

Welcome to Group Rate Internet with Second Nature

Moving can be stressful, but getting your new home connected to the internet doesn't have to be. Second Nature simplifies the process of setting up high-speed internet and provides ongoing support throughout your lease.

What to expect



Look out for an email or text from Second Nature before your move-in date to schedule a call to set up your internet.



During your set-up call, a support team member will help you set up internet and all connection needs on a schedule that sets you up for a smooth, hassle free move-in. Depending on your provider, a technician may need to come to your home to set up equipment, your Second Nature partner will arrange this during your set-up call if needed.



By move-in day, your scheduled installation will be in action! You focus on moving in and making your new house a home, Second Nature and your internet service provider will take care of the rest.



During your lease, the Second Nature team will be your point of contact for any internet questions or concerns about the service, and your property manager will be your main source of contact for any billing questions around your internet payment.



When you move out, we will contact you with instructions to disconnect your service.

Stay informed

We will send you emails with everything you need for a smooth setup process.

If you have any questions, please reach out to us at **(888) 522-6888**.