



# CAPABILITY STATEMENT

## 1st Action, Inc.

### Take Action with 1<sup>st</sup> Action

1st Action delivers innovative business solutions through strategic planning, secure technology, and expert management of technical environments—empowering clients to succeed and thrive in complex, ever-changing landscapes

1<sup>st</sup> Action uses a system design approach to implement and manage technology for Government and Commercial clients, enabling them to achieve their organization's vision in complex environments. Through an understanding of our customers' culture, processes, and business needs, 1<sup>st</sup> Action assists our customers in implementing sustainable technological solutions to achieve specific desired results. Our three business units, 1<sup>st</sup> Action Business Solutions, 1<sup>st</sup> Action Technologies, and 1<sup>st</sup> Action Management, offer distinct services focused on Strategic and Operational Planning, Information Technology Planning, Design, Security, and Operations, and Management for fixed and temporary operating environments.

1 <sup>st</sup> Action, Inc		
Business Solutions	Technologies	Management
<ul style="list-style-type: none"><li>• Strategic Planning Services</li><li>• Operational Planning</li><li>• Continuity of Operations Planning</li><li>• Program and Project Management</li><li>• Emergency Management</li><li>• Process Improvement</li><li>• Product Marketing &amp; Reselling</li><li>• Supply Chain Planning</li><li>• Business Intelligence</li><li>• Data Analytics</li></ul>	<ul style="list-style-type: none"><li>• CIO &amp; CTO as a Service</li><li>• Information Technology Operations, Maintenance &amp; Security</li><li>• IT Assessments, Architecture &amp; Engineering</li><li>• Value-Added Reselling</li><li>• Deployable Communications</li><li>• Executive Communications</li><li>• Wireless Network Installation</li><li>• Laboratory Instrumentation</li><li>• Reselling, Survey &amp; Installation</li></ul>	<ul style="list-style-type: none"><li>• Fixed Facility Management</li><li>• Temporary Shelter Management</li><li>• Forward Operating Base Management</li><li>• Facility Supply Reseller</li><li>• Supply chain management</li></ul>

### 1<sup>st</sup> Action Qualifications

1<sup>st</sup> Action's corporate capabilities are backed by employees with the following certifications, qualifications, and experience:

- Strategic Planning & Policy Development
- Project Management Professional
- Information Technology Information Library (ITIL)
- Lean Six Sigma Black Belt
- CISSP, CEH, SEC+
- FEMA COOP Management Train-the-Trainer
- Defense Support of Civil Authorities
- Top Secret Security Clearances

### Differentiators

1<sup>st</sup> Action's employees have deep experience advising executive leadership, implementing IT solutions, and managing crisis operations for defense and civilian sectors. Our proprietary strategic planning process mixes foresight, design, and custom-developed assessments with actionable and iterative planning to navigate complexity in technical environments. Through a disciplined approach, 1<sup>st</sup> Action reduces our client's complex environments to form predictable and reliable strategies that support business success.



Unique Entity ID: RFE6Z3B94JJ6

CAGE Code: 0YBQ0

SBA / SWAM Socio-economic Certifications: VOSB / SDVOSB

NAICS: 513210, 517111, 517122, 517810, 541330, 541380, 541512, 541513, **541519 (Primary)**, 541611, 541613, 541690, 541618, 541713, 541715, 541990, 561110