

Easy
Life
Trip

TravelBrands™

How will you up *your*
Vacation Game?



When you're finally ready to Up Your Vacation Game, let us know!

THIS *is* UNIVERSAL

AN IDEA SPARKED ON A HOLLYWOOD BACKLOT OVER 100 YEARS AGO HAS GROWN INTO A WORLDWIDE ENTERTAINMENT PHENOMENON—THRILLING GUESTS AND IGNITING IMAGINATIONS EVERY DAY IN EVERY CORNER OF THE WORLD.



IN 1912, CARL LAEMMLE COMBINED FIVE FEATURE FILM COMPANIES TO CREATE WHAT WOULD BECOME UNIVERSAL PICTURES.

But his vision included more than what was happening in front of the cameras. Inspired by the passion of movie fans clamoring to see films being made, he invented the original Studio Tour— bringing folks behind the scenes and into the world of entertainment for the very first time.

TODAY, UNIVERSAL PARKS & RESORTS WELCOMES GUESTS AROUND THE WORLD TO EXPERIENCE EPIC STORIES AND EXHILARATING ADVENTURES IN ASTONISHING AND IMMERSIVE NEW WAYS.

With innovations inspired by some of the most creative minds in entertainment, including three-time Academy Award winner Steven Spielberg, Universal's theme parks are where amazing technology, cinematic greatness and sheer ingenuity come together to bring guests inside the world's most loved stories.



These are the most jaw-dropping.

**Heart-pounding.
Heart-warming.
Eye-opening.**

Completely amazing places on the planet.
Welcome to Universal Parks & Resorts.



THE WIZARDING WORLD OF HARRY POTTER™

AWESOME AWAITS

Hope you are ready. Because Universal Orlando Resort certainly is. Enjoy a vacation filled with thrills and adventure. Two lands of The Wizarding World of Harry Potter™ await, as does the amazing Jurassic World VelociCoaster. And with eight hotels to choose from, including the newest Value hotel, Universal's Endless Summer Resort - Dockside Inn and Suites, Universal Orlando can accommodate every vacation style and budget. All while Universal blows your minds with action, excitement and entertainment you won't find anywhere else.



JURASSIC WORLD VELOCICOASTER



For more information, contact your preferred travel professional.

UNIVERSAL ORLANDO RESORT

THREE AMAZING PARKS *eight* SPECTACULAR HOTELS.

It's time to kick down the gates and let
loose with all your favorite people.



For more information contact your preferred travel agency, or visit travelbrands.com

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In Universal Orlando Resorts' parks, be transported into two wondrously different lands of The Wizarding World of Harry Potter™ in two different theme parks.

In Universal Studios Florida, discover mischief and mayhem with Illumination's Minions, team up with the Transformers, experience the cutting-edge fusion of stagecraft and jaw-dropping thrills at the Bourne Stuntacular.



at Universal's Islands of Adventure
© 2022 MARVEL

Top it all off with a stay at one of Universal's amazing hotels and you'll enjoy exclusive benefits like **Early Park Admission*** to The Wizarding World of Harry Potter™ and Universal's Volcano Bay up to one hour before the parks open (valid theme park admission required; select attractions) and being close to all three parks and Universal CityWalk throughout your stay.

Want another splash of excitement?

Universal's Volcano Bay water theme park is the place for tropical thrills and South Seas relaxation.



In Universal's Islands of Adventure, explore alternate realities around every turn. Rage on The Incredible Hulk Coaster® and swing with Spider-Man on Marvel Super Hero Island®. Race alongside Raptors on Jurassic World VelociCoaster.





A 3-park TICKET IS THE BEST WAY TO ENJOY IT ALL.

Universal Orlando has a variety of theme park tickets to choose from, but the only way to experience everything the resort has to offer is with a 3-Park Multi-Day Ticket. To purchase tickets contact your preferred travel professional.

ONE PARK PER DAY TICKET

ENJOY ADMISSION TO ANY ONE THEME PARK PER DAY.

	Adult	Child (3-9)
1-Park 1-Day Base ticket	\$214	\$206
2-Park 2-Day Base ticket	\$379	\$365
2-Park 3-Day Base ticket	\$411	\$397
2-Park 4-Day Base ticket	\$419	\$406
3-Park 4-Day Base ticket	\$485	\$471
3-Park 5-Day Base ticket	\$509	\$494

PARK-TO-PARK TICKET

ENABLES GUESTS TO VISIT EACH PARK ON THE SAME DAY.

	Adult	Child (3-9)
2-Park 1-Day Park to Park Ticket	\$269	\$262
2-Park 2-Day Park to Park Ticket	\$434	\$419
2-Park 3-Day Park to Park Ticket	\$474	\$459
3-Park 2-Day Park to Park Ticket	\$484	\$469
3-Park 3-Day Park to Park Ticket	\$523	\$509
3-Park 4-Day Park to Park Ticket	\$565	\$549

Prices are per person, based on a January 18, 2023 departure. Ask your Travel agent for other duration tickets. Universal elements and all related indicia TM & © 2022 Universal Studios. All rights reserved.



For more information contact your preferred travel agency, or visit travelbrands.com

IT'S MORE FUN WHEN YOU STAY WITH UNIVERSAL ORLANDO RESORT

Only Universal Orlando's hotel guests get more ride time, more free time and more family time every day of their vacation. Their unique collection of hotels makes it easy to experience all the best of Universal, every moment of the day.

With four categories to choose from, there's a Universal Orlando hotel for every budget.



	VALUE		PRIME VALUE		PREFERRED	PREMIER		
EXCLUSIVE HOTEL BENEFITS	 UNIVERSAL'S ENDLESS SUMMER RESORT	 UNIVERSAL'S ENDLESS SUMMER RESORT						
Get to the Fun Faster with Free Universal Express Unlimited.* Skip the regular lines at most popular attractions in Universal Studios Florida and Universal's Islands of Adventure. A value of \$129.99 per person per day! Requires theme park admission. <small>Not valid at Universal's Volcano Bay. Restrictions apply.</small>						●	●	●
Breeze Into One of Universal's Parks One Hour Before Other Guests. Early Park Admission* to The Wizarding World of Harry Potter™ and Universal's Volcano Bay up to one hour before the theme park opens. <small>Requires theme park admission; select attractions.</small>	●	●	●	●	●	●	●	●
Complimentary Transportation to the Theme Parks and Universal Citywalk. Hop quickly between your hotel and the parks. <small>Water Taxi not available for transportation to Universal's Volcano Bay.</small>	Shuttle Buses	Shuttle Buses	Shuttle Buses Walking Paths	Shuttle Buses Walking Paths	Water Taxis Shuttle Buses Walking Paths	Water Taxis Shuttle Buses Walking Paths	Water Taxis Shuttle Buses Walking Paths	Water Taxis Shuttle Buses Walking Paths
Resort-wide Charging Privileges with room key.	●	●	●	●	●	●	●	●
Complimentary Merchandise Delivery. From our shops to your hotel.	●	●	●	●	●	●	●	●
Priority Seating. You're a VIP at select restaurants throughout Universal.						●	●	●

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*Requires theme park admission. Valid only at participating rides and attractions in Universal Studios Florida and Universal's Islands of Adventure. Not valid at Universal's Volcano Bay. Excludes separately ticketed events. Park-to-Park admission required to board the Hogwarts™ Express. Benefit valid only for guests of Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel, for the number of guests staying in the room for the length of hotel stay. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice. †Based on average price of a 2-Park Universal Express Unlimited pass ranging between \$84.99 and \$189.99. ^Requires theme park admission. Early Park Admission begins up to one (1) hour prior to regular scheduled park opening to either Universal Studios Florida or Universal's Islands of Adventure as determined by Universal Orlando. Early Park Admission begins up to one (1) hour prior to regular scheduled park opening for Universal's Volcano Bay. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. © 2022 UCF Hotel Venture V. UNIVERSAL TM & © Universal Studios. ENDLESS SUMMER registered trademarks, Bruce Brown Films, LLC. All Rights Reserved. Aventura Hotel TM & © 2022 UCF Hotel Venture IV. All rights reserved. Cabana Bay Beach Resort TM & © 2022 UCF Hotel Venture II. All rights reserved. Sapphire Falls Resort TM & © 2022 UCF Hotel Venture III. All Rights Reserved. Portofino Bay Hotel and Royal Pacific Resort TM & © 2022 UCF Hotel Venture. All rights reserved. Hard Rock Hotel® Hard Rock Cafe International (USA), Inc. Universal elements and all related indicia TM & © 2022 Universal Studios. All rights reserved. 22-UOR-690986



PREMIER HOTEL \$\$\$\$

LOEWS PORTOFINO BAY HOTEL

Relax in beautiful, timeless surroundings inspired by the playful and picturesque seaside village of Portofino, Italy. Wonderfully appointed rooms and suites are the perfect family escape. Delights of every kind and every flavor invite you to explore the wide-open piazza along the waterfront where water taxis whisk guests to the parks. Colorful, classic Italian, sun-splashed architecture reveals three enticing pools and every level of relaxation. And there's another treat—guests also enjoy exclusive theme park benefits.

FACILITIES:

- 3 Pools
- Restaurants, Bars
- 24-Hour room service
- Shops
- Parking (\$)
- Mandara Spa® (\$) and Complementary fitness centre
- Games room (\$)
- Business centre
- Jogging & walking paths
- Hot Tub
- Sauna (\$)
- Steam room (\$)
- Babysitting services (\$)
- Activities

- Complementary WiFi in public areas and in guest rooms
- 750 Rooms

ACCOMMODATION:

- Air-conditioned rooms and suites
- iHome clock radio
- Telephone
- Flat screen TV
- In-room safe
- Iron/board
- Hairdryer
- Coffee/tea maker
- In-room movies (\$)



PREMIER HOTEL \$\$\$\$

HARD ROCK HOTEL®

The coolest hotel on the planet. Live like a rock star and savor the perks of rock 'n' roll royalty with impeccable surroundings, laid-back attitude and show-stopping service. Supremely talented chefs offer culinary nirvana from a famed steakhouse to delicious American classic cuisine. The sweeping California mission-style design — inspired by classic rock music — welcomes you to escape to a sensational world with a palm-lined swimming pool, incredible rock memorabilia and amped-up recreation featuring live music — including some famous names. Your stay here rocks even more, because you get all the exclusive theme park benefits of staying at Universal Orlando.

FACILITIES:

- Pool
- Restaurants
- Bar
- 24-Hour room service
- Parking (\$)
- Hard Rock® Rock Shop
- Complementary fitness centre
- Games room (\$)
- Business centre
- Sand volleyball court, Jogging & walking paths
- Hot Tub
- Babysitting services (\$)
- Activities
- Complementary WiFi in public areas and in guest rooms
- 650 Rooms

ACCOMMODATION:

- Air-conditioned rooms and suites
- iHome clock radio
- Telephone
- Flat screen TV
- In-room movies (\$)
- In-room safe
- Iron/board
- Hairdryer
- Coffee/tea maker
- Mini-refrigerator



For more information contact your preferred travel agency, or visit travelbrands.com

PREMIER HOTEL \$\$\$\$

LOEWS ROYAL PACIFIC RESORT

Get swept away to a tranquil South Seas retreat filled with exotic food and carefree fun. A sparkling lagoon-style pool surrounded by a white sand beach and swaying palms invites you to escape. Curl up in the comforts of a private oasis in your room or suite. Leave the rest of the world behind and unwind with all the exclusive theme park benefits of being a Universal Orlando hotel guest.



FACILITIES:

- Pool
- Kids' water play area
- Restaurants
- 24-Hour room service
- Bars
- Business centre
- Complementary fitness centre
- Games room (\$)
- Parking (\$)
- Jogging & walking paths
- Hot Tub
- Babysitting services (\$)
- Activities
- Complementary WiFi in public areas and in guest rooms
- 1000 Rooms

ACCOMMODATION:

- Air-conditioned rooms and suites
- Alarm clock radio
- In-room safe
- Iron/board
- Hairdryer
- Telephone
- Flat screen TV
- Coffee/tea maker
- Mini-refrigerator
- In-room movies (\$)

PREFERRED HOTEL \$\$\$

LOEWS SAPPHIRE FALLS RESORT

Step into paradise in the heart of the tropics. Blue waterfalls cascade over lush grounds and the calming sounds of steel drums call you to ease into island time and let go. The open, curving beach area tempts with its palm trees and glistening pool. Caribbean-themed dining options offer delights for all. This relaxing getaway has the perfect balance of impressive amenities and comfortable mid-range rates. And there's even a dedicated walking path that takes you straight to Universal's Volcano Bay. Best of all, each day the exclusive theme park benefits of staying at Universal Orlando are yours to enjoy.



FACILITIES:

- Pool
- Restaurants
- Bar
- 24-hour room service
- Complementary fitness centre
- Games room (\$)
- Parking (\$)
- Walking path
- Hot Tub
- Business centre
- Universal Studios Store
- Activities
- Complementary WiFi in public areas and in guest rooms
- 1000 Rooms

ACCOMMODATION:

- Air-conditioned rooms and suites
- Flat screen TV
- Coffee maker
- Iron/board
- In-room safe
- Mini-refrigerator
- Hairdryer
- Make-up mirror
- Telephone



PRIME VALUE HOTEL \$\$

UNIVERSAL'S CABANA BAY BEACH RESORT

Enjoy vibrant, retro-style with rooms and suites brilliantly designed for fun and affordability. Relax with a splash, surrounded by amazing iconic architecture inspired by classic Florida beach resorts of the 1950s and 60s. Every day comes with fun for all ages with two massive pools, a winding river, a bowling alley (fees apply), an incredible food court and more. It's got a dedicated walking path that takes you straight to Universal's Volcano Bay. Plus you'll enjoy the exclusive theme park benefits of staying at Universal Orlando.

FACILITIES:

- 2 Pools
- Restaurants
- Bars
- Food court
- Pizza delivery
- Games room (\$)
- 10-Lane bowling alley (\$)
- Complementary fitness centre
- Hot Tub
- Universal Studios Store
- Activities
- Parking (\$)
- Complementary WiFi in public areas and in guest rooms
- 2200 Rooms

ACCOMMODATION:

- Air-conditioned standard rooms and family suites
- Alarm clock radio
- Telephone
- Flat screen TV
- Coffee maker
- Hairdryer
- Iron/board
- In-room safe
- Kitchenette with mini-refrigerator in the family suites



PRIME VALUE HOTEL \$\$

UNIVERSAL'S AVENTURA HOTEL

Experience a fresh, fun way to stay. A perfectly priced, affordable escape that fits your style and budget. Aventura's stylish design adds a special current of energy to every visit. From the heights of the stunning rooftop bar to the flavors of the market-style dining options to the refreshing splash of the pool and beyond, everything here is just plain cool — there's even a dedicated walking path that takes you straight to Universal's Volcano Bay. Plus, you'll get the exclusive theme park benefits that come with being a Universal Orlando hotel guest.

FACILITIES:

- Pool
- Restaurants
- Bars
- Games Room (\$)
- Complementary fitness centre
- Complementary WiFi in public areas and guest rooms
- Food hall
- Kid's water play area
- Hot Tub
- Universal Studios Store
- Parking (\$)
- 600 Rooms

ACCOMMODATION:

- Air-conditioned rooms and suites
- Flat screen TV
- HVAC controls connected to Smart Room technology
- Mini-refrigerator
- Coffee maker
- Hairdryer

UNIVERSAL'S ENDLESS SUMMER RESORT SURFSIDE INN AND SUITES

VALUE HOTEL \$



Surfside
Inn and Suites
UNIVERSAL ORLANDO

STEP INTO THE SURF LIFESTYLE.

Step into the casual, free-spirited lifestyle of surf culture at Universal's Endless Summer Resort – Surfside Inn and Suites. This family-oriented Value hotel brings extra affordability to your Universal vacation. The feeling here is relaxed and easy, with a fun surf vibe woven throughout, including a surfboard-shaped pool and dining inspired by SoCal flavors. Featuring standard rooms and spacious 2-bedroom suites that sleep up to six, this is the perfect spot for families of any size. Plus you'll enjoy the exclusive theme park benefits of being a Universal Orlando hotel guest.

FACILITIES:

- Pool
- Restaurants
- Bar
- Game Room (\$)
- Hot Tub
- Complementary Fitness Centre
- Complementary WiFi in public areas and in guest rooms
- Pizza Room Delivery
- Universal Studios Store
- Parking (\$)
- 750 Rooms including 390 2-bedroom suites

ACCOMMODATION:

- Air conditioned rooms and suites
- Flat screen TV
- Mini refrigerator
- Iron/board
- Telephone
- Alarm clock
- Hairdryer



UNIVERSAL'S ENDLESS SUMMER RESORT DOCKSIDE INN AND SUITES

VALUE HOTEL \$



Dockside
Inn and Suites
UNIVERSAL ORLANDO

ESCAPE TO THE PERFECT SUNSET.

It's all good. Universal's Endless Summer Resort – Dockside Inn and Suites lets you soak up the sunsets of your serene escape and save with extra affordable rates. All in the middle of a Universal Orlando Resort vacation. This Value hotel blends a cool serenity with all the fun and convenience of staying with Universal Orlando. Dockside Inn and Suites features standard rooms and spacious 2-bedroom suites that sleep up to six. Soak up the sun in two huge pools and enjoy a variety of affordable dining options. Plus you'll enjoy theme park benefits you can only get by being a Universal Orlando hotel guest.



FACILITIES:

- 2 Pools
- Restaurants
- Bars
- Game Room (\$)
- Hot Tub
- Complementary Fitness Centre
- Complementary WiFi in public areas and in guest rooms
- Pizza Room Delivery
- Universal Studios Store
- Parking (\$)
- 2050 Rooms including 1,113 2-bedroom suites

ACCOMMODATION:

- Air conditioned rooms and suites
- Flat screen TV
- Mini refrigerator
- Iron/board
- Telephone
- Alarm clock
- Hairdryer

UNIVERSAL STUDIOS HOLLYWOOD

AT UNIVERSAL STUDIOS HOLLYWOOD
THERE'S A WORLD OF FUN-FILLED
ADVENTURES THE WHOLE
FAMILY WILL LOVE.

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The Wizarding World of Harry Potter™



JURASSIC WORLD
THE RIDE



IT'S THE ULTIMATE HOLLYWOOD EXPERIENCE.

Soar above Hogwarts™ castle in The Wizarding World of Harry Potter™. Find yourself caught in an epic battle between a T. rex and the Indominus Rex on Jurassic World - The Ride.

Take a hilarious journey through the streets of New York on Illumination's The Secret Life of Pets: Off the Leash. Go behind the scenes on the world-famous Studio Tour. Unleash your imagination at the one place where your favorite movies and television shows become real.



For more information, contact your preferred travel professional.

Take the world-famous Studio Tour, experience thrills and excitement on themed rides. Then, face action head-on in heart-pounding rides, shows and attractions – including *The Secret Life of Pets: Off the Leash*, *Jurassic World – The Ride*, *Despicable Me Minion Mayhem*, and *Transformers: The Ride 3-D* – that put you inside some of the world’s most popular movies and TV shows.



Plus, explore the mysteries of Hogwarts™ castle, and experience pulse-pounding rides and attractions that transport you into a world of magic and excitement at *The Wizarding World of Harry Potter™*.



Set alongside Universal Studios Hollywood, Universal CityWalk is a premier shopping district filled with the best shops, food and entertainment.

Two levels of stores and restaurants feature everything from the most popular national chains to unique shops you won't find anywhere else. Here you can find *Universal Cinema*, specialty shops and restaurants like *Jimmy Buffett's® Margaritaville®*, *Voodoo Doughnut* and *VIVO Italian Kitchen*. Plus, enjoy live entertainment and some awesome night spots to keep the party going into the night!

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For more information contact your preferred travel agency, or visit travelbrands.com

GET READY FOR THE *ultimate* HOLLYWOOD MOVIE EXPERIENCE!

GENERAL ADMISSION TICKET

Buy a Day, Get a 2nd Day Free

Adult \$165 Child (3-9) \$157

Universal Express Ticket*

Adult \$296 Child (3-9) \$296

*Includes 1-Day General Admission, one-time (per day) express access to each ride (excluding Mario Kart™: Bowser's Challenge – opening early 2023), attraction, and seated show, and one-time (per day) reservation-free entry into SUPER NINTENDO WORLD™ (opening early 2023) when reservations are required to enter the land. Express access is a separate line with a shorter wait time at participating rides, attractions, and seated shows. (Does not apply to food and retail locations or non-seated shows.) Restrictions apply.

Prices are per person, based on a January 9, 2023 departure. Ask your Travel agent for other duration or other types of tickets. Universal elements and all related indicia TM & © 2022 Universal Studios. All rights reserved.



UNLEASH YOUR POWER TO PLAY!

Immerse yourself in thrills the whole family can enjoy at SUPER NINTENDO WORLD™, new in 2023 at Universal Studios Hollywood. Let loose in this incredible, colorful land of play featuring imaginative interactive areas, themed shopping and dining.

Plus, you'll experience Mario Kart™ like never before on the groundbreaking ride, Mario Kart™: Bowser's Challenge. Put on the special goggles and battle Team Bowser on iconic Mario Kart courses alongside Mario, Luigi, and Princess Peach. Collect coins and throw shells to win the Golden Cup.



**For more information, contact your
preferred travel professional.**

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5. Any deviation in your travel is subject to a service fee in addition to any supplier charges or penalties.
6. We cannot be responsible for your failure to obtain and carry proper travel documentation (see section on Documentation).

MANY OF THE PROBLEMS FOR WHICH WE CANNOT BE RESPONSIBLE CAN BE INSURED AGAINST. WE ARE STRONGLY RECOMMENDING THAT YOU OBTAIN THE APPROPRIATE INSURANCE COVERAGE TO PROTECT YOURSELF AND YOUR TRAVELING COMPANION(S) ACCORDINGLY.

How To Make A Booking: Simply call or visit your travel agent and they will contact TravelBrands for reservations.

Payment Requirements:

Attraction Tickets, Tours & Transfers	Full payment is required at time of booking.
Hotel Only	A non-refundable deposit of 25% of the total price*, plus applicable insurance is due immediately on booking. Balance and/or full payment is due no less than 45 days prior to check-in date. Payment requirements may vary during peak travel periods and/or may vary by supplier.
Inclusive Packages (Air, Hotel, Transfers and Cruises)	Full payment is required at time of booking.
Car Rentals	Full payment is required at time of booking.
* Total price is all money due and/or paid to TravelBrands.	

The deposit and/or full payment due at the time of booking and is non-refundable and non-transferable. TravelBrands reserves the right to cancel a booking where any payment is not received within 5 days of its due date.

Credit Cards: When a credit card is used to confirm and pay for a booking, you, the passenger, and/or the cardholder give consent to TravelBrands for the card’s use. Travelbrands Inc. will appear as the merchant on your credit card statement.

Cancellations: If you need to cancel your booking, you must notify your travel agent immediately. Cancellation charges are calculated based on the date that TravelBrands receives notice of cancellation.

Cancellation Charges:

Attraction Tickets, Tours & Transfers	Cancellation charges vary. Please enquire at time of booking.
Hotel Only	Cancellation charges vary, as imposed by supplier. Please enquire at time of booking.
Inclusive Packages (Air, Hotel, Transfers and Cruises)	100% of total price*.
Car Rentals	No charge for cancellations made up to and including the day of the scheduled pick-up. Cancellations made after scheduled pick-up and ‘no shows’ will be charged a minimum of one (1) day rental, or, charged as imposed by supplier. No refund for unused days.
* Total price is all money due and/or paid to TravelBrands.	

The cancellation charge compensates TravelBrands for damages arising from cancellation, including, among other things, pre-payment made on booking of travel and other services and administration costs involved in processing a cancellation. By booking a trip you agree that the cancellation charge is a genuine estimate of damages to TravelBrands of any cancellation and is not a penalty. TravelBrands may arrange for the resale of any holidays you cancel without refund to you.

Changes to a Booking:

Attraction Tickets, Tours & Transfers: Changes to a confirmed booking can only be made prior to 30 days before departure. An administration fee of \$25.00 per booking plus GST/HST will be charged for each change.

Hotel Only: Changes to a confirmed booking can only be made prior to 60 days before departure. An administration fee of \$25.00 per booking plus GST/HST will be charged for each change.

You will also be responsible for any price increase on goods and services from the original reservation date to the date of change. No price adjustments shall be made if the price for such goods and services has decreased. If a change is made to the room occupancy, including the addition to or reduction of the number of occupants, you will be responsible for any resulting increase in price. Name change requests may be denied due to hotel and supplier policy and conditions.

Requests for changes less than the specified days before departure will not be accepted and will make the booking subject to full cancellation charges. Name changes or name corrections within this period will be treated as a cancellation and rebooking.

Air Inclusive Packages: Changes to a confirmed booking are not permitted and will make the booking subject to full cancellation charges. All change requests (including passenger name/letter/title correction) will be treated as a cancellation and rebooking.

Cars Rentals: Changes to a confirmed booking are permitted prior to scheduled pick-up. Change requests made after scheduled pick-up, will be treated as a cancellation and rebooking. No refund for unused days. Additional charges may apply.

Group Bookings: Please note that cancellation charges and change fees for groups may differ from those above and will be in accordance with the group contract terms and conditions.

Special Requests: TravelBrands cannot guarantee specific requests such as room location, adjoining rooms, bed preference, in-flight meal requirements, sky cots, etc.

While TravelBrands will attempt to advise service providers of such requests, it cannot be held responsible if such requests cannot be fulfilled or if local surcharges are applied.

Children: Unless otherwise stated, children's prices are restricted to those 2-11 years of age at the time of departure and only when sharing a room with 2 full paying adults.

Infants: Passengers under the age of 2 for the duration of the holiday are considered infants and will fly free of charge (1 infant per adult allowed). A reservation, however, is required for each infant. Please note that infants are not assigned a seat and are not allotted baggage allowance. If an infant turns 2 years of age during the vacation, an airline ticket must be purchased for his or her travel to and from the destination. Certain fees may apply.

Customs & Immigration: Customs and/or immigration officials can deny a person entry into their country at their own discretion. A previous criminal record could be an obstacle in international travel. TravelBrands cannot be held responsible for denied entry under any circumstances.

Documentation: It is solely your responsibility to obtain, at your own expense, all the documentation required by relevant government authorities for the purpose of your holiday. This includes the documentation required by both the government authorities in your holiday destination as well as any jurisdictions which you may transit through en route to your holiday destination. Required documentation may vary depending on citizenship status. Special documentation may be required for minors travelling alone; for children who have a different surname than the adults who accompany them; or for single parents travelling with children. Prior to departure, you should check with your travel agent and/or the relevant consulate about what documentation is required. A valid passport is required. Some countries require passports to be valid for up to six months beyond your return to Canada. For information on the Canadian Government Passenger Protect program, please visit PublicSafety.gc.ca. Landed immigrants without Canadian citizenship or a Permanent Resident Card may be denied boarding upon return to Canada. In the event that a passenger does not possess the documentation required by the government authorities at the holiday destination, or jurisdictions transited through en route to the holiday destination, or by the airline, passage or entry to the destination or transit jurisdiction may be refused. If passage or entry is refused, TravelBrands will not be held liable and will not issue any refunds.

Hotel check-in may require a valid passport and/or a valid credit card. Rental Car pick-up will require a valid driver's license, a valid credit card and may also require an International Driving Permit (IDP). Please enquire at time of booking.

Tickets: Tickets are available once full payment has been received by TravelBrands (see section on Payment Requirements). All tickets and vouchers are produced in electronic format and will be forwarded to you or your travel agent. **Please review for accuracy.** E-documents must be presented along with proper identification (see section on Documentation) at check-in for departure flight, return flight, and

for other purchased services such as hotel accommodations, optional excursions, transfers and car rentals. All e-tickets are valid only for the flight purchased and cannot be exchanged for other flights or departure times.

Flights and Carriers: All flight times, flight itineraries, carriers and aircraft types are subject to change with or without notice. The carriers and TravelBrands also reserve the right to add en route or overnight stops. It is recommended that you contact the airline within 24 hours of departure to confirm your departure times. It is also recommended that you arrive at the airport 3 to 4 hours prior to departure to allow sufficient time for check-in and security clearance. Please check with the airline directly for check-in cut-off time. You agree that TravelBrands cannot be held responsible or liable if you miss your flight or are denied boarding. Carriage and service performed and tickets issued are subject to the terms referred to on such tickets, the rules relating to liability by the Warsaw Convention (as amended), The Athens Convention, The London Convention and The Montreal Convention and these Terms & Conditions. TravelBrands makes arrangements with various airlines. Air transportation complaints are solely the responsibility of the airline concerned. You agree that TravelBrands cannot be held responsible or liable for expenses, lost wages or missed vacation time due to flight time changes and/or delays.

Baggage: Please check your e-tickets for baggage allowance information. There may be charges for excess baggage. Please contact the airline for more details. All baggage remains at your own risk throughout the trip. TravelBrands shall not be responsible for any damage to or loss of luggage or personal items. Due to security restrictions, liquids and gels, as well as many other items, are not permitted in carry-on luggage. Prescription medications should be kept in the original container and packed in carry-on luggage. Please check with the airline prior to departure for the most up-to-date regulations in order to avoid items being confiscated at security. In the event that your baggage is delayed at your destination or upon your return home, please contact the airline representative before leaving the airport. Failure to do so will invalidate your claim. All incidents of damaged, lost or stolen luggage should be reported in writing directly to your insurance company. Independent contractors over which we have no control perform baggage handling and we cannot assume responsibility for loss of, or damage to, baggage or other possessions. Due to the carrier's limit of liability, please do not check valuable items such as jewellery and cameras. Please also limit the valuables (including electronic equipment) you take with you on holiday and use the safety deposit boxes provided at hotels. **Please ensure you have adequate insurance to cover your belongings throughout your holiday.**

TravelBrands STRONGLY RECOMMENDS THE PURCHASE OF TRAVEL INSURANCE.

