

## QUALITY IMPROVEMENT IN DIGITAL CONSULTATIONS TERMS AND CONDITIONS

### Acceptance of booking and course duration

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The person who made the booking for a place on the course will be considered the student and will receive an email confirming receipt of the booking request. All bookings are subject to availability. The course is not transferrable to any other person or company.

A booking will only be deemed to be accepted when Healthworks Ventures Limited issues written confirmation by email in respect of the booking following receipt of payment.

Healthworks Ventures Limited has the right to not accept a booking.

The course must be completed with 3 calendar months from the date of booking confirmation. After this end date access to the online training will be denied. Should only part of the course be completed at this time, it will not be completed and a pass certificate will not be issued.

### Course fee and payment

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The fee to attend a course must be paid in full before the commencement date of the course.

Access on to the course is only enabled upon full payment of the course fees.

### Cancellations

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If a student wishes to cancel participation in a course, they must advise Healthworks Ventures Limited in writing by email to [david@healthworks.uk](mailto:david@healthworks.uk)

However, please note that refunds are not given after the issue of a booking confirmation and full payment has been received. Only in extraordinary circumstances and at the discretion of Healthworks will a refund be considered.

### Cancelled courses

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Healthworks Ventures Limited has the right to cancel a course after acceptance of student enrolments. In this event Healthworks Limited will reimburse in full any course fees paid and its liability to enrolled students will be limited to the value of the course fees paid.

## Course content

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All course content is correct at the time of publishing (April 2022). While every effort will be made to immediately address the implications of changes to law and regulations to the course content, Healthworks accept no liability for changes to law and regulations that may affect the relevance of the content after this date.

All course content belongs to Healthworks and the tutors and cannot be shared or reproduced.

## Personal data

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Any personal data supplied by the student will be processed by Healthworks Ventures Limited in line with data protection legislation ie Data Protection Act 2018 and the UK GDPR and any legislation which amends, extends, consolidates, re-enacts or replaces same, including any additional legislation or regulations that may be made pursuant thereto from time to time

## Liability

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No part of the course shall be deemed to be, nor is it intended to be, nor should it be taken to be, the provision of clinical or legal advice.

Although Healthworks Ltd aims to provide the course to the highest standards neither it, nor its tutors accept any liability for (i) any inaccuracy or misleading information provided in the Course materials or any reliance by a student on any such information, (ii) any loss or corruption of data, (iii) any loss of profit, revenue or goodwill, or (iv) any indirect, special or consequential loss arising from any breach of these terms and conditions.

Healthworks Ltd's total liability arising from or in connection with these terms and conditions and in relation to anything which we may have done or not done in connection with these terms and conditions and the delivery of the Course (and whether the liability arises because of breach of contract, negligence or for any other reason) shall be limited to the Course Fee received by us.

Nothing in this Agreement shall exclude or limit Healthworks Ltd's liability for (i) death or personal injury caused by negligence, (ii) fraudulent misrepresentation or (iii) any other matter which under English law may not be limited or excluded.

## Intellectual Property

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All Intellectual Property Rights in the Course materials are, and remain, the intellectual property of Healthworks Ltd and/or its tutors.



You are not authorised to:-

- (i) copy, modify, reproduce, re-publish, sub-licence, sell, upload, broadcast, post, transmit or distribute any of the Course materials;
- (ii) record on video or audio tape, relay by videophone or other means the Course given;
- (iii) use the Course materials in the provision of any other course or training;
- (iv) remove any copyright or other notice of Healthworks Ltd on the Course materials;

In consideration of the Course Fee paid by you, we grant to you a limited, non-transferable, non-exclusive licence to use the Course materials for the sole purpose of completing the Course.