

# **WELCOME! HUDSON HOUSE – WINTER FAQs**

**GPS ADDRESS:** 3971 State Route 28, North Creek, NY 12853

## **PARKING**

- Parking is in the back of the house.
- Please park facing the woods so our snowplow contractor can clear the area to the dumpster and the door.
- Do not park on the open area to the right as you pull in the driveway. That is where the septic tank resides..
- Please do not block access to the trash dumpster (pickup is Wednesday)

## **BACK PORCH KEYLESS DOOR LOCK – Manually Turn Deadbolt**

- To illuminate the keypad – press the Schlage button up top.
- To Open:
  - **Enter in your 4 digit code**
  - **Turn the deadbolt to the left**
- To Lock:
  - Press the Schlage button
  - Turn the deadbolt to the right

## **WIFI Password: hudsonhouse – all lowercase**

PLEASE do not unplug the white SmartHubs in the basement, attic and main floor. This repeats our wireless signal for better house coverage.

## **INTERIOR DOOR LOCKS**

- The kitchen door has a deadbolt which can be locked from the inside.
- The inside door to the front porch (facing the river) has a lock with a button on the inside of the door. The top button must be pushed IN to keep the door unlocked. We recommend testing the outside latch while the door is open to avoid getting locked out on the porch.
- The porch door leading downstairs to the “Rack Room” remains unlocked so the next guests can head directly there with their gear.

## **SECURITY CAMERA**

There is only 1 camera on the property and it is located on the shed with a view of the parking area and dumpsters. Camera will be on, but it is not actively monitored when the house is rented.

## **CELL PHONE COVERAGE**

AT&T in area

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## WHAT DO YOU PROVIDE?

### TOWELS AND ALL BED LINENS

- Bath towels are located behind each bedroom door and hand towels and washcloths are in the vanities in all the bathrooms.
- Please do not remove the towels from the house for outdoor activities.
- Throw blankets are located in baskets in the living room and basement.

### BATHROOM ITEMS

- Shower bath gel, shampoo, hair dryers, toilet paper (9 rolls)

### A FULLY EQUIPPED KITCHEN

- Dishes, glasses, flatware, pots and pans and an assortment of kitchen essentials (even a crock pot).
- There is a regular coffeemaker and a Keurig. A starter coffee pack is provided, but you definitely want to bring your favorite blend.
- Coffeemate, sugars and other sweeteners are in the cabinet by the cups.
- There is a spice rack and other basic condiments to the left of the stove.
- Plastic bags, tin foil, and plastic wrap in the drawers to right of dishwasher. Our general rule: if you use it all, please replace it for the next guest.
- Dishwasher tablets and rinse aid are located under the sink. If you notice that your dishes are not fully drying or there is excessive condensation inside the dishwasher, the rinse aid needs to be refilled.
- Trash bags, paper towels and cleaning supplies are under the sink.
- There are two drawers under the island with 4 trashcans. Recycle bins are on the back porch. If those get full, we have larger bins outside. Please put trash in dumpster upon checkout.
- **Please do not set anything hot or that can scratch on the countertops.**
- Please do not pour any type of grease down the sink. Once the grease is cooled, please scrape and place in garbage.
- There is one cabinet locked for owner storage. Please do not attempt to open.

### TABLECLOTHS AND PLACEMATS – DINING ROOM

- Please do not place hot items directly on the dining room table. Trivets can be found in the kitchen.
- The corner hutch has tablecloths and placemats for your use.
- There are 4 wooden folding chairs in the basement for additional seating.

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## GEAR ROOM / LAUNDRY - BASEMENT

- Ski racks, cubbies and washer and dryer are for your use.
- The house is on a well, so it does take longer than normal for the washer to fill up with water.
- Detergent and dryer sheets are on the shelf above the washer.
- Gear up and head outside through the door that leads to the back porch. Please do not lock this door.

There are four locked areas, 1 is for the oil tank, 1 is the Boiler Room, and 2 are supply closets for our cleaning crew. Please keep out of these areas.

## HOW DOES THE HEAT WORK?

### HEATING INSTRUCTIONS

**All floors:** There are three heating zones in the house – basement, first floor and second floor/attic. Each zone has a Nest. The basement Nest is at the bottom of the kitchen stairs. The first floor Nest is on the living room wall near the bedroom door. The second floor/attic Nest is in the second floor hallway.

- **To Operate:** Turn the ring to the left for cooler, right for warmer.  
**Numbers should be ORANGE if you are on HEAT.**

**Portable Radiator:** There is a portable radiator in the attic loft, please unplug when not in use.

### AIR CONDITIONER INSTRUCTIONS – DO NOT USE IN WINTER WILL FREEZE CONDENSER

### GAS FIREPLACE (Remote is on the mantel with instructions)

#### To Turn On:

- Press On/Off button. The remote will show all active icons on the screen
- Select the Thermostat Mode by Pressing the Thermostat Button
  - OFF (Manual Mode) – fireplace will ignite and start on HI.
  - ON (Normal Thermostat Mode) – the fireplace will only ignite if the Set Temperature is greater than the Room Temperature.
  - SMART – the fireplace will only ignite if the Set Temperature is greater than the Room Temperature. The fireplace will automatically regulate the flames to stay in the temperature range.

**To Turn Off:** Press the ON/OFF Button

**Mode Button (Button below the ▲ & ▼ button)**

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Pressing the MODE button toggles between: Temperature, Flame Height and Secondary Burner On/Off functions.

- **Temperature Setting:** Press the Mode Key until the large Set Temperature is displayed. Pressing ▲&▼ will increase or decrease the temperature.
- **Flame Height: Please do not adjust this setting. If done incorrectly, it can result in completely turning off the burners/pilot light.**
- **Fan Speed Control:** Press ▲&▼ to adjust fan speed
- **Secondary Burner: Please do not adjust this setting.**

If the remote does not work, manual controls are located on lower left of fireplace. There is a 3 position switch (on-remote-off). Be sure it is in the “remote” position and then try the remote again.

## ELECTRONICS

### MAIN LEVEL MEDIA CENTER/TVs IN BASEMENT/ATTIC LOFT

**Laminated directions are by each TV.**

Main level media center: Netflix and other streaming apps via Roku or the Smart TV function. Cable available to attach a gaming system.

Basement TV: Stream via Roku or attach a gaming system.

Attic TV: Stream via Roku or attach a gaming system

### BOSE BLUETOOTH SPEAKER by MAIN MEDIA CENTER

### BATTERIES FOR REMOTES

Extra batteries are in the basket on the fireplace mantle.

### CHARGING STATIONS

**1<sup>st</sup> FLOOR:** USB charging stations are located on the kitchen island and to the left of the television.

**2<sup>nd</sup> FLOOR:** USB charging station is located on the wall next to the hallway desk at the top of the stairs.

Each bedroom has a “Cube” on a nightstand. Press the large round button on the top to turn the cube on or off – there is a small white light that indicates it is on. There is a delay for the light to fade when turning it off.

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## **FIRST AID KIT / FLASHLIGHTS / ELECTRICAL PANEL**

The First Aid Kit is located in the kitchen cabinet to the left of the stain glass cabinets. Flashlights are also in that cabinet and on the 2<sup>nd</sup> floor desk.

The electrical panel / fuse box is located in the basement behind the farthest closet door on the left looking into the basement from the steps.

## **LAUNDRY DELIVERY/PICK-UP**

Our bed linens and towels are professionally laundered after each stay. Our laundry service may either drop off or pick up our linen bags on the back porch on Monday or Wednesday. They have their own door code and should not cause any disruption. **Please only use the linens provided for you in the house.** If the delivered linens are opened and used, there will be an additional \$350.00 charge since we will have to expedite cleaning for the next guest.

## **TRASH PICKUP / RECYCLING**

**DUMPSTER = TRASH** Pickup is on the 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month.

**CANS BY HOUSE = RECYCLING ONLY** Pick up on the 2<sup>nd</sup> and 4<sup>th</sup> Friday of the month. Recycling bins are on the back porch. Please do not throw plastic bags into the recycle bins.

## **SNOW PLOWING / ICE AND SNOW MELT**

We will make every effort to keep the driveway and parking area as clear as possible. If it is snowing, please park facing the woods so our contractor can clear a path to the trash dumpster and to the back door. There is additional snow melt on the back porch for your use.

## **WHAT'S OUTSIDE?**

### **PRIVATE ACCESS TO THE HUDSON RIVER**

Walk across the street and follow the cleared path to the river. Beautiful views for pictures. Please be careful – the ice is usually not thick enough to walk on due to the river current.

### **ADIRONDACK SUMMER HOUSE /RAYMOND BROOK**

Walk towards the back left corner of the backyard and you will see our Adirondack summer house. There are multiple trails through the woods back to Raymond Brook. Be careful since the snow can hide where the water starts!