

Guarantees and Warranties

Victorian Sliders offer the following manufacturer's Product Guarantees which are fully endorsed by our supply chain partners and have been enhanced for all orders placed from January 2017:

Profile – is extruded in the UK and is fully compliant with all current standards and guaranteed for a period of 10 years.

Sealed Units – are produced in full accordance with BS EN 1279 and are guaranteed for a period of 10 years

Hardware – is guaranteed from technical fault or operating functionality defect for a period of 10 years.

Balance Springs – are guaranteed from breakdown or failure for a period for a period of 10 years.

Under no circumstances should any abrasive cleaning products be used on either the profile, glass or hardware.

All guarantees are provided on the basis all products are used in accordance with recommended cleaning, maintenance and operating instructions

Any failure to comply with recommendations or inappropriate use will render the Guarantee void.