

Rules and Requirements

To ensure the health and safety of your pet and of our other guests, we require that all of our clients comply with the following rules and regulations:

1. All dogs must be at least 4 months of age or older. All dogs over the age of 7 months must be spayed or neutered. Puppies and shelter dogs must be in the home for 2 weeks prior to coming to daycare.

2. All dogs and cats must have up-to-date vaccinations. Owners must submit written proof that their dogs have current DHLPP (distemper), rabies and bordetella (kennel cough) vaccinations. Flu shot is now recommended.

3. All dogs must be in good health. Owners will certify that their dog(s) are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission, all dogs must be free of any condition that could potentially jeopardize other guests, including fleas or ticks. If a pet that is presented for daycare or overnights is found to have fleas and/or ticks, it will be bathed at the owner's expense.

Dogs who have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.

4. Owners will need to certify that their pet(s) have not harmed or shown aggression or threatening behavior towards any person or other animal(s).

All dogs must have a complete, up-to-date and approved application on file prior to attending daycare.

5. Paws Claws and Moore Pet Sitting LLC offers cage-free boarding to dogs that meet the regular daycare requirements. Kennels are provided if necessary or suggested by customer. Prior to spending the night with us, dogs must have spent at least one full day in daycare. Reservations are required.

6. Please, clearly label medications and include written instructions with your pet's name, type of medication, dosage and schedule. Please, include only enough medication for the length of your stay. Please, alert us in advance if you know your pet will require medication.

7. Feel free to bring a piece of home if your pet is spending the night with us. Bring a favorite toy or blanket. Also owner will provide enough food for stay as there will be an additional cost for food and shopping trip (See attached services menu).

Payment

50% of services or a credit card will be required to hold a reservation. No shows or last minute cancellations will be subject to full payment of their pet's reserved stay. If cancellation occurs 24 hours prior to stay, full refund will be given. Otherwise Paws

Claws and Moore Pet Sitting LLC will retain the 50% deposit. A late booking fee is applied if booking less than 48 hours in advance. This amount is \$20. Full payment is due at time of reservation. By cash, check or credit (3% fee applied) any returned check will accrue a \$25 fee.

Keys

We require that you provide us with 2 working keys. One key is used as a backup and used for emergency purposes, lockout, or if a second person is helping out on the job. The other key is for the primary pet sitter. If you only provide us with 1 key, you will be charged \$5.00 for each key made. All keys are locked up when not in use. If you prefer to not keep a key on file there will be a drop off and pick up fee of \$5 each time.

Alarm

Alarm deactivation code: _____ Activation Code _____ Alarm
Company Name: _____ Phone Number _____
Password _____

****Please notify your Alarm company that we are authorized to enter your property. You can also provide us with our own Alarm Code and Password. Your company should be able to walk you through the process. We do prefer that we have our own code and password.**

Release of Liability

I acknowledge and fully understand that pet care involves risks including, but not limited to, the escape of the pet(s), property damage, and serious injury, permanent disability, and/or death of the pet(s) from the natural causes, the acts of said pet(s), the acts of other pet(s) and/or the acts of others. These risks may result action, inaction, or negligence. Further, there may be other risks not known, or not reasonably foreseeable, including but not limited to disability or death.

I understand that animals are unpredictable and that Paws Claws and Moore Pet Sitting LLC cannot be held responsible for mishaps including, but not limited to, any pet(s)'s refusal to take medication, escaping, biting, eating or destroying household items, damage to the inside or outside of the home, and personal injury or accidental death.

I understand that in the event of inclement weather, natural disaster, or emergency, the designated pet sitter is entrusted to use his or her best judgment in caring for my pet(s). Neither the pet sitter nor Paws Claws and Moore Pet Sitting LLC shall be held responsible for consequences related to any of his or her decisions.

I agree that I shall be solely responsible for any and all acts of and behavior of my pet (s) while in the care of Paws Claws and Moore Pet Sitting LLC. This includes, but is not limited to, damage to Paws Claws and Moores' property and injury to other animals or

persons caused by my pet(s). Should my pet(s) bite or otherwise injure an agent of Paws Claws and Moore Pet Sitting LLC, I agree to pay all medical costs and lost wages incurred by the agent due to such injury.

I release Paws Claws and Moore Pet Sitting, its officers, directors, shareholders, employees, and agents from any and all liability for injury or illness suffered by my pet(s), other animals, or persons, for the escape of my pet(s) and for any property damage.

I assume all the foregoing risks for any damages related to my pet(s) or property : any injury, permanent disability, damage, or death.

Property

I agree that I am responsible for any injury caused by any condition of my property. Agree that if a problem arises such as a pipe rupture, flood, earthquake, fire, break in, animal destroying a fence, etc., Paws Claws and Moore Pet Sitting LLC will make every effort to contact me and follow my instructions. If I cannot be reached, or immediate action is necessary for the health, safety, or welfare of my pet(s), I authorize Paws Claws and Moore Pet Sitting LLC to make any repairs that it deems necessary. I further agree to reimburse Paws Claws and Moore Pet Sitting LLC for all expenses incurred for repair of property and to hold Paws Claws and Moore Pet Sitting harmless for any repairs.

Boarding

I understand that if for any reason during the boarding process there is a problem with your pet or the sitter's pets that would prevent your pet, or the sitter's pet(s) from having a pleasant or safe experience, we may relocate your pet or the sitters pets to another sitters home at our discretion within our team for the safety of all pets concerned.

I understand that if I board my pet and do not pick my pet up within two (2) days of the date agreed upon for pick-up, my pet shall be deemed abandoned (unless prior arrangements are made to extend the pet's stay). Paws Claws and Moore Pet Sitting LLC then has the right to seek legal action and I shall remain responsible for all fees accrued.

I understand that, if my pet(s) is boarded, my pet(s) will be in an environment with other pets during boarding and that any pet may harbor and spread communicable diseases. I release Paws Claws and Moore Pet Sitting LLC, and waive all claims and liability against Paws Claws and Moore Pet Sitting LLC for, all losses, damages, costs, and expenses arising out of or in connection with any communicable disease contracted by my pet(s) during boarding. I understand that there is a possibility of communicable diseases being transmitted regardless of the precautions that Paws Claws and Moore Pet Sitting LLC takes with all customers being required to keep up to date on vaccinations and well

checks for all pets boarded. Please note there will be no refund of services rendered if my pet contracts a disease.

Pet Owner

I formally acknowledge that I am the actual owner of the pet(s) at issue, and also that by signing he/she acknowledges that he/she is binding himself/herself. I understand that this contract shall be interpreted and governed by the laws of Ohio. Each party will perform its obligations in accordance with all the applicable laws, rules, and regulations of Ohio. I understand everything that has been included in this binding contract.

Owners Signature: _____ Date: _____

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