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| 48-50 St Pauls St,  Randwick, NSW, 2031 |  |

Personal and Health Information Collection Statement

GBY (Guided By You) Therapy is an independent practice under the ownership of Cassandra Gavel.

You may contact GBY (Guided By You) Therapy by emailing cassandra.gavel@gbytherapy.com.au. You have the right to gain access to the information held by GBY (Guided By You) Therapy about you.

Our Privacy Policy (available upon request) contains information on how you may request access to, and correction of, your personal information and how you may complain about a breach of your privacy and how we will deal with such a complaint.

GBY (Guided By You) Therapy needs to collect information about you for the primary purpose of providing quality treatment. In order to fully assess, diagnose and treat you, we need to collect some personal information from you. This information will also be used for the administrative purposes of running the practice such as billing you or through an insurer or compensation agency. Information will be used within the practice for handover if another practitioner provides you with assistance.

GBY (Guided By You) Therapy may disclose information regarding diagnosis or treatment to your Doctor or other treatment providers only with your consent. In the case of insurance or compensation claims, it may be necessary to disclose information and/or collect information that affects your treatment and return to work. GBY (Guided By You) Therapy) will not disclose your information to commercial companies, however specific service or product information as deemed suitable for your management, may be forwarded to you by us, unless you instruct GBY (Guided By You) Therapy not to forward this type of information. Your written consent will obtained at the start of your treatment in order to carry out the above activities. We do not disclose your personal information to overseas recipients.

Information at GBY (Guided By You) Therapy is stored securely and only practice staff has access to it. GBY (Guided By You) Therapy takes all reasonable steps to ensure that information collected about you is accurate, complete and up-to-date. You may have access to your information on request and if you believe that any of the information is inaccurate we may be able to amend it accordingly. If you do not provide relevant personal or health information, in part or in full, to GBY (Guided By You) Therapy it may result in incomplete assessment. This may impact on the diagnosis and the following therapy that is provided. Any concerns that you may have about this statement or about your management can be directed to Cassandra Gavel at Cassandra.gavel@gbytherapy.com.au.