**Catherine’s Christmas Inc.**

Return and Exchange Policy

Refunds: Item must be accompanied by sales receipt and be returned within 14 days of purchase date (14 days or up until December 31st of the current year, whichever comes first) for full refund. Purchases paid with a check cannot be refunded until 10 days after purchase date (Check must have cleared through the bank) No returns are accepted after December 31st of the current year.

Exchanges: Items not accompanied by a sales receipt or after 14 days of purchase date may be exchanged for merchandise only until December 31st of the current year. No refunds without a sales reciept.

Refunds and exchanges are only given on current season items, not on items purchased prior to the current year.

No refunds or exchanges on special orders/custom orders, layaways, scrooge discount items, close-out sale items, food, or open CD’s.

Gift Certificates cannot be redeemed for cash. Gift Certificates are redeemable for merchandise only.

**Thank you for understanding. Our sales personnel are authorized to process returns and exchanges using the above policy only.**

Catherine’s Christmas  
910 East Main Street,   
Geneva OH 44041  
440-466-3545