

One Hope Canada Statement re. Coronavirus (COVID-19)

Due to the information quickly changing concerning COVID-19 protocols, we ask you to contact us directly for guidance in relation to any spring booking or summer programs. We are in close communication with public health authorities and will make adjustments as additional COVID-19 guidance is provided.

Because camp happens in close communities, we have always taken great care to develop and maintain disease management practices to address a variety of communicable diseases, both common and rare. We believe that prevention is one of the best lines of defense and regularly remind campers of the importance of good hygiene and sanitation practices.

As an extra precaution, our camps are installing additional hygiene stations and will undergo aggressive daily cleaning and disinfecting practices to minimize the spread of disease. We are updating these screening, cleaning and disinfection policies to mirror current best practices recommended by public health authorities.

In order to accommodate the concerns of families, we have updated our refund policy. A full refund will be issued to any camper who has tested positive for COVID-19 or has been exposed to others who have. In addition, if a week of camp has to be cancelled due to a directive of the local health, a full refund will be issued.

Families of registered campers will be updated of any changes or new information. In the meantime, if you have additional questions or concerns, please feel free to call us at **780-603-7658**.