



Global Pharmaceuticals Company Mobilizes Smarter Clinical Trials with Tangoe

The use of mobile devices has become standard testing procedure to collect and validate study data from each individual participant but managing so many mobile devices has proven difficult, so they turned to Tangoe.



18

Offices

around the world

125

Countries

where products are sold

The Challenge

A global pharmaceuticals company headquartered in the Midwestern US needs to collect study data from study participants worldwide. With numerous concurrent trials at any given time, each with different requirements, the company needs to ensure that each trial patient receives the appropriate tools and methodology to deliver concrete study results. The use of mobile devices has become standard testing procedure to collect and validate study data from each individual participant but managing so many mobile devices has proven difficult, so they turned to Tangoe.



The Solution

Tangoe was enlisted as a key partner, helping fulfill the critical logistics for over a dozen different, simultaneous trials. Tangoe is responsible for delivering mobile devices loaded with specific applications for each study participant to complete and record their study experiences within a designated timeframe. The technological component of these trials needs to be painless and simple to roll-out for many patients required to achieve a statistical population. Tangoe's seamless global execution is just what the doctor ordered, including Mobile Software, Help Desk, Logistics, UEM Licensing and Management, and Inventory Management.



Improved Inventory Management

to help manage and maintain mobile devices around the world



Reliable and Scalable Support

and governance for the entire mobile lifecycle



First-Touch Help Desk

leading to less downtime and increased efficiency



The Outcome

Tangoe has helped create a new standard operating procedure for the pharmaceutical company's clinical trials, enabling the company to efficiently test and deliver new medicines that improve quality of life and save lives worldwide.



Jim Parton
Synergize Biz

CA 805.673.4175 | CO 720.575.4412
jimparton@synergizebiz.com
www.synergizebiz.com

About Tangoe

Tangoe is the leading technology expense and asset management solution. Tangoe seamlessly integrates with hundreds of providers globally to deliver the reporting and insights needed by enterprises of all sizes and scales. Fueled by an innovative automation framework and unified customer experience, Tangoe optimizes spend and resources across telecom, mobile, cloud, and IoT. For more information on the power of Tangoe and how it can transform your business, visit www.tangoe.com or connect with the company on LinkedIn and Twitter.

