



Not Heads - Terms of Service

1. Eligibility & Account Use

You must be at least 18 years old to consign with Not Heads. All information submitted (name, contact, payment details) must be accurate and current. You certify that you are the legal owner of all items provided for consignment.

2. Consignment Services

When you consign items with Not Heads, you choose one of our service tiers:

- Tier 1 (30%): You prep and label all items; we sell and ship.
- Tier 2 (40%): We prep and ship your items with basic packaging.
- Tier 3 (50%): Full service plus premium promotion and placement.

We sell your items via live auctions or direct sales on Whatnot, handling all fulfillment and customer communication.

3. Payout Terms

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Payouts are made within [X] business days of fund release from Whatnot. Payout methods include PayPal, Venmo, or bank transfer. Whatnot fees are deducted before commission is applied.

4. Unsold Items

You can choose to:

- Have unsold items returned (shipping paid by you),
- Allow relisting in future shows, or
- Approve donation or discounting of items.

5. Prohibited Items

We strictly do not accept:

- Firearms, ammunition, or weapon accessories
- Illegal drugs, paraphernalia, or expired medications
- Counterfeit or stolen goods
- Flammable or hazardous items
- Pornographic content or hate-related items

Items in violation will be flagged, not listed, and may be reported to law enforcement.

6. Condition & Authenticity

By consigning items, you confirm they are:

- Legal to sell
- Authentic and described truthfully
- In working or collectible condition

We reserve the right to refuse or return any item not meeting these standards.

7. Limitation of Liability

We are not liable for:

- Items lost or damaged by third-party shipping services

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- Disputes after confirmed delivery
- Any indirect or incidental damages

8. Right to Refuse Service

We reserve the right to refuse consignment or service at any time, especially in cases of:

- Rule violations
- Unsafe or inappropriate items
- Disrespectful or abusive behavior

9. Dispute Resolution

All legal matters will be handled through binding arbitration under the laws of the State of [Insert State]. Legal fees fall to the party found at fault.

10. Terms Updates

We may update these terms without prior notice. Please check this page periodically for changes.

Acknowledgment & Agreement

Please review and confirm the following before submitting your items:

- ☐ I am at least 18 years old
- ☐ I am the legal owner of all items submitted
- ☐ I have read and agree to the Terms of Service
- ☐ I confirm that no items are illegal, hazardous, or otherwise prohibited

Digital Signature: _____

Date: _____

Printed Name: _____