

# Ozona Pressure Cleaning Agreement

## **Customer Agrees To:**

1. Keep job site free from any obstructions or conflicts that would interfere with the performance or work of Ozona Pressure Cleaning, LLC. It is also the responsibility of the customer to ensure that children and/or pets are kept clear of the work site. Dog or animal feces must be cleaned up to prevent our hoses from running into.
2. Provide Ozona Pressure Cleaning, LLC exclusive access to the exterior areas covered by this contract during the performance of work specified in this contract, and areas to be covered are to be cleared of other workers, equipment, and materials. A \$20.00 fee may be applied for excessive furniture to be moved by Ozona Pressure Cleaning, LLC. Please bring in all small objects or anything you don't want wet off of patio's and the area's being cleaned.
3. Provide Ozona Pressure Cleaning, LLC with water supply to perform services. If the water supply fails during the performance of the job work will be terminated until the water supply is available or off-site water can be obtained. Please make us aware of any hose outlet that does not function properly, if you fail to do so we will not be held liable if the spigot has had previous issues of any kind.
4. Ensure the building doors and windows are properly closed prior to work startup. All doors and windows must be inspected by the homeowner for leaks prior to service date. Be advised that if chemical gets inside windows or doors it may discolor surfaces. We would be glad to give advice on how to remove discoloring on interior services. Ozona Pressure Cleaning, LLC. will not be responsible for structural damage or problems which would result in water or chemical damage to the structure interior. We recommend that someone is available to keep an eye on the interior windows and doors for leaks. If that is not possible place a towel inside at the bottom of the windows and doors.
5. Pressure cleaning, in general, will stir up a lot of "light dirt", in the air, it will settle where it falls. We always do our best to rinse off this dirt from plants, fences, and areas not easily seen. If having a pool patio cleaned we will do our best to push the dirt out of the screen door. We will never intentionally push the dirty water into your pool in order to "save time".
6. This section rarely applies and would get expressed consent if it applies. Allow access inside of the house for a balcony, 2<sup>nd</sup> floor, or passage through townhouse. Any job where a pressure hose would be put through the inside of your home would require expressed written consent that Ozona Pressure Cleaning, LLC will not be reliable in the event a hose leaks or bursts. Without a written waiver the job will be declined.
7. Have ample parking for truck and trailer. And notify Ozona Pressure Cleaning of any restrictions.
8. Payment for services is due upon completion unless other payment terms are arranged and noted on this form prior to beginning work on the job. Also, Ozona Pressure Cleaning works on a contract base pay, not hourly pay.
9. Ozona Pressure Cleaning, LLC shall not be responsible for noise or water run off created by equipment and process.
10. In the event that work must be stopped while the job is in progress, due to changes by a customer or unforeseen defects or delays on the customer's part, the customer will pay for labor time incurred. If the situation can be remedied on the job by the contractor, he will do so with the customer's consent and a signed waiver.
11. Neither party is liable for delay or cancellation due to causes beyond their control but cancellation is subject to a charge of 10% if canceled upon arrival or customer is not home.

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12. Ozona Pressure Cleaning, LLC is not liable for any consequential or incidental damage or for any loss resulting from defects of home as noted in the agreement.

13. Pressure Washing will not remove all stains. For example, Rust stains, berries or nut/seed marks on surfaces will not come clean with regular pressure washing. Do not always expect every stain to be removed. Customer satisfaction is our number one goal and will work with you if not completely satisfied. Stains that will require specialized chemicals, besides what is normally used with a pressure washer, may be able to remove these stains with additional cost and with customers' permission.

14. (PAVER SEALING)

- Customers must ensure there are no ant's or insect infestation prior to us using sand or polymeric sand. We highly recommend a professional exterminator if you are unable to control yourself. Ants will burrow through any type of sand and ruin the sanding job.
- The longevity of the sealer and sand depends on many factors including the amount of direct sun, heat, location, and amount of traffic. Typically sealer will last 2-3 years but this is not a guarantee and Ozona Pressure Cleaning does not provide any type of warranty. In some cases, the product manufacturer may have a warranty but this is not typical.
- Ozona Pressure Cleaning will always make sure you are completely satisfied with the job completed before final payment is due. We will fix any problems if there are immediate adverse effects within the drying and curing process, which takes a maximum of one week.
- Driveway sealing, in general, will not hold up as long as a patio due to heavy vehicles and heat from tires compared to only foot traffic on a patio. For example, a patio sealing may last 2-3 years while a driveway could last only one year.
- Again number one cause of sand coming out prematurely is due to ants making a new home in the sand in as little as a few months. I can give recommendations for ant control but I am not a professional.