

*****PLEASE INITIAL AT BOTTOM*****



Proline Auto Detailing, LLC

Excessively Soiled Vehicle Definition & Guidelines

Definition:

- An excessively soiled vehicle is one that requires significantly more time, labor, and cleaning products than a typical detail.
- These conditions exceed standard wear and tear and may impact the detailing process, equipment, or result quality.

Examples of Excessive Soil Conditions – Interior:

- Pet hair embedded in carpet, seats, or headliner
- Mold, mildew, or heavy moisture damage
- Spilled food, drinks, sticky substances (e.g., soda, coffee, candy)
- Vomit, urine, or other biohazards (human or pet)
- Cigarette, cigar, or vape residue buildup
- Deep-seated stains or sticky surfaces throughout
- Excessive dirt, sand, mud, or trash accumulation
- Insect infestations (ants, roaches, etc.)
- Animal nests, droppings, or dander
- Strong or offensive odors requiring ozone or enzyme treatment

Examples of Excessive Soil Conditions – Exterior:

- Caked-on mud or construction debris
- Excessive tree sap, bug splatter, or tar buildup
- Paint covered in heavy oxidation or environmental fallout
- Road paint, concrete, or overspray contamination
- **Signs of neglect (not washed in over 1 year)**
- **Heavy brake dust or rust buildup on wheels and calipers**
- Bird droppings or acid etching across multiple panels
- Water spots requiring chemical or mechanical removal

Note for Clients:

- **Excessive soil conditions may require additional time, chemicals, or specialized chemicals restore the vehicle to a high standard.**
- **An additional charge may apply and will always be discussed before services begin.**

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Client Initials