



# Precision Programming Limited

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## Piera Lanzarotti

Piera has worked for Precision Programming Limited for 4 years and has proved to be a hard working, well organised, loyal employee. She has made a real contribution to reorganising the company to make it a more efficient outfit, both from designing the actual process to designing and programming a sophisticated workflow application in Lotus Notes.

She has, in the time she has been with us, taken on all our Lotus Notes requirements and produced a highly sophisticated workflow system comprising, among others, our Helpdesk recording, projects, marketing and, more recently, our invoicing system. This is on top of our clients' system development requirements. She takes on new tasks gladly and enjoys the challenge of a new project.

She takes great pride in her work ensuring timely delivery and to specification. Excellent interpersonal skills allow her to formulate clearly defined system specifications ensuring we can deliver exactly what the customer requires. A good understanding of business issues allows her to provide practical ideas when discussing system requirements with the customer.

Other skills she has provided for the company include technical support, Project Management, Company Newsletter editor, Marketing, and Web Design. This reflects her flexibility and versatility - important assets in any organisation. Piera has taken an active role in the decision making process of the company, and I have valued her as a source of sensible advice and practical judgment.

She would be a real asset to any company.

Nigel Crawshay Jones  
Managing Director.