

NATURAL STONE – TERMS & CONDITIONS

- Natural Stone will have variations in colour, tones, texture, pattern, vein, structure, finish and dimensions. Natural Stone may also have pitting, fine fissures and veins. There may be variations within the stone. All Bunnings Store samples, brochure & website images are only an indication of vein & colour.
- Some or all the below points may be applicable to your natural stone purchase.
 - Pitting (varying in size) may be evident throughout the stone surface.
 - Variations within the stone. Samples or images viewed are only an indication of colour and vein.
 - Differing degrees of polish from one slab to another, or within the same slab.
 - Fissures and/or graze marks may be evident throughout the material. Initially these may not be visible, however they may become apparent during.
 - manufacturing and/or after installation due to construction movement and moisture absorption.
 - Resin fill (cement based where required) may be used throughout stone preparation.
 - Variation in stone thickness.
- All openings (Under-mounted Sinks, etc.) will show the thickness of the Stone and not the Edge Profile. It will be finished with straight and arris edge around the rim.
- All stone is susceptible to staining. It is noted that etching, dullness or water marks may still occur in the stone even though it is sealed (penetrating/impregnated regular sealer)
- Stone work will only be caulked to a finished painted surface or finish panels/joinery. At no time Petra Global is responsible to scribe stone around out of square or irregular walls or caulking to these areas.
- **Overhangs are rarely consistent** and will vary to allow installer to obtain parallel joints with adjoining pieces.
- Joints are inevitable. An indication of the location can be given, however, joint location is at Petra Global's discretion at any stage. Joints are within the following tolerances (2.5mm +/- 1mm).
- Some slight stepping along the joint (also known as 'lipping') may be present due to the irregular surface of the stone.
- Vein matching (where possible) can be done at additional cost, all care will be taken to match veining from one slab to another, however, a perfect match may not be possible.
- Petra Global reserves the right to patch, fill, reinforce and repair breaks, opened veins and/or chips due to natural defects
- Maximum overhang allowed without structural support is 300mm. Overhangs exceeding 300mm will require structural support which is to be provided by the customer. Structural support must be discussed on check measure.