

# Education, Specializations, Credentials, Training

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Current residence: Panamá City, Panamá

CVs (English, Italian, and Spanish versions): <https://scmservices.biz/cv>

Online credentials, diplomas, certificates, training: [Certs & training](#) | SCM Consulting Services ([scmservices.biz](https://scmservices.biz))

### Bachelor of Business Administration

My learning and preparation together with my experience of +30 years have allowed me to achieve a high level of proficiency in SCM, procurement, logistics, operations, project and program management, corporate finance, business strategy, organizational leadership, change management, people management, lean management, six sigma, business intelligence, HR strategy, and communications management. Experience obtained in different multinational companies, most of them global leaders in their fields.

Following a list of courses, trainings, and certificates grouped as follows:

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2. Supply chain management / Logistics / Procurement / Operations - **page 1**
3. Technology / ERP / IT / Systems and applications - **page 2**
4. Project, program, portfolio management / Product management - **page 2**
5. Lean / Six Sigma / Kaizen / Lean Six Sigma / Operational excellence – **page 3**
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7. Talent management / Life and Soft skills / Personal development / others – **page 4**
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ALL certificates available at [Certs & training](#) | [SCM Consulting Services \(scmservices.biz\)](#)

Languages (as per CEFR – Common European Framework of Reference)							
English	C2 (Native)	Spanish	C2 (Native)	Italian	C2 (Native)	French	B1 (Basic)

## 1

### Specializations

- o IMPROVE PROCESSES AND DELIVER OPERATIONAL EXCELLENCE (8 modules: 11 hours training)
- o LEAN MANAGEMENT AND MANUFACTURING BKO ACCREDITED by Six Sigma Academy, Amsterdam (Netherlands University Teaching Qualification)
- o MACROECONOMICS by University of California (UCI) – Irvine
- o PORTFOLIO MANAGER (6 modules; 7 hours training)
- o PROCUREMENT AND LOGISTICS by The Chartered Institute of Logistics and Transport U.K. (CILT(U.K.))
- o SIX SIGMA BLACK BELT CERTIFICATION (14 modules; 21 hours training)
- o SIX SIGMA GREEN BELT CERTIFICATION (13 modules; 19 hours training)
- o SIX SIGMA GREEN BELT (SSGB) BKO ACCREDITED by Six Sigma Academy-Amsterdam (Netherlands University Teaching Qualification)
- o SUPPLY CHAIN LOGISTICS by Rutgers University – USA
- o SUPPLY CHAIN OPERATIONS by Rutgers University – USA

## 2

### Supply chain management / Logistics / Procurement / Operations (35+ years of experience)

- o ASSET MANAGEMENT by Cornerstone OnDemand Foundation
- o FLEET MANAGEMENT by Cornerstone OnDemand Foundation
- o IMPLEMENTING SUPPLY CHAIN MANAGEMENT by NASBA
- o INVENTORY MANAGEMENT by NASBA
- o LOGISTICS FOUNDATIONS by PMI and NASBA
- o MANAGING LOGISTICS by PMI and NASBA
- o NEGOTIATION FOUNDATIONS by PMI and NASBA
- o OPERATIONS AND SUPPLY CHAIN MANAGEMENT by Udemy
- o OPERATIONS MANAGEMENT by PMI
- o OPERATIONS MANAGEMENT DIPLOMA by Alyson
- o OUTSOURCING (06 modules)

*continued...*

- **HANDLING OUTSOURCING ISSUES** by LinkedIn Learning
- **OUTSOURCING: CRITICAL SUCCESS FACTORS** by LinkedIn Learning
- **OUTSOURCING FUNDAMENTALS** by LinkedIn Learning
- **OUTSOURCING MANAGEMENT** by LinkedIn Learning
- **OUTSOURCING: MANAGING SERVICE TRANSITION** by LinkedIn Learning
- **THE OUTSOURCING ENVIRONMENT** by LinkedIn Learning
- **PROCUREMENT** by Cornerstone OnDemand Foundation
- **PROCUREMENT PLANNING** by Cornerstone OnDemand Foundation
- **PROCUREMENT: COST BASED PRICING FOR PROCUREMENT ORGANIZATIONS** by Udemy
- **PURCHASING** by NASBA
- **QUALITY MANAGEMENT** by LinkedIn Learning
- **REVERSE LOGISTICS MANAGEMENT AND SUSTAINABILITY** by Operational Excellence Training
- **SUPPLY CHAIN AND OPERATIONS MANAGEMENT** by LinkedIn Learning
- **SUPPLY CHAIN CYBERSECURITY** by NASBA
- **SUPPLY CHAIN LOGISTICS** by Rutgers University – USA
- **SUPPLY CHAIN OPERATIONS** by Rutgers University – USA
- **SUPPLY CHAIN RISK MANAGEMENT** by Operational Excellence Training
- **SUPPLY CHAIN SUSTAINABILITY STRATEGIES** by PMI and NASBA
- **TRANSFORMATIONAL CHANGE (MANAGING ORGANIZATIONAL CHANGE)** by LinkedIn Learning
- **USING PROPER WAREHOUSING PROCESSES AND PROCEDURES** by Cornerstone OnDemand Foundation
- **WAREHOUSING** by Cornerstone OnDemand Foundation

### 3

#### Technology / ERP / IT / Systems and applications (20+ years of experience)

- **ASSESSING DIGITAL MATURITY** by NASBA
- **CLOUD COMPUTING ETHICS: FOURTH INDUSTRIAL REVOLUTION** by LinkedIn Learning
- **CLOUD COMPUTING: CLOUD SECURITY** by CompTIA and NASBA
- **CREATING YOUR IT STRATEGY** by NASBA
- **CYBERSECURITY AWARENESS: SECURITY OVERVIEW** by NASBA
- **DIGITAL TRANSFORMATION** by LinkedIn Learning
- **EXCEL 2013: FINANCIAL FUNCTIONS IN DEPTH** by PMI and NASBA
- **EXCEL ESSENTIAL TRAINING (OFFICE 365 / MICROSOFT 365)** by NASBA
- **EXCEL QUICK TIPS** by PMI
- **EXCEL: CREATING A BASIC DASHBOARD** by PMI and NASBA
- **EXCEL: POWER PIVOTS** by LinkedIn Learning
- **EXCEL: VALUE STREAM MAPPING** by LinkedIn Learning
- **LEARNING BLUEJEANS MEETINGS** by PMI and NASBA
- **LEARNING EXCEL ONLINE (OFFICE 365)** by NASBA
- **LEARNING MICROSOFT DYNAMICS 365** by LinkedIn Learning
- **MAGAYA (SCM, warehousing and cargo management software)**
- **MICROSOFT PROJECT QUICK TIPS** by PMI
- **MICROSOFT TEAMS QUICK TIPS** by LinkedIn Learning
- **MS POWER BI (BUSINESS INTELLIGENCE)** by NASBA
- **OFFICE 365 NEW FEATURES** by PMI
- **ORACLE JD EDWARDS ENTERPRISEONE / ERP**
- **POWERPOINT QUICK TIPS** by PMI
- **SAP ERP ESSENTIAL TRAINING** by LinkedIn Learning
- **SAP MATERIALS MODULE / ERP** by SAP Andina
- **SAP S/4 HANA FINANCIAL ACCOUNTING** by LinkedIn Learning
- **SERVICENOW (Technology Asset management)**
- **TAKING CHARGE OF TECHNOLOGY FOR MAXIMUM PRODUCTIVITY** by PMI

**15 YEARS OF EXPERIENCE USING SAP**

### 4

#### Project, program, portfolio management / Product management (20+ years of experience)

- **ADAPTIVE PROJECT LEADERSHIP** by PMI
- **AGREEMENTS FOR SUCCESS IN GLOBAL PROJECTS** by PMI and NASBA
- **ARTIFICIAL INTELLIGENCE FOR PROJECT MANAGERS** by PMI
- **BLENDING PROJECT MANAGEMENT METHODS** by PMI and NASBA

- CERT PREP: PROJECT MANAGEMENT PROFESSIONAL (PMP) by PMI
- CERT PREP: SCRUM MASTER by PMI and NASBA
- LEADING REMOTE PROJECTS AND VIRTUAL TEAMS by PMI
- LEARNING GANTT CHARTS by PMI and NASBA
- MANAGING PROJECT STAKEHOLDERS by PMI
- OPERATIONAL EXCELLENCE by PMI
- PRODUCT MANAGEMENT: BUILDING A PRODUCT ROADMAP by PMI
- PRODUCT MANAGEMENT: BUILDING A PRODUCT STRATEGY by PMI
- PROGRAM MANAGEMENT by PMI and NASBA
- PROGRAM MANAGEMENT FOUNDATIONS by PMI and NASBA
- PROJECT MANAGEMENT by PMI
- PROJECT MANAGEMENT: COMMUNICATIONS by NASBA
- PROJECT MANAGEMENT: INTEGRATION PMI and NASBA
- PROJECT MANAGEMENT: INTERNATIONAL PROJECTS by PMI and NASBA
- PROJECT MANAGEMENT: ITERATIVE METHODS by PMI
- PROJECT MANAGEMENT: LAYING GOOD GROUND RULES by PMI
- PROJECT MANAGEMENT: PREVENTING SCOPE CREEP by PMI
- PROJECT MANAGEMENT: PROCUREMENT by PMI
- PROJECT MANAGEMENT: REQUIREMENTS by PMI and NASBA
- PROJECT MANAGEMENT: TEAMS by PMI and NASBA
- PROJECT PORTFOLIO MANAGEMENT FOUNDATIONS by PMI and NASBA
- SCRUM: ADVANCED by PMI
- TECHNOLOGY FOR PRODUCT MANAGERS by PMI
- TRANSITIONING FROM WATERFALL TO AGILE PROJECT MANAGEMENT by PMI and NASBA

## 5

### Lean / Six Sigma / Kaizen / Lean Six Sigma / Operational excellence (20+ years of experience)

- 5S WORKPLACE PRODUCTIVITY by Gemba Academy
- A3 PROBLEM SOLVING FOR CONTINUOUS IMPROVEMENT by PMI
- CULTURE OF KAIZEN by Gemba Academy
- GEMBA KAIZEN: A COMMONSENSE APPROACH TO CONTINUOUS IMPROVEMENT by LinkedIn Learning
- HOSHIN PLANNING by Gemba Academy
- LEAN FOUNDATIONS by PMI and NASBA
- LEAN INVENTORY MANAGEMENT by NASBA
- LEAN SIX SIGMA FOUNDATIONS by PMI and NASBA
- LEAN SIX SIGMA: ANALYZE, IMPROVE, CONTROL TOOLS by LinkedIn Learning
- LEAN SIX SIGMA: DEFINE AND MEASURE TOOLS by PMI and NASBA
- MINITAB (STATISTICAL ANALYSIS) by NASBA
- OPERATIONAL EXCELLENCE, WORKOUTS & KAIZEN FACILITATOR by PMI and NASBA
- SIX SIGMA BLACK BELT by PMI
- SIX SIGMA FOUNDATIONS by PMI
- SIX SIGMA GREEN BELT by PMI
- STATISTICS 1, STATISTICS 2, STATISTICS 3 by NASBA
- STAY LEAN WITH KANBAN by PMI
- WORKPLACE VISUALIZATION by Gemba Academy

## 6

### Strategy / Productivity / Marketing / Sales / Negotiations / Management

- ACTIVITY-BASED COSTING by NASBA
- B2B MARKETING FOUNDATIONS: PRICING STRATEGY by PMI
- BOOSTING YOUR TEAM'S PRODUCTIVITY by PMI
- BRANDING FOUNDATIONS by NASBA
- BREAK-EVEN AND COST-VOLUME-PROFIT (CVP) ANALYSIS by LinkedIn Learning
- BUILDING CUSTOMER LOYALTY by LinkedIn Learning
- BUSINESS DEVELOPMENT FOUNDATIONS by PMI and NASBA
- BUSINESS INTELLIGENCE FOR CONSULTANTS by NASBA
- CHANGE MANAGEMENT by LinkedIn Learning
- COACHING SKILLS FOR LEADERS AND MANAGERS by PMI and NASBA
- COLLABORATION PRINCIPLES AND PROCESS by NASBA
- CONTROLLO DI GESTIONE by Udemy

- **COST REDUCTION: CUT COSTS AND MAXIMIZE PROFITS** by LinkedIn Learning
- **CREATING A BUSINESS PLAN** by NASBA
- **CREATING A CULTURE OF STRATEGY EXECUTION** by PMI and NASBA
- **DATA GOVERNANCE** by LinkedIn Learning
- **DECISION-MAKING STRATEGIES** by NASBA
- **DEVELOPING A COMPETITIVE STRATEGY** by PMI
- **DEVELOPING A SERVICE MINDSET** by PMI and NASBA
- **DRIVING MEASURABLE, SUSTAINABLE CHANGE** by PMI
- **ENHANCING YOUR PRODUCTIVITY** by PMI
- **EXECUTIVE PRESENCE ON VIDEO CONFERENCE CALLS** by NASBA
- **EXTREME PRODUCTIVITY** by LinkedIn Learning
- **GENERAL DATA PROTECTION REGULATION (GDPR) COMPLIANCE: ESSENTIAL TRAINING** by LinkedIn Learning
- **GLOBAL STRATEGY** by PMI
- **GOAL SETTING: OBJECTIVES AND KEY RESULTS (OKRS)** by PMI
- **MANAGING BRAND REPUTATION** by NASBA
- **MANAGING EXPERIENCED MANAGERS** by PMI
- **MANAGING GLOBALLY** by PMI and NASBA
- **MANAGING IN A MATRIXED ORGANIZATION** by NASBA
- **MANAGING OFFICE POLITICS** by PMI
- **MEASURING BUSINESS PERFORMANCE** by PMI and NASBA
- **ORGANIZATIONAL CULTURE** by PMI and NASBA
- **PROBLEM SOLVING TECHNIQUES** by PMI
- **REPUTATION RISK MANAGEMENT** by NASBA
- **SALES FORECASTING** by LinkedIn Learning
- **SALES MANAGEMENT** by LinkedIn Learning
- **SETTING BUSINESS UNIT GOALS** by PMI and NASBA
- **SOLVING BUSINESS PROBLEMS** by NASBA
- **STRATEGIC COST MANAGEMENT FOR PROCUREMENT AND SUPPLY CHAINS** by Udemy
- **STRATEGIC NEGOTIATION** by LinkedIn Learning
- **STRATEGIC PARTNERSHIP** by PMI and NASBA
- **STRATEGIC PLANNING** by PMI and NASBA
- **THE NEW AGE OF RISK MANAGEMENT STRATEGY FOR BUSINESS** by NASBA

## 7

### Talent management / Life-Soft skills / Personal development / others

- **BEING POSITIVE AT WORK** by PMI and NASBA
- **BODY LANGUAGE FOR LEADERS** by NASBA
- **BUILDING ACCOUNTABILITY INTO YOUR CULTURE** by NASBA
- **BUILDING ONLINE COMMUNITIES** by LinkedIn Learning
- **BUILDING RESILIENCE** by LinkedIn Learning
- **BUSINESS ETHICS** by NASBA
- **COMMUNICATIONS**
  - **COMMUNICATING CHANGE IN AN ENTERPRISE-WIDE TRANSFORMATION** by PMI
  - **COMMUNICATING VALUES** by LinkedIn Learning
  - **COMMUNICATING WITH CHARISMA** by PMI
  - **COMMUNICATING WITH EMPATHY** by PMI
  - **COMMUNICATING WITH TRANSPARENCY** by LinkedIn Learning
  - **INTERPERSONAL COMMUNICATION** by PMI and NASBA
  - **LEARNING TO BE APPROACHABLE** by NASBA
  - **MANAGING A MULTIGENERATIONAL WORKFORCE** by PMI
  - **MANAGING CONFLICT** by NASBA
  - **MANAGING DIVERSITY** by PMI
  - **MANAGING HIGH PERFORMERS** by PMI
  - **MANAGING HIGH POTENTIALS** by PMI
  - **MANAGING MANAGERS** by PMI
  - **MULTINATIONAL COMMUNICATION IN THE WORKPLACE** by NASBA
  - **ORGANIZATION COMMUNICATION** by NASBA
  - **PROJECT MANAGEMENT: COMMUNICATIONS** by NASBA
  - **SKILLS FOR INCLUSIVE CONVERSATIONS** by HR Certification Institute (HRCI) and SHRM
- **CREATING A CULTURE OF CHANGE** by PMI and NASBA
- **CREATING A CULTURE OF SERVICE** by PMI and NASBA
- **CREATING GREAT FIRST IMPRESSIONS** by NASBA

- CRITICAL THINKING by LinkedIn Learning
- CULTIVATING MENTAL AGILITY by NASBA
- DEVELOPING A DIVERSITY, INCLUSION, AND BELONGING PROGRAM (DIBS) by LinkedIn Learning
- DEVELOPING ADAPTABILITY by PMI and NASBA
- DISRUPTING YOURSELF by LinkedIn Learning
- DISRUPTIVE BRANDING by LinkedIn Learning
- ENTERPRISE AGILE: CHANGING YOUR CULTURE by PMI and NASBA
- ESSENTIALISM: IMPROVE YOUR WORK BY FOCUSING ON THE ESSENTIAL by LinkedIn Learning
- FIGHTING GENDER BIAS AT WORK by LinkedIn Learning
- HUMAN-CENTERED LEADERSHIP by LinkedIn Learning
- HUMAN RESOURCES STRATEGIC WORKFORCE PLANNING by HRCI and SHRM
- IMPROVING YOUR LISTENING SKILLS by PMI and NASBA
- INNOVATION FOR THE ENERGY AND CLIMATE TRANSITION by Institut Jacques Deloires / EDUORG
- L'AGENDA 2030 PER LO SVILUPPO SOSTENIBILE by Università CA 'Foscari Venezia
- LEADING CHANGE by PMI and NASBA
- LEADING GLOBALLY by PMI and NASBA
- LEADING IN CRISIS by PMI
- LEADING LIKE A FUTURIST by PMI
- LEADING PRODUCTIVE MEETINGS by PMI and NASBA
- LEADING WITH VISION by PMI and NASBA
- LEARNING AGILITY by PMI
- LEARNING GDPR by NASBA
- MULTIPLIERS: HOW THE BEST LEADERS MAKE EVERYONE SMARTER by LinkedIn Learning
- OVERCOMING PROCRASTINATION by PMI and NASBA
- PERFORMANCE-BASED HIRING by HRCI, SHRM, and NASBA
- PROFESSIONAL NETWORKING by PMI
- PSYCHOLOGICAL SAFETY: CLEAR BLOCKS TO INNOVATION, COLLABORATION, AND RISK-TAKING by PMI and NASBA
- REMOTE WORK FOUNDATIONS by NASBA
- SELF-COMPASSION: THE PROVEN POWER OF BEING KIND TO YOURSELF by LinkedIn Learning
- SMART THINKING: OVERCOMING COMPLEXITY by LinkedIn Learning
- STRATEGIC THINKING by PMI
- SUCCEEDING IN A NEW JOB by NASBA
- TEACHING CIVILITY IN THE WORKPLACE by HRCI and SHRM
- THE COURAGE HABIT by LinkedIn Learning
- THE EMPLOYEE'S GUIDE TO SUSTAINABILITY by LinkedIn Learning
- THE NEW RULES OF WORK by PMI
- UNCONSCIOUS BIAS by PMI and NASBA
- UNDERSTANDING BUSINESS by PMI and NASBA
- WHAT TO DO IN THE FIRST 90 DAYS OF YOUR NEW JOB by NASBA
- WRITING ARTICLES by LinkedIn Learning

## 8

### Finance / Economics (20+ years of experience)

- CORPORATE FINANCE: ROBUST FINANCIAL MODELLING by NASBA
- ECONOMICS: MICROECONOMICS DIPLOMA by Alison
- ENTREPRENEURSHIP: RAISING STARTUP CAPITAL by NASBA
- FINANCE FOR NON-FINANCIAL MANAGERS by LinkedIn Learning
- FINANCE: RISK MANAGEMENT by PMI and NASBA
- FINANCIAL ACCOUNTING 1 by NASBA
- FINANCIAL ANALYSIS: BUSINESS PERFORMANCE ANALYSIS by NASBA
- MACROECONOMICS by University of California (UCI) – Irvine
- MANAGERIAL ECONOMICS by PMI
- MERGERS & ACQUISITIONS by NASBA
- THE EURO: HISTORY, ISSUES, AND SOLUTIONS by The Duomo Initiative (EU, EMU, ECB, EMF, etc.)

## 9

### FinTech / Blockchain / Cryptocurrencies / Crowdfunding

- AI IN FINTECH ESSENTIAL TRAINING by LinkedIn Learning
- BLOCKCHAIN BASICS by NASBA
- CRYPTOCURRENCY FOUNDATIONS by NASBA

- IOT FOUNDATIONS by LinkedIn Learning
- LEARNING BITCOIN AND OTHER CRYPTOCURRENCIES PMI and NASBA
- RPA, AI, AND COGNITIVE TECH FOR LEADERS by NASBA
- SECURING CRYPTOCURRENCIES by LinkedIn Learning

## 10

### Courses in languages other than English.

#### ITALIAN

- CONTROLLO DI GESTIONE by Udemy
- L'AGENDA 2030 PER LO SVILUPPO SOSTENIBILE by Università CA 'Foscari Venezia

#### FRENCH

- BIEN TRAVAILLER EN ÉQUIPE by PMI
- CHANGEMENT ET COMMUNICATION by PMI
- COMPETENCES EN COACHING POUR LES LEADERS ET LES MANAGERS by PMI
- CREER SON TEMPS INFINI by MindParachutes and LinkedIn Learning
- CULTIVER LA PENSEE CRITIQUE ET LA CREATIVITE AVEC DES QUESTIONS by PMI
- DECOUVRIR 12 COMPETENCES PROFESSIONNELLES CLES by PMI
- DESIGN THINKING : L'EMPATHIE by PMI
- DÉVELOPPER SON INTELLIGENCE ÉMOTIONNELLE by PMI
- ÊTRE UN LEADER EFFICACE by PMI
- EXÉCUTER SA STRATÉGIE (6 éléments)
  - ✓ Les fondements de la planification stratégique by PMI
  - ✓ Évaluer et améliorer un plan stratégique by PMI
  - ✓ Prendre des décisions exécutives by PMI
  - ✓ Définir une culture et un plan d'évolution by PMI
  - ✓ L'agilité stratégique by LinkedIn Learning
  - ✓ Prendre des décisions stratégiques by LinkedIn Learning
- LA COMMUNICATION INTERPERSONNELLE by LinkedIn Learning
- LA REFLEXION STRATEGIQUE by PMI
- LE BIG DATA by LinkedIn Learning
- LES FONDEMENTS DE LA GESTION DES OPERATIONS by PMI
- LES FONDEMENTS DE L'IOT by LinkedIn Learning