

CAPABILITY STATEMENT 1st Action, Inc.

Take Action with 1st Action

1st Action delivers innovative business solutions through strategic planning, secure technology, and expert management of technical environments—empowering clients to succeed and thrive in complex, ever-changing landscapes.

1st Action uses a system design approach to implement and manage technology for Government and Commercial clients, enabling them to achieve their organization's vision in complex environments. Through an understanding of our customers' culture, processes, and business needs, 1st Action assists our customers in implementing sustainable technological solutions to achieve specific desired results. Our three business units, 1st Action Business Solutions, 1st Action Technologies, and 1st Action Management, offer complementary services focused on Strategic and Operational Planning, Information Technology Planning, Design, Security, and Operations, and Management for fixed and temporary operating environments.

1st Action, Inc.		
Business Solutions	Technologies	Management
 Strategic & Operational Planning Continuity of Operations (COOP) Program & Project Management Emergency Management Process Improvement Product Marketing & Reselling Business Intelligence & Data Analytics 	 IT Assessments, Architecture & Engineering Deployable & Executive Communications Wireless Networking Laboratory Instrumentation Reselling, Survey, & Installation Value-Added Reselling Managed IT Services Information Security & Operations 	 CIO & CTO as a Service IT Operations & Maintenance Temporary Shelter & Forward Operating Base Support Supply Chain Management

1st Action Qualifications

1st Action's corporate capabilities are backed by employees with the following certifications, qualifications, and experience:

- Strategic Planning & Policy Development
- Project Management Professional (PMP)
- Information Technology Information Library (ITIL)
- Lean Six Sigma Black Belt
- CISSP, CEH, SEC+, NetBrain Assessor
- FEMA COOP Management Train-the-Trainer
- Defense Support of Civil Authorities
- Top Secret Security Clearances

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SBA / SWaM Socio-economic Certifications: VOSB / SDVOSB

NAICS: 513210, 517111, 517122, 517810, 541330, 541380, 541512, 541513, **541519** (**Primary**),

541611, 541613, 541690, 541618, 541713, 541715, 541990, 561110

https://www.1stAction.us

Differentiators

1st Action's employees have deep experience advising executive leadership, implementing IT solutions, and managing crisis operations for defense and civilian sectors. Our proprietary strategic planning process mixes foresight, design, and custom-developed assessments with actionable and iterative planning to navigate complexity in technical environments. Through a disciplined approach, 1st Action reduces complex environments to form predictable and reliable strategies that support business success. 1st Action ensures our recommended technology solutions align with identified business goals to enhance strategy execution.