Tri-City Roadrunner Flexible Route Service

Tri-City Roadrunner operates two Flexible Routes every 60 minutes: Blue Route and Orange Route. Customers board at any designated bus stop along the route. Flexible Bus Routes offer ¾-mile deviations from the route, with prior reservations, on a first-come, first serve basis.

Tri-City Roadrunner also provides curb-to-curb demand response service outside the Flexible Route Service Area within Scotts Bluff County. The demand response service is available from 7:00 am to 4:00 pm, Monday through Friday.

Bus Fares

- Flexible Route Bus Stop Single Ride–One-way trip.....$2.00
- Deviated Flex Route Single Ride–One-way trip.....$3.00
- All Day Pass – Unlimited rides for day of purchase.....$5.00/person
- Monthly Buss Pass for Flexible Route Service.....$45.00/person
- Demand Response Service – (outside Flexible Route Service Area within Scotts Bluff County)

Fee by Mile:

- 0-7 miles – $2.00 per one-way trip
- 8-16 miles – $4.00 per one-way trip
- 16+ miles – $5.00 per one-way trip

*Daily and monthly passes are valid for unlimited boarding at scheduled stops on the Flexible Route service. Monthly passes are good throughout a single calendar month.

*Western Nebraska Community College (WNCC) Active students of WNCC ride fare-free with proper WNCC identification

*Fares must be paid upon entering each boarding by cash, bus pass, or ticket. Exact fare is required, operators cannot make change. Passengers may purchase tickets and passes from the bus driver.

*Children age 10 and over may ride Tri-City Roadrunner and pay above fare rates. Exceptions to this policy for children over the age of four are agency to agency transportation, which must be arranged with office staff.

Transfers

Tri-City Roadrunner allows transfers between flexible routes. The agency does not issue transfers. Riders tell the driver if they need a transfer. Drivers communicate with dispatch the transfer location. The connecting trip must occur within a 60-minute time period.

Cancellations

Passengers unable to keep scheduled pickup and drop-off appointments must call 24-hours prior to the designated pick up time. Cancellations will be accepted up to one hour prior to scheduled pick-up times, within the Flexible Route service area. Failure to take a scheduled trip or cancel that trip within the cancellation policy guidelines will result in a "No-Show." A pattern of successive no-shows may result in service suspension.

Bikes

Tri-City Roadrunner Flexible Route buses are equipped with bike racks that hold up to two bikes. Passengers are responsible for loading and unloading their own bikes.

Route Deviations

Route deviations are available from 6:30 a.m. to 6:30 p.m., Monday through Friday. Requests for deviations must be made at least one business day prior to the scheduled trip. Reservations may be made between the hours of 7:45 a.m. and 4:30 p.m., Monday through Friday. The trip deviation requests for both destination and return shall be scheduled at the time of the request. Trip deviations are available on a first come, first serve basis. This service is available for all residents for $3.00 per one-way trip. Persons age 60 years and older and persons with a qualifying disability are eligible for a reduced rate of $2.00 per one-way trip when the transit office has the required documentation.

Service Days/Holidays

Tri-City Roadrunner does not operate on weekends or evenings. Public transportation services are NOT provided on the following holidays:

New Year's Day, Martin Luther King Day, President's Day, Arbor Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and the Friday after, and Christmas Day.

If a holiday lands on a Saturday, Tri-City Roadrunner will be closed the previous Friday. If the holiday lands on a Sunday, Tri-City Roadrunner will be closed the following Monday.

Special Needs

- ADA Accessibility. Tri-City Roadrunner Flexible Route vehicles are wheelchair accessible.
- Personal Care Attendants - A personal care attendant (PCA) is someone who travels with a passenger to provide any assistance. A PCA rides for free and must board and de-board at the same location as the passenger. The PCA assists the passenger through the transit trip.
- Service Animals - Service animals are welcome on our vehicles.

All Trips are Accessible!

Tips and Rules for all Riders

- Be safe, respect other riders, pay the correct fare and take care of your bus.
- No smoking, eating and drinking are allowed on board vehicles.
- Seats in the front of the bus should be offered to seniors and persons with disabilities.
- Alcoholic beverages and hazardous items of any kind may not be brought on board.
- Offensive language or behavior, or acts which damage the transit vehicle will not be tolerated on board the bus.

TRI-CITY ROADRUNNER

1825 10th Street
Gering, NE 69341

308-436-6687
www.tricityroadrunner.com
info@tricityroadrunner.com

It is the policy of Tri-City Roadrunner to comply with Title VI of the Civil Rights Act of 1964. Transportation services will be provided without regard to race, color, national origin, age, gender or disability. For more information, contact the transit office.

Lost and Found

If you leave an item on a Tri-City Roadrunner vehicle, please call the transit office to see if it has been retrieved or turned into a driver. Tri-City Roadrunner is not responsible for lost or stolen items on board its vehicles.

Tri-City Roadrunner is made possible by multiple partnerships, including Scotts Bluff County; Cities of Gering, Scottsbluff and Terrytown; Nebraska Department of Transportation; the Federal Transit Administration; Regional West Medical Center; and Western Nebraska Community College.

TRI-CITY ROADRUNNER

Public Transit

TRI-CITY ROADRUNNER

Orange Route

Effective Date: January 10, 2018

Service Monday-Friday

SERVING

- Regional West Medical Center
- Walmart
- Monument Mall
- Scottsbluff Sr. Center
- Community Action Partnership
- WNCC
- Main Street Market

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