



## Important Information: Travel and Medical Assistance Provider

When you are traveling more than 75 miles from your permanent primary residence (if you are a full-time RVer with no permanent residence, the 75 mile restriction does not apply), you can now feel confident that you are in safe hands if an emergency arises. Chubb partners with Europ Assistance, a leading global medical assistance provider, to give you 24/7 access to medical and travel assistance services around the world.

With medical assistance services from Europ Assistance, help is only a phone call away. Europ Assistance has a local presence in 200 countries and territories worldwide, including 35 assistance centers staffed with multilingual assistance coordinators, case managers, and medical staff.

If you are insured and need to locate medical care, Europ Assistance is available for timely help. Europ Assistance provides the following services:

### Medical Assistance Services:

- Medical Evacuation and Repatriation
- Return of Dependent Children
- Return Home
- Return of Mortal Remains
- Return of Recreational Vehicle/ Private Passenger Automobile
- Pet Return
- Prescription Medication and Glasses Replacement

### Europ Assistance Contact Information

Toll free in the U.S. 1.877.352.0785 or Canada: 1.877.350.3532 From other international locations, call collect: 1.202.659.7803

### Travel Risk Intelligence Portal

As part of your Chubb insurance solution, insureds can access Europ Assistance's website that features information and tools to support travelers before and during their travel excursions. The site contains real-time destination-based health, security and travel-related information including:

- Country and city risk ratings and profiles
- Health, medical, safety and security reports per locale
- Information on business conduct, transportation, holidays, currency exchange rates, etc.
- Mitigation tips and consulate contacts
- News and real-time security alerts
- General travel information

The Europ Assistance portal also includes useful tools to help minimize the inconvenience associated with international travel and support travelers in an emergency, such as translators for drugs and medical terms.

### Access the portal:

Go to the URL listed below to access Europ Assistance's portal and click on the "Sign Up Now" link in the gray **Log In** box. Use your **Company/Entity Name** and **Contract Number** to fill out the registration information.

Once registered, an automated e-mail will be sent to confirm your registration. Follow the link in this email to complete your registration. You can now access the Europ Assistance portal site at any time using your new login and password.

These services are not insured benefits. Reimbursement for any service expenses is limited to the terms and conditions of the policy under which you are insured. You may be required to pay for services not covered.

**URL:** [www.ChubbTravelAssistance.com](http://www.ChubbTravelAssistance.com)

**Company/Entity Name:** Chubb A&H

**Contract Number:** 16512020

### For medical referrals, evacuation, repatriation, vehicle return or other services please call:

Chubb Travel Assistance Program  
1-877-352-0785 (Inside the USA)  
877-350-3532 (Canada)  
1-202-659-7803 (Outside the USA Call Collect)  
OPS@europassistance-usa.com

Visit [www.ChubbTravelAssistance.com](http://www.ChubbTravelAssistance.com) for access to global threat assessments and location based intelligence.

Register to access the site using the Company/Entity Name and Contract Number below:

**Company/Entity Name:** Chubb A&H  
**Contract Number:** 16512020

### TRAVEL ASSISTANCE PROGRAM

**Plan Number:** 01AH585  
**Organization:** FMCA  
**Policy Number:** 9908-76-26  
**Assistance Provider:** Europ Assistance USA