# How Has COVID-19 Changed Corequisite Support? February 12, 2021 Georgia Organization for Student Success Barbara Brown Barbara.Brown@usg.edu Jonathan Watts Hull Jonathan.Hull@usg.edu

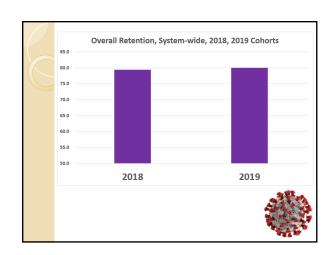
## **Defining Success**

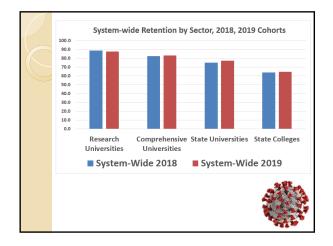
- Retention Rates
- Enrollment in corequisite support courses (Equity)
- Success in passing entry-level collegiate courses that have corequisite support
  - ENGL 1101
  - MATH 1001
  - MATH 1101
  - MATH 1111

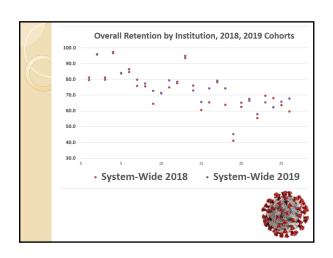


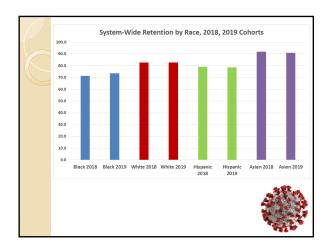
# One-Year Retention Rates • Fall to Fall retention rates for cohorts starting in fall 2018 and fall 2019 Cohort One-Year Retention Fall 2018 Spring 2019 Summer 2019 Fall 2019 Fall 2019 Spring 2020 Summer 2020 Fall 2020

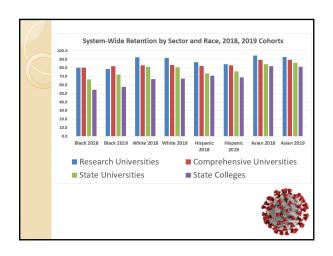
System Office, University System of Georgia

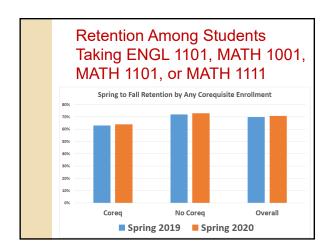


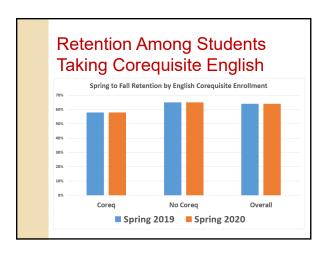


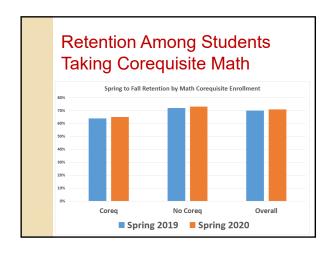


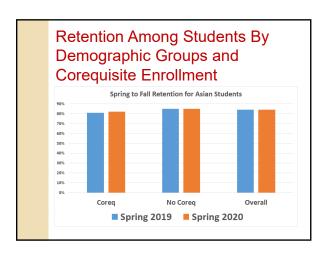


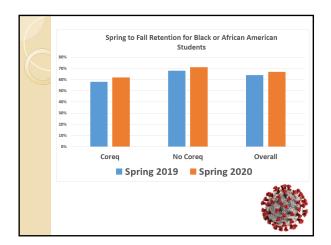


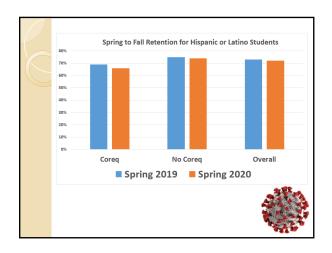


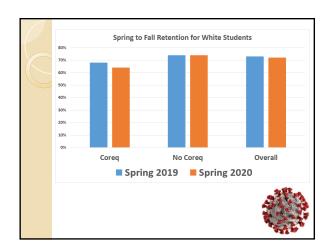




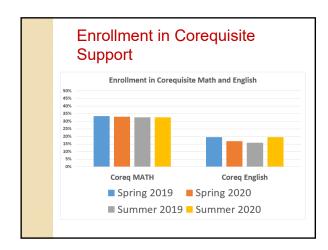


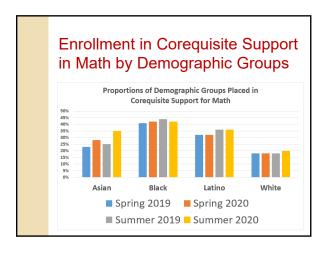


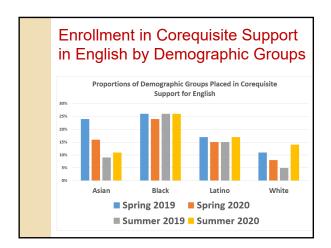


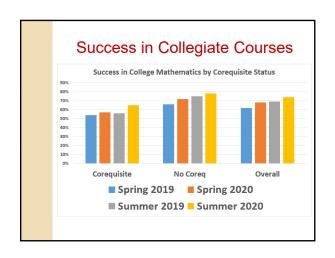


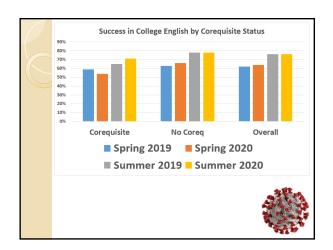


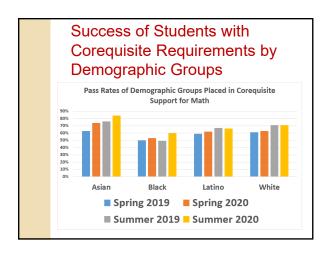


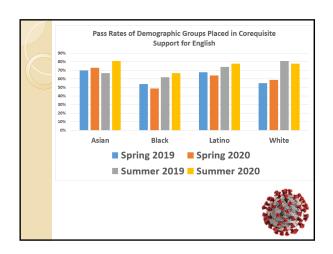














### Rapid Shift to Online

- Focus in Spring was on getting students back in to classes
- Massive effort to train faculty
- · Piloting of resilient course design
- Training and support for best practices in the LMS
- Increased utilization by faculty of the LMS and embedded tools

### **Building Connections**

- Campus-wide efforts to contact students
- Personal and individual follow-ups
- Outreach on technology and Internetaccess challenges
- Regular check-ins from campus whole campus approach
- Supportive and Caring messages (Mindset)

### **Extended support**

- · Increased use of online tutors
  - Tutoring services (tutor.com)
  - Virtual tutoring labs staffed by campus staff
  - Virtual peer instruction and support
- Support for outside the classroom
  - Virtual counseling services
  - Expanded use of "care team" approach for students



### Some takeaways

- Resilient course design is here to stay
- Increased benefits of shared/aligned course calendars
- Focus on building community with/among students early on
- Opportunities for integration within/between Academic Affairs and Student Affairs

# Faculty Development & PD

- Increased role for communities of practice among faculty and staff
- Scaling knowledge transfer (leveraging the LMS for PD)
- OFD Summer/Fall workshops
   https://www.usg.edu/facultydevelopment/
- USGTrain/USGReady (coming soon)





Thank
you for
your hard
work over
the past
year!



