

Case Study

Full Interior Renovation & Redesign Costa Caribe Golf & Country Club Villages, Ponce

Client Background & Project Context

In this case, the homeowner had already begun work on his residence with the help of a previous interior designer. Unfortunately, that initial engagement turned into a frustrating experience. The hired designer not only failed to complete the project but also brought in unprofessional contractors who abandoned the work midway. After receiving an initial deposit, the contractors disappeared, leaving the client with unfinished spaces, poorly executed construction, and financial loss.

Looking for someone reliable and experienced, the homeowner came across SM Engineering & Design. He reached out for a consultation—and after our first meeting, he decided to place the entire project in our hands, giving us full responsibility to repair, complete, and elevate his home to the standard he originally envisioned.

Challenges & Our Approach

This project came with a unique set of challenges:

- **Damaged Trust:** The client had gone through a stressful and costly situation. We knew from the beginning that trust would need to be rebuilt—and that every step of our process had to be transparent, efficient, and professional.
- **Unfinished and Poor Work:** We inherited a construction site filled with inconsistencies, half-finished installations, and areas where work had never even started.
- **Tight Timeline:** The homeowner had new expectations for delivery and needed the project completed within a specific timeframe—without sacrificing quality.

At SM Engineering & Design, we mobilized our fully trusted team of electricians, plumbers, handymen, and skilled technicians, ensuring that every aspect of the renovation was handled in-house, allowing us to maintain control of timelines and quality. We began by correcting structural and functional issues, reworking poorly done elements, and completing abandoned tasks.

Throughout the process, we maintained open communication with the client, delivering weekly progress updates and walkthroughs.

Final Results & Decoration Phase

Once construction and repairs were completed, the focus shifted to what we do best—transforming spaces through thoughtful interior design. We worked closely with the homeowner to define the right mood, ambiance, and character for each room.

The selection process for lighting, art, and furnishings became a creative collaboration between our team and the client. We sourced exquisite design elements, including statement lighting fixtures and curated art pieces that elevated the space while reflecting the owner's taste and lifestyle.

The final result was more than just a completed home—it was a comprehensive transformation from stress and chaos to harmony and style.

Conclusion: From Chaos to Completion

This project stands as a testament to the power of accountability, vision, and teamwork. What began as a problematic and incomplete job became one of the most fulfilling renovations we've ever done.

By managing every stage—from resolving construction issues to placing the final decorative piece—we turned a client's nightmare into a dream home. The homeowner was not only satisfied but truly impressed with the care, quality, and professionalism we brought to the table.

At SM Engineering & Design, we don't just solve problems—we turn them into opportunities to exceed expectations.