

Information

Call **911** (or other Local emergency number) when it is safe to do so.

You should provide the following information to the Police or the 911 Operator:

- Location of the shooter
- Number of shooters
- Physical description of shooters
- Number and type of weapons the shooter have
- Number of possible victims

How to Respond When Police Arrive

- Try to remain calm
- Obey all Police instructions
- Put down any items in your hands (such as backpacks, phones, jackets)
- Raise your hands, spread your fingers and keep hands visible to Police at all times
- Avoid quick or sudden movements
- Avoid pointing, screaming, or yelling
- Do not stop to ask officers for help or direction while evacuating

Important Numbers

9-1-1

Emergency Number (cell phones)
Oakland Police Department:
(510) 777-3211

Emergency Number (cell phones)
Oakland Fire Department:
(510) 444-3322

California Highway Patrol (CHP)
9-1-1
(510) 450-3821

Alameda County Sheriff Office
Emergency Number:
(510) 351-2020

Bay Area Rapid Transit (BART)
Emergency Number:
(510) 464-7000

Oakland Housing Authority
Police Department
(510) 535-3100

East Bay Regional Parks
Police Department
(510) 881-1833

Oakland Unified School District
Police Department
Non-emergency Number:
(510) 874-7777

Antiterrorism: Active Shooter Community Response



Oakland Police Department
455 7th Street
Oakland, CA 94607

Coping with an Active Shooter

Evacuate Hide Take Action

Profile of an Active Shooter

An Active Shooter incident is when one or more subjects participate in a shooting spree, random or systematic with intent to continuously harm others. (Source: U.S. Army Military Police School, Active Shooter POI).

An Active Shooter may be a current or former employee.

Characteristics of an Active Shooter Incident

- The event is unpredictable and evolves rapidly.
- Victims are generally targets of opportunity.
- Law Enforcement direct action is usually required to end an Active Shooting incident.

Recognizing Signs of High Risk Behavior

Indicators of potential violent behavior may include one or more of the following (not all inclusive):

- Increased use of alcohol or drugs
- Unexplained increase in absenteeism or vague physical complaints
- Depression or withdrawal
- Increased severe mood swings and noticeably unstable or emotional responses
- Increase talks about personal problems or problems at home
- Increase in unsolicited comments about violence, firearms, and other dangerous weapons or violent crimes

Prepare for an Active Shooter Event

- Rehearse your actions (Evacuate-Hide-Take Action)
- Conduct after action review of rehearsals
- Be aware of your surroundings and possible dangers
- Take note of the nearest exits in any facility you visit

How to Respond When Shooting Begins

1. Evacuate

- Have an exit route and plan in mind
- Leave your belongings behind
- Keep your hands visible

2. Hide

- Hide in an area out of the Active Shooter's view
- Lock doors and block entry to your hiding place

3. Take Action

- As a last resort
- Only when your life is in imminent danger
- Attempt to incapacitate the Active Shooter