ARAY’s Policies

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The following statement explains our policy regarding any personal information we collect on you, Adult Safeguarding we collect about you. We want you to feel confident about the privacy and security of your personal information. This policy is in force throughout the Aray Wellbeing Community Interest Company Network. If you have any queries about this policy, please do not hesitate to contact us via our links below or through the email address [mysupport@artful.me.uk](mailto:mysupport@artful.me.uk). For the purpose of knowledge – Aray Wellbeing Community Interest Company is also referred to as Aray.

Aray’s Adult Safeguarding

At Aray we take adult safeguarding for all visitors, members, volunteers and staff that work for very seriously. We wish to keep all people regardless of the age, gender, religion…etc. safe when at a function or event using any resources provided by Aray.

We stand for & implement the golden rule at Aray & this extends to all, which is the treat others how you wish to be treated. Should any issues arise please do not hesitate to contact management – in particular Dr Julia Jones – through the contact portals on the site or in person at an event or function should you have a grievance.

If you wish for a copy of our comprehensive version of our adult safeguarding policy, please do not hesitate to get in touch.

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Data Protection Act 2018 (c29)

Under the terms of the Act you can ask us to supply details of any personal information we have on our computer system. We have the right to charge a fee for this information. If any of the information about you is incorrect, you can request that we amend it. Aray is an organisation that tries it best to adhere to GDPR practises & has outlined the following way it also wish to adhere to data protection.

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Sharing of Information

Aray will never sell mailing lists of personal information to third parties. Appropriate member information may be shared with other Aray Groups, Aray Business Partners and Suppliers of Events on which you may book for purposes of event management.

Communication.

If you have submitted personal information to us via this website, by email, by phone or by post, we may from time to time contact you when we have places for membership or promotions.

Should you not wish to receive such communications, please contact us.

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Social Media

As an additional service to members, over and above our legal obligations of membership, Aray operates most of its social media communication via Facebook. Aray reserves the right to monitor any posting and either request members to edit or delete the post or delete it itself.

Guest/Member Bookings

Event Organisers

ARAY may supply personal information about members and guests who are booked on a particular event, to the supplier of that event, whether it is another ARAY Group or an independent supplier. The information will consists of details of dietary requirements, medical conditions and rooming requests for the members' comfort and safety whilst on events and will not be used by other groups or suppliers for other purposes.

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Cookies

This site makes use of cookies. Cookies are messages given to a web browser by a web site, which are then stored on your computer. A cookie's main objective is to identify users and personalise their visit by customising web pages. Web sites can only read cookies that have been deposited by that website. They cannot read cookies left by other websites nor can they read other personal information stored on your computer. At the moment we do not use cookies on the Aray’s website.

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Automatically Recorded Information

We may record information about the number of times this site has been visited and the IP (Internet Protocol) address of your computer. This does not contain any personal information about you, but allows us to analyse statistics about how popular parts of the website are. This will allow us to further develop the website.

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Debit/Credit Cards

All credit card transactions are recorded via a secure server, and will mostly be through vetted and reliable sources, such as PayPal and Eventbrite. You will normally see an indication of this such as the padlock on the status bar of Internet Explorer. If a padlock or similar does not appear for any reason (e.g. if the section of the site uses frames) then you can right click with the mouse and choose 'properties' to inspect the security details.

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Email Addresses and SMS

Aray may use email (and may use SMS) to communicate with members booked on certain events and to advise members of forthcoming events. We may also use email and SMS to advise members of updates, general news, event information. Our policy is to keep emails and SMS to a minimum and only communicate with members when we have something worthwhile to say. We do not want to send you any Spam. We believe that this is a valuable service for members, allowing Aray more flexibility in the type and lead-time for events we can offer. Should any member prefer not to receive such communications, please contact us.​

Non- members - if you make an enquiry about Aray and provide Aray with your email address and / or mobile telephone number, then we may from time to time send you emails or SMS messages to tell you about Aray events that we think may be of interest to you. If you do not wish to receive emails or SMS messages from Aray you can amend your privacy setting in your dashboard area in your profile.

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Photos

Anyone attending Aray events agrees that they can be filmed/photographed and grant us all rights to use your image (or the people in your group booking) free of charge and may appear in photographs or video. We may publish photographs and videos that have been taken by Aray staff, our representatives or received from members on our website and in publicity materials throughout the Aray network. It is important for us to share the photos with other members who have attended the events and with new enquirers who want to know a little more about Aray and what we do. We will always aim to ensure that all photos used are in good taste and unlikely to cause offence however, if you see a photograph you would not like to be used please contact us with details and in the case of web photos we will remove them ASAP and in the case of printed materials we will ensure that the photo is not used in further print runs.

Links to Other Sites

This site contains links to other sites, which may be of interest to visitors of this site. However, Aray cannot be held responsible for the contents or practices of any such site.

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Legal

This website operates under English Law.

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Contacting us

If you have any queries regarding this policy, please contact us via our link below. We would be happy to hear from you.