

CLIENT INTAKE PROJECT FORM

Thank you for the opportunity to assist with your odor control and air treatment needs. Please provide as much detail as possible to help our engineering team design the most effective solution for your facility.



1 CLIENT INFORMATION

Name of Client / Company: _____
 Address: _____
 City: _____ State: _____ ZIP: _____
 Primary Contact: _____
 Title / Position: _____
 Phone: _____
 Email: _____
 Alternate Contact (if applicable): _____
 Title / Position: _____
 Phone: _____
 Email: _____

2 FACILITY INFORMATION

Facility Name / Location: _____
 Facility Type:
☐ Wastewater Treatment Plant ☐ Lift Station ☐ Industrial
☐ Landfill ☐ Transfer Station ☐ Other _____
 Process / Operation Description: _____
 Normal Operating Hours: _____
 Days / Week in Operation: _____

3 DESCRIPTION OF PROBLEM

Where is the odor or air quality issue occurring?

 Please describe the problem in detail (odor type, duration, frequency, intensity, conditions that worsen it, etc.):

What is the source of the odor?
☐ Sewer / Collection System ☐ Wet Well ☐ Headworks
☐ Dewatering ☐ Lagoon / Basin ☐ Biosolids
☐ Chemical Process ☐ Other _____
 Odor Character (check all that apply):
☐ Hydrogen Sulfide (H₂S) ☐ Ammonia
☐ Mercaptans / Thiols ☐ Volatile Fatty Acids (VFAs)
☐ Musty / Earthy ☐ Rotten Egg / Sulfur
☐ Other _____
 Odor Complaints?
☐ Yes ☐ No
 If yes, how often? _____
 By whom? (e.g., residents, regulators, employees) _____

4 AIR & GAS CHARACTERISTICS

Air Flow Rate (CFM): _____
 Hydrogen Sulfide (H₂S) (ppm): _____
 Ammonia (NH₃) (ppm): _____
 Temperature (°F): _____
 Relative Humidity (%): _____
 Other Contaminants (list and ppm): _____

5 TREATMENT GOALS

Primary Goal:
☐ Odor Elimination ☐ Corrosion Control ☐ Regulatory Compliance
☐ Improve Air Quality ☐ Reduce Chemical Use ☐ Other _____
 Target H₂S Reduction (ppm):
☐ < 1 ☐ < 5 ☐ < 10 ☐ < 20 ☐ Other _____
 Other Specific Goals or Performance Requirements: _____

6 BUDGET & FUNDING

Estimated Budget Range:
☐ < \$10,000 ☐ \$10,000 – \$50,000
☐ \$50,000 – \$100,000 ☐ \$100,000 – \$250,000
☐ \$250,000+ ☐ To Be Determined
 Funding Source (if applicable): _____

7 TIMELINE & SCHEDULE

Desired Start Date: _____
 Project Completion Goal: _____
 Is this project time-sensitive?
☐ Yes ☐ No
 If yes, please explain: _____

8 ADDITIONAL INFORMATION

Are there any previous solutions you have tried?
☐ Yes ☐ No Details: _____
 Any regulatory requirements or permits involved?
☐ Yes ☐ No Details: _____



CONFIDENTIAL & SECURE
 All information provided is kept strictly confidential and used only to develop custom solutions for your facility.

**LET'S ENGINEER A CLEANER,
SAFER ENVIRONMENT TOGETHER.**

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SUBMIT FORM



Email this completed form to:
 sales@municipalodorcontrol.com
 or call us at (407) 547-9949
 for assistance.