

## **Provider Use of Freed AI Application for Note Transcription**

Your provider uses Freed AI (artificial intelligence), an encrypted HIPPA compliant application (app) during all appointment sessions to record and transcribe notes for documentation purposes. Please review FAQs regarding this application below and reach out to your provider if you have questions prior to signing this document.

### **Common Questions:**

#### **How secure is the encryption used to protect my information?**

Freed ensures the security of the transcribed conversation by adhering to HIPAA-compliant data storage and processing protocols. Furthermore, the recording of the conversation is never stored.

#### **Can I access or review the transcriptions and AI-generated summaries?**

As a patient, you may request access to your visit transcript or the AI-generated summaries. If your child is the patient, however, the provider reserves the right to withhold sensitive information that could compromise the confidential/therapeutic provider-patient relationship. Your child's provider is only required to disclose information that could result in harm to your child or harm to others. "Harm" includes but is not limited to suicidal ideation with plan and/or intent, self-injurious behavior that could lead to infection, loss of life, or loss of limb, an illness or injury requiring medical attention, or engaging in behaviors that could lead to abduction, severe psychological or physical harm or death.

#### **Will any third parties have access to my conversations or the AI-generated summaries?**

Third parties do not have access to your conversations or summaries.

#### **How do I revoke consent to use Freed in the future if I change my mind?**

If you wish to revoke consent for using Freed in the future, please let the provider know, and they will discontinue its use during your/your child's consultations.

#### **Can I request to have my information deleted?**



The standard deletion time for patient information is 30 days to allow the provider time to use it, however if needed the provider can request the deletion of information sooner than that.

**How accurate is the AI-generated summary of our conversation?**

Freed's AI-generated summaries are designed to be accurate and useful for your medical record and are reviewed and signed by the provider.

**What is the impact on my care if I choose not to use Freed during consultations?**

If you choose not to use Freed during consultations, it will not negatively impact your care. However, using Freed can help the provider by allowing them to focus on you more effectively by freeing them from notetaking during your conversations.

**By signing this form below, you are acknowledging that you or your child's provider utilizes the Freed AI app *AND* you agree to allow use of this app to record and transcribe all of you or child's appointments until you revoke this agreement at any time by requesting the provider stop using the app either verbally or in writing.**

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Print Patient's Name and Guardian if applicable.

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Patient/Guardian signature

Today's Date

