance company to verify what services are covered for Autism Spectrum Disorder will guide the next steps for your child (and help prevent unnecessary evaluations or testing). Insurance plans vary a lot, even within the same insurance company, and it is not uncommon to speak with an insurance representative who mistakenly gives you incorrect information. If you are a parent new to understanding your benefits and what is covered, this misinformation could keep you from getting the services your child qualifies for. These suggestions will help you best direct the call representative to the autism portion of your plan and document the call.

First, have the following page ready to write down your information, then call the number on the insurance card. Tell them that your child has an autism diagnosis, and you would like to know, "What evaluations are needed to receive coverage for ABA (Applied Behavior Analysis) therapy for Autism Spectrum Disorder?" Tell them you are aware that these have a different level of coverage when a child has an autism diagnosis and that you would like them to first check what is covered under the autism section of your plan.

After the representative answers this question, repeat the answer back. For example, "So in order to receive ABA therapy services for Autism Spectrum Disorder, we need to have an ADOS or CARS completed and results reviewed by a doctor, correct?" Write down this information on the following page and repeat again what you have written down. After confirming all the needed information, ask for the reference number of your call. This will ensure that you and the insurance company representative have a record of your conversation. If you run into problems with billing, the call reference number can be very helpful.

850 S. Hewitt Rd. Ypsilanti, MI 48197 arborautismcenters.com



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Date:
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