



Non-Autism – OT/SLP Insurance Verification Form

Prior to your initial therapy visit, the following form must be completed with information provided by your insurance company. You may also download it and upload the completed form to your patient portal, or fax to 734-527-5981. If you are comfortable emailing protected health information, you may choose to email the completed form to info@arborautismcenters.com. By doing so, you acknowledge you are sending PHI using an unsecure method which may compromise the confidentiality of the information being sent.

First, have the following page ready to write down your information, then call the number on your insurance card. Calling the insurance company to verify what therapy services are covered and will guide the next steps for your child (and help prevent unnecessary evaluations or testing). Insurance plans vary a lot, even within the same insurance company. If you are a parent new to understanding your benefits and what is covered, these suggestions will help you best direct the call representative to the therapy eligibility and benefits your plan and document the call.

After the representative answers your questions on the following form, write down this information on the following page and repeat again what you have written down. After confirming all the needed information, ask for the reference number of your call. This will ensure that you and the insurance company representative have a record of your conversation. If you run into problems with billing, the call reference number can be very helpful.



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Patient Name _____ Date of Birth _____

Prior to your initial therapy visit, the following form must be completed with information provided by your insurance company. Please download the form and complete it or print the form and complete it, then upload the completed form to your patient portal, or fax to 734-527-5981. If you are comfortable emailing protected health information, you may choose to email the completed form to info@arborautismcenters.com. By doing so, you acknowledge you are sending PHI using an unsecure method which may compromise the confidentiality of the information being sent. Therapy sessions can be billed at costs over \$300 per session and you may be responsible for up to that amount until your deductible is met. It is important that you are aware of any potential costs you may incur.

Please be aware that it is also the responsibility of the patient's parent/guardian to inform Arbor Autism Centers via the patient portal of future changes in insurance providers/benefits. Failure to update insurance coverage information may result in denial of services.

All patients will be responsible for charges that are not covered by insurance.

BCBS and BCN: Arbor Autism Centers is a Tier 2 provider for OT & SLP, your deductible may apply.

Please complete:

Date of call: _____ Time of call: _____

Name of the insurance representative with whom you spoke: _____

Deductible: _____ Maximum Out of Pocket: _____

Reference number for the call: _____

Parent/Guardian Name: _____

Parent/Guardian Signature: _____ Date: _____

Then, please ask and record the answers to all the questions on the next page.



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Speech and Occupational Therapy

Please ask the insurance representative to check the following Occupational and Speech Therapy procedure codes for coverage and prior authorization requirements:

- | | | | | | |
|------------------------------|-----------------------------|----------------------------------|------------------------------|-----------------------------|-----------------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | 92523 SLP Therapy Evaluation | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Is prior auth required for 92523? |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | 92507 SLP Therapy | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Is prior auth required for 92507? |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | 92508 SLP Group Therapy | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Is prior auth required for 92508? |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | 97166 OT Evaluation | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Is prior auth required for 97166? |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | 97110 OT Exercises | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Is prior auth required for 97110? |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | 97530 OT Therapy | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Is prior auth required for 97530? |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | 97535 OT Daily Living Activities | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Is prior auth required for 97535? |

Is there a visit limit for SLP or OT?

Yes No If yes, #of visits allowed: _____

Do multiple therapy appointments (SLP and OT) on the same day count as one visit?

Yes No

Do multiple procedures (ex: 97530 and 97535) on the same day count as one visit?

Yes No

Are virtual SLP and OT visits covered?

Yes No

Does the deductible apply to SLP and OT?

Yes No

Is there a copay or co-insurance after meeting deductible?

Yes No If yes, copay/co-ins: _____

Are there limitations to this coverage?

Yes No

If so, what are they?