

WELCOME! HUDSON HOUSE – WINTER FAQs

GPS ADDRESS

3971 State Route 28, North Creek, NY 12853

PARKING

- Parking is in the back of the house.
- Please park facing the woods so our snowplow contractor can clear the area to the dumpster and the door.
- Please do not park on the field side of the house since that is where the septic tank resides.

Please do not block access to the trash dumpster (pickup is on Thursday)

BACK PORCH KEYLESS DOOR LOCK – Manually Turn Deadbolt

- To illuminate the keypad – press the Schlage button up top.
- To Open:
 - Enter in your 4 digit code
 - Turn the deadbolt to the left
- To Lock:
 - Press the Schlage button
 - Turn the deadbolt to the right

INTERIOR DOOR LOCKS

- The kitchen door has a deadbolt if you desire to use it for additional security. The door can only be locked from the inside.
- The inside door to the front porch (facing the river) has a lock with a button on the inside of the door. The top button must be pushed IN to keep the door unlocked. We recommend testing the outside latch while the door is open to avoid getting locked out on the porch.
- The porch door leading downstairs to the “Rack Room” remains unlocked so the next guests can head directly there with their gear.

WIFI

The WIFI password: hudsonhouse – all lowercase. PLEASE do not unplug the white SmartHubs in the basement, attic and main floor. This repeats our wireless signal for better house coverage so if you turn it off or move it.....

CELL PHONE COVERAGE

Verizon booster in house, AT&T in area

The landline number is 518-251-3801.

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WE PROVIDE

TOWELS AND ALL BED LINENS

- Bath towels are located behind each bedroom door and hand towels and washcloths are in the vanities in all the bathrooms.
- There are towel sets for 17 guests plus 8 extra bath towels can be found on the bathroom racks.
- Please do not remove the towels from the house for outdoor activities.
- Throw blankets are located in baskets in the living room and basement.

A FULLY EQUIPPED KITCHEN

- Dishes, glasses, flatware, pots and pans and an assortment of kitchen essentials (even a crock pot).
- There is a regular coffeemaker and a Keurig. A starter coffee pack is provided, but you definitely want to bring your favorite blend.
- Coffeemate, sugars and other sweeteners are in the cabinet by the cups.
- There is a spice rack and other basic condiments to the left of the stove.
- Plastic bags, tin foil, and plastic wrap in the drawers to right of dishwasher. Our general rule: if you use it all, please replace it for the next guest.
- Dishwasher tablets and rinse aid are located under the sink. If you notice that your dishes are not fully drying or there is excessive condensation inside the dishwasher, the rinse aid needs to be refilled.
- Trash bags, paper towels and cleaning supplies are under the sink.
- There are two drawers under the island with 4 trashcans. Recycle bins are on the back porch. If those get full, we have larger bins outside. Please put trash in dumpster upon checkout.
- **Please do not set anything hot or that can scratch on the countertops.**
- Please do not pour any type of grease down the sink. Once the grease is cooled, please scrape and place in garbage.
- There is one cabinet locked for owner storage. Please do not attempt to open.

BATHROOM ITEMS

- Shower bath gel, shampoo, hair dryers, toilet paper

TABLECLOTHS AND PLACEMATS – DINING ROOM

- Please do not place hot items directly on the dining room table. Trivets can be found in the kitchen.
- The corner hutch has tablecloths and placemats for your use.

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GEAR ROOM / LAUNDRY - BASEMENT

- Ski racks, cubbies and washer and dryer are for your use.
- The house is on a well, so it does take longer than normal for the washer to fill up with water.
- Please do not wash sheets downstairs in our washer and dryer. Whatever material makes the sheets wrinkle free is a magnet for the sediments in our well water and they will turn pink.
- Detergent and dryer sheets are on the shelf above the washer.
- Gear up and head outside through the door that leads to the back porch. Please do not lock this door.

There are four locked areas, 1 is for the oil tank, 1 is the Boiler Room, and 2 are supply closets for our cleaning crew. Please keep out of these areas.

HEATING AND COOLING SYSTEMS

HEATING INSTRUCTIONS

All floors: There are three heating zones in the house – basement, first floor and second floor/attic. Each zone has a Nest. The basement Nest is at the bottom of the kitchen stairs. The first floor Nest is on the living room wall near the bedroom door. The second floor/attic Nest is in the second floor hallway.

- **To Operate:** Turn the ring to the left for cooler, right for warmer.
Numbers should be ORANGE if you are on HEAT.

Portable Radiator: There is a portable radiator in the attic loft, please unplug when not in use.

AIR CONDITIONER INSTRUCTIONS – DO NOT USE IN WINTER WILL FREEZE CONDENSER

GAS FIREPLACE (Remote is on the mantel with instructions)

To Turn On:

- Press On/Off button. The remote will show all active icons on the screen
- Select the Thermostat Mode by Pressing the Thermostat Button
 - OFF (Manual Mode) – fireplace will ignite and start on HI.
 - ON (Normal Thermostat Mode) – the fireplace will only ignite if the Set Temperature is greater than the Room Temperature.
 - SMART – the fireplace will only ignite if the Set Temperature is greater than the Room Temperature. The fireplace will automatically regulate the flames to stay in the temperature range.

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To Turn Off: Press the ON/OFF Button

Mode Button (Button below the ▲&▼ button)

Pressing the MODE button toggles between: Temperature, Flame Height and Secondary Burner On/Off functions.

- **Temperature Setting:** Press the Mode Key until the large Set Temperature is displayed. Pressing ▲&▼ will increase or decrease the temperature.
- **Flame Height: Please do not adjust this setting. If done incorrectly, it can result in completely turning off the burners/pilot light.**
- **Fan Speed Control:** Press ▲&▼ to adjust fan speed
- **Secondary Burner: Please do not adjust this setting.**

If the remote does not work, manual controls are located on lower left of fireplace. There is a 3 position switch (on-remote-off). Be sure it is in the “remote” position and then try the remote again.

ELECTRONICS

MAIN LEVEL MEDIA CENTER/TVs IN BASEMENT/ATTIC LOFT

Laminated directions are by each TV.

Main level media center: DISH TV, Netflix and other streaming apps via the Smart TV function. You can also play DVDs/CDs/Blue-Rays via the Blue Ray Player. Music is available on the DISH TV music channels.

Basement TV: You can watch DISH TV, Netflix or use the Blue-Ray player.

Attic TV: You can watch DISH TV.

BATTERIES FOR REMOTES

Extra batteries are in the basket on the fireplace mantle.

CHARGING STATIONS

1st FLOOR: USB charging stations are located on the kitchen island and to the left of the television.

2nd FLOOR: USB charging station is located on the wall next to the hallway desk at the top of the stairs.

Each bedroom has a “Cube” on a nightstand. Press the large round button on the top to turn the cube on or off – there is a small white light that indicates it is on. There is a delay for the light to fade when turning it off.

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FLASHLIGHTS / ELECTRICAL PANEL

Flashlights are located in the kitchen on the shelf next to the stained glass cabinets and on the hallway desk on the second floor.

The electrical panel / fuse box is located in the basement behind the farthest closet door on the left looking into the basement from the steps.

OTHER SERVICE PROVIDERS

LAUNDRY DELIVERY/PICK-UP

Our bed linens and towels are professionally laundered after each stay. Our laundry service may either drop off or pick up our linen bags on the back porch on Monday or Wednesday. They have their own door code and should not cause any disruption. **Please only use the linens provided for you in the house.** If the delivered linens are opened and used, there will be an additional \$350.00 charge since we will have to expedite cleaning for the next guest.

TRASH PICKUP / RECYCLING

Our trash gets picked up on the 2nd and 4th Thursday of the month. Recycling bins are on the back porch. We have larger recycling containers out back if those get full. Recycling is picked up on the 2nd and 4th Tuesday of the month.

SNOW PLOWING / ICE AND SNOW MELT

We will make every effort to keep the driveway and parking area as clear as possible. If it is snowing, please park facing the woods so our contractor can clear a path to the trash dumpster and to the back door. There is additional snow melt on the back porch for your use.

WHAT'S OUTSIDE?

PRIVATE ACCESS TO THE HUDSON RIVER

Walk across the street and follow the cleared path to the river. Beautiful views for pictures. Please be careful – the ice is usually not thick enough to walk on due to the river current.

ADIRONDACK SUMMER HOUSE /RAYMOND BROOK

Walk towards the back left corner of the backyard and you will see our Adirondack summer house. There are multiple trails through the woods back to Raymond Brook. Be careful since the snow can hide where the water starts!