

PRESIDENT REPORT



Presented by Anita Forte-Scott
October 15, 2018 – Hanover Park Branch

INSPIRATION

- **“Trust is the glue of life. It’s the most essential ingredient in effective communication. It’s the foundational principal that holds all relationships.”**
“Trust is the highest form of human motivation. It brings out the very best in people” — Stephen R. Covey
- The very first job of a leader is to inspire trust. Trust is the single most essential element to our ability to deliver extraordinary results in an enduring way. Trust is integral to building high-performance because it enables an organization to work as it should; it’s the first defense against dysfunction and the first step towards delivering better outcomes. As we work to continuously improve our leadership, we are inspired by the thought leadership of others who also revere building trust as a critical mission. Celebrate the importance of trust itself, as well as many of the practices that leaders can use to build it – such as mastering their craft, leading by example, cultivating competence, connecting with their purpose, authentically embodying a clear code, valuing people, leading with integrity, empowering people, listening exquisitely and championing an abundant approach that is both tough-minded on standards and tender-hearted with people.
- Whether a friendship, family relationship, or business or personal partnership, and bond is built on trust. Without trust, you have nothing. With it, you can do great things. Trust is build and maintained by many small actions over time. Trust is not a matter of technique, tricks, or tools but of character. We are trusted because of our way of being, not because of our polished exteriors or our expertly crafted communications.

Resources:

- [52 Quotes about Trust and Leadership – Inspire Trust](https://conantleadership.com/52-quotes-about-trust-and-leadership/) by ConantLeadership on June 12, 2015
- [30 Quotes on Trust That Will Make You Think](https://www.inc.com/lolly-daskal/trust-me-these-30-quotes-about-trust-could-make-a-huge-difference.html) by Lolly Daskal

TRUSTEE SUCCESS



- Success can mean: feeling that tingle of excitement about what you do, sticking with what matters through hard times, and living a life you can feel proud of.
- As we look ahead, let's keep our Library Priorities in clear view of our discussions and decisions. Individual and personal beliefs are what make us all unique. But now stronger than that is our collective agreement that we can all make a difference in the lives of the more than 1 Million STDL visitors that pass through our doors each year. Maintaining the highest of standards and services to our patrons will assist us in our constant goal of offering a successful Library, welcome to all.

OUR COMMUNITY



- A close friend of mine sent me this picture and text on Thursday, October 11, 2018 –
"Did crafts at Schaumburg library!
Thanks board lady!"
- It is truly Thanks to our dedicated staff who organize and provide programming each and every day that makes a difference and builds trust with our patrons in the community. Many of our dedicated Library professionals live in Schaumburg Township. They and their families have been patrons for decades and generations.
- Our community spans all ages, all backgrounds, all professions, all genders, all types of family structure, all abilities and all ideals. While it is often difficult to be all things to all people, we can certainly strive to provide high quality resources, programs, and services to meet the needs of our Community through responsible financial stewardship. Sound familiar?

PRIORITIES

Working towards the goals of our Mission & Values Statement each day.

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PRESIDENT REPORT



Presented by Anita Forte-Scott
September 17, 2018

INSPIRATION

- **"In real life, the most practical advice for leaders is not to treat pawns like pawns, nor princes like princes, but all persons like persons."** — James MacGregor Burns
- We have all encountered an unhappy patron at one time or another. It is hard to remember that nothing in communicating with human beings is certain because every person is different, and their moods change from day to day or even minute by minute. So, how should we handle angry or unhappy patrons when they range in emotional state from mildly disappointed to completely outraged and they present themselves from calm to abusive? Sometimes their reason for being unhappy is valid, sometimes it's not. Some patrons will demand special treatment or circumstances that we are unable to accommodate. Others are reasonable and when policy is explained, they understand. Sometimes it's their own errors which cause an unpleasant situation for them. The best thing we can do is to listen to their complaint and ask pertinent questions to determine whether their grievance is easily fixed, or, if it requires further investigation. Remember, most angry patrons want to be heard, want to be acknowledged and want to be understood. Don't take their complaints personally and try to remember this equation for successful interactions: $E + R = O$ (Event + Response = Outcome). Acknowledge their interpretation of the Event (don't encourage more outrage) + Respond in a calm & professional manner and follow up later with how you have handled their complaint = Outcome – while we strive for a positive outcome for each complaint, we cannot change our policies or procedures based on one person's negative interpretation at a moment in time. No one likes to be told "No" even with good reason. So, hang in there and always rely on your fellow Board Members and our Executive Director, Monica for assistance in these situations.

Resources:

- Dealing With Angry Library Patron Behaviors with Andrew Sanderbeck / RAILS
<https://www.railslibraries.info/system/files/Anyone/mtg/2018/2018-02-07/145760/Full%20page%20slides%20for%20Angry%20Patron%20Behaviors.pdf>
- Powerful Phrases for Dealing with Difficult People Author: Renee Evenson
- Perfect Phrases for Customer Service Author: Robert Bacal

TRUSTEE SUCCESS



- Thank you everyone for agreeing to the slate of 2018-2019 Standing Board Committees.
- As we look ahead, it is imperative that we schedule a Plan of Service meeting to assess where we have been and look ahead to where we want to be as it pertains to all aspects of the Library. This type of review and planning is incredibly valuable for our entire organization. It provides an opportunity for those closest to the library to speak their minds in an objective setting and it offers us a working action plan for maximizing the library's opportunities and addressing any deficiencies. We will find this comprehensive and solid review useful should the need for making and enforcing decisions in the future which may prove controversial. By establishing an authentic action agenda based on research and consensus, we will be a more cohesive Board and Library Management Team.
- Great Job Everyone for your part at the Library Look-In evening on September 8th. Thank you!

OUR COMMUNITY



- **National Endowment for the Arts – BIG READ** *"The NEA Big Read exposes people to new genres and ideas and challenges their current tastes in literature. And the best part is that people told us that at our events! They not only read something that they wouldn't normally have read, but they went out of their way to participate in a community event and learn more about the story, characters, plot and author. It just really shows the community buy-in we have and the hunger communities have for connection with each other."* – the University of Wisconsin-Parkside Library, an NEA Big Read grantee, in a Q&A with Arts Midwest www.arts.gov
- An initiative of the National Endowment for the Arts in partnership with Arts Midwest, the NEA Big Read broadens our understanding of our world, our communities, and ourselves through the joy of sharing a good book. Showcasing a diverse range of contemporary titles that reflect many different voices and perspectives, the NEA Big Read aims to inspire conversation and discovery.
- NEA Big Read annually supports approximately 75 dynamic community reading programs, each designed around a single NEA Big Read selection. Each community program that receives an NEA Big Read grant—which ranges between \$5,000 and \$15,000—is also provided with resources, outreach materials, and training on various aspects such as working with local partners, developing public relations strategies, and leading book discussions and Q&As. The programs last approximately one month and include a kick-off event, often attended by the mayor and other local luminaries; major events devoted specifically to the book (e.g., panel discussions and author reading); events using the book as a point of departure (e.g., film screenings and theatrical readings); and book discussions in diverse locations involving a wide range of audiences.

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PRESIDENT REPORT

Presented by Anita Forte-Scott
December 17, 2018



INSPIRATION

December is a month where we tend to stay inside - out of the cold weather, plan to celebrate our Holidays with family and friends and take stock of what this past year has brought us. With 2019 just around the corner, I hope that these books might inspire you to read more in the coming year.

Karl Henry, writer for www.independent.ie, has found these books that will not only help to improve your health, but also your motivation and drive. Be Empowered! Be Inspired! Be the Best You!

1. ***Shoe Dog by Phil Night*** – This is the story of Nike. It's a tale of hard work but with lots of twists and turns you don't see coming.
2. ***I Found My Tribe by Ruth Fitzmaurice*** – This book will elicit a strong emotional response. It describes how finding that break from an incredibly stressful situation can become something so much more. It's a tear-jerking and sometimes laugh-out-loud read that offers time for self-reflection.
3. ***Time to Fly: Seven Exhilarating Lessons to Take Your Life to the Next Level by Neil O'Brien*** – O'Brien is an Irish motivational speaker and coach. This book looks at different aspects of your life and gives you practical ways to improve it. No nonsense, just straight-forward suggestions and useful tools.
4. ***Eat That Frog!: 21 Great Ways to Stop Procrastinating and Get More Done in Less Time by Brian Tracy*** – Brian Tracy is the original and the best motivational guru. Read any of his books and you're on to a winner. This is one of his newer titles and even if you put just one of the tips into action, it will make a big difference to your health.
5. ***Who Dares, Runs by Gerry Duffy*** - Smoker, drinker, overweight and unhealthy, Gerry set himself a target of running 32 marathons in 32 days and this book takes you on that journey, inspiring in so many ways.
6. ***Autobiography of a Yogi by Paramahansa Yogananda*** – Okay, so this one is a little bit different but trust me, it's a must-read. It describes the spiritual science of yoga and meditation, as they were popularized in the west by Indian guru Paramahansa Yogananda.
7. ***My Journey by Jim Stynes*** – Jim Stynes was a successful Irish Aussie Rules player who made the transition from Gaelic football. He was then diagnosed with cancer. This is an emotional read, which has a big impact on motivation too.
8. ***The 7 Habits of Highly Effective People by Stephen R Covey*** – This is a classic. What are the habits and processes of people who have been successful in their fields and how can you integrate them into your life?
9. ***The 4 Pillar Plan: How to Relax, Eat, Move and Sleep Your Way to a Longer, Healthier Life by Dr. Rangan Chatterjee*** – Okay, so this one is a little bit more of a manual and less of a reading book, but if you have time on your holiday and are looking to learn the skills to make some proper changes to your life, you would make a great start by reading this.
10. ***Who Moved My Cheese: An Amazing Way to Deal with Change in Your Work and in Your Life by Dr. Spencer Johnson*** – We all hate change but this short book (you will read it in an hour or so) shows you simple ways to deal with that scary change, with some really funny analogies.

TRUSTEE SUCCESS

As we look to the coming year it is, once again, an opportunity for us all to reevaluate our strengths and weaknesses as Trustees. Board development is key in helping us solve problems and achieve a higher level of performance by focusing on fundamental governance issues, the needs of our patrons, the needs of our staff and the overall strength and stability of the Library as a whole. The Association of Governing Boards recommends that we think about and consider these board development topics:

- **Strengthening board culture** by enhancing engagement, trust, respect and a commitment to inquiry and inclusion;
- **Understand the scope and limits** of the board's roles and responsibilities and fiduciary duties of care, loyalty and compliance;
- **Building an effective working relationship** between the board and the executive director through mutually agreed-upon goals and a framework of support and accountability;
- **Building a more strategic board** by focusing time and attention on consequential issues and work that is uniquely the board's purview;
- **Establishing the right committee structure** and empowering committees to do important work and bring recommendations to the full board for action;
- **Recruiting and strategically cultivating board members and executive staff** through needs assessment, succession planning, and systematic leadership development;
- **Developing a well-organized board orientation program** to ensure effective board and individual performance and transition new members onto the board, "on-boarding"; and
- **Staying current on top strategic issues** and the culture and business of Libraries.

OUR COMMUNITY

Mayor, Al Larson, reflects on five decades of shaping Schaumburg. Daily Herald – 12/10/2018 by Eric Peterson

Schaumburg Mayor Al Larson has influenced more than two-thirds of his 62-year-old suburb's evolution from a longtime farming area populated by German immigrants to the second-largest hub of economic activity in Illinois. His 32-years as mayor and prior 12 years as a village trustee have been characterized by both an unwavering drive to improve the community wherever and opportunity exists and recognizing when it was preferable to protect the status quo. After his announcement last month that he would not seek re-election in April, the 80-year-old Larson shared numerous examples of both situations from his 44 years as an elected official, building a center of commerce that demanded the kind of respect not initially granted the suburbs, once dismissed as the land beyond O'Hare.

Read more about Mayor Larson at: https://www.dailyherald.com/news/20181208/larson-reflects-on-five-decades-of-shaping-schaumburg?fbclid=IwAR3EBBZZq6wLDiNShbdxy8f1979yWNQf2J_cA-jultrOk58m5fUVkLIH7bg


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PRESIDENT REPORT

Presented by Anita Forte-Scott
July 16, 2018



The most important
asset of any library
goes home at night
- the library staff.

- TIMOTHY HEALY -

INSPIRATION

- **Recipe for Success: Heat Up an Idea. Take Action. Mix it up with Passion and Belief, then Add a Dash of Persistence.** —*MotivateUs.com*
- I want to congratulate the entire Graphics and Web Design Team at STDL lead by Hollis Sienkiewicz, Director of Marketing and Kristin Moo, Virtual Branch Manager for being presented the PR Xchange Award at the recent American Library Association Annual Conference in New Orleans, LA. This award is given to the best library promotional materials in print and electronic formats from the past year. The STDL new Website was judged by a jury of marketing professionals on the quality of content, format, design, creativity and originality. This year 14 judges evaluated 266 print and 145 electronic submissions. STDL was presented this prestigious honor at the PR Xchange Awards Ceremony. Congratulations Team!

TRUSTEE SUCCESS

- Involvement as a Library Trustee is more than just attending our meetings. It is participation in Library and Community events where we are accessible and glad to meet our patrons. Of course, we all cannot be at every event, every time, but, showing a concerted effort to participate in events that you are available for is a great show of trust and commitment as a Library Trustee. Thank you for your commitment to our Community and our Library!
- Thank you to all the Trustees and STDL Staff & family who came out on a bright sunny morning to walk in the Hoffman Estates Independence Day Parade. **Those who won our independence believed liberty to be the secret of happiness and courage to be the secret of liberty.** ~Louis D. Brandeis Extra Special Thanks goes to Kate Niehoff and all the designers and drivers of our parade entry! The STDL Float Won the Award for Best Theme!
- Lifelong Learning. What are each of us doing to learn and grow as Library Trustees? Sometimes we can find inspiration and knowledge where you'd least think to look. **Tedx Talks** are a great resource for quick online learning and inspiration.
- I suggest watching Tod Colegrove speak about Libraries of the Future.

Watch the 16-minute video using this link: <https://youtu.be/RvE0gHhK3ss>

OUR COMMUNITY

- Summertime is a great time to experience a “Staycation”. A vacation spent in our home area involving day trips to local attractions. Each week we can enjoy unique experiences right here in our own Township. Here are just a few things happening near-by:
 - **Ragtime** Schaumburg Summer Theatre, featuring the talents of college and high school students, presents a sweeping musical portrait of early-twentieth-century America, as told through three families in the pursuit of the American Dream. *Note: Contains language not intended for younger or more sensitive viewers.* Adults: \$20 Seniors & Students: \$16 Performance Dates: July 27, 28 & August 3, 4, 5. Location: Prairie Center for the Arts. Contact Prairie Center for Tickets: 847-895-3600
 - **Summer Breeze Concert Series** The 2018 Summer Breeze Concert Series is sponsored by the Village of Schaumburg & Schaumburg Park District - Lakeside on the Grounds of the Robert O. Atcher Municipal Center - 7PM - (Pets are Not Permitted on the Grounds During Concerts) Dates: July 21, August 18 & 25.
 - **Summer Sounds on the Green** Sponsored by the Arts Commission and Hoffman Estates Park District. Location: Village Green – 5510 Prairie Stone Parkway – Hoffman Estates. Dates: July 19, 26 & August 2. Time: 7:00 – 9:00 P.M. www.hoffmanestates.org
 - **Cops Day & Movie in the Park** **Friday, August 10, 2018**
Each year, the Hanover Park Police Department hosts a COPS Day Picnic to foster relationships between the Police Department and the neighborhoods it serves. Join the Hanover Park Police Department on Friday, August 10th for the Annual COPS Day Picnic, which will take place from 5:00 p.m. until 7:30 p.m., then stay for the Movie in the Park. Other featured events include:
 - Come and meet police officers from your community and numerous members of service organizations.
 - View Public Safety vehicles and learn about new technology to help police fight crime.
 - Visit with Special guests including “Skates” the mascot of the Chicago Wolves and “Coop” of the Schaumburg Boomers.
 - Enjoy free hotdogs cooked by the Police Command Staff
 - K-9 Demonstration with “Echo”
 - Free child ID kits
 - Listen to music provided by the Mix 101.9 road crew.
 - Face Painting
 - Raffle for a bicycle!Location: 1919 Walnut-Hanover Park. Movie: Disney / Pixar – COCO
 - **Hanover Park 60th Anniversary Family Fest** **Saturday, August 11, 2018**
To celebrate Hanover Park's 60th Anniversary, the Village will be holding an all day festival featuring games and activities for kids, live music, food, drink and fun for the whole family. Time: 11:00 AM to 11:00 PM. Location: Community Park & Park District Offices

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PRESIDENT REPORT

Presented by Anita Forte-Scott
May 20, 2019

INSPIRATION



ALA ANNUAL
CONFERENCE & EXHIBITION

JUNE 20-25, 2019
WASHINGTON, D.C.

State of America's Libraries Report 2019 – American Library Assoc. www.ala.org

The State of America's Libraries report is a summary of library trends released during National Library Week, April 7 – 13, that outlines statistics and issues affecting all types of libraries. Never have our nation's libraries played such a pivotal role in strengthening communities through education and lifelong learning. Libraries are a microcosm of the larger society. They play an important and unique role in the communities that they serve and provide an inclusive environment where all are treated with respect and dignity. No longer just places for books, our public libraries serve as a lifeline for some of our nation's most vulnerable communities. From community-wide issues as illiteracy, homelessness and community silos, our nation's public libraries are acting as catalysts in fostering community-wide solutions that strengthen communities.

Access and Challenges

Most challenges to library resources in 2018 focused on materials and programs associated with issues of concern to those in the gay, lesbian, transgender, and queer communities, most notably drag queen story hours and books affirming transgender youth, like Alex Gino's *George*.

Top Eleven Most Challenged Books in 2018. In 2018, the ALA Office for Intellectual Freedom (OIF) tracked 347 challenges to library, school, and university materials and services. Of the 483 books that were challenged or banned in 2018, the following are the **top 11 most frequently challenged**:

1. *George*, by Alex Gino
2. *A Day in the Life of Marlon Bundo*, by Jill Twiss, illustrated by E. G. Keller
3. *Captain Underpants series*, written and illustrated by Dav Pilkey
4. *The Hate U Give*, by Angie Thomas
5. *Drama*, written and illustrated by Raina Telgemeier
6. *Thirteen Reasons Why*, by Jay Asher
7. *This One Summer*, by Mariko Tamaki, illustrated by Jillian Tamaki
8. *Skippyjon Jones series*, written and illustrated by Judy Schachner
9. *The Absolutely True Diary of a Part-Time Indian*, by Sherman Alexie
10. *This Day in June*, by Gayle E. Pitman, illustrated by Kristyna Litten
11. *Two Boys Kissing*, by David Levithan



Eleven books were chosen this year instead of the usual 10, because numbers 10 and 11 in the list were tied for the final position. Both books were burned by a religious activist in Orange City, Iowa, in October to protest the city's OC Pride event. OIF expanded the list to include both, in order to spotlight the repressive intolerance exemplified by the act of book burning and to remember that "he who destroys a good book, kills reason itself" (John Milton, *Areopagitica*). For the list of reasons why these books were challenged, see the [Issues and Trends section of the report](#).

TRUSTEE SUCCESS

Remember that the happiest people are not those getting more, but those giving more. -H. Jackson Brown Jr.

Dear friends and colleagues,

As I am approaching the end of my term as President of the Board of Trustees for STDL, I am looking back with great pride and admiration for all of you and all that we accomplished together in this year. Each time I have served as STDL President has been unique, educational and inspiring in their own ways.

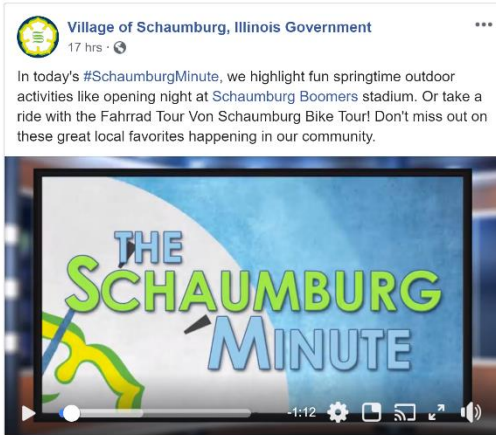


I thank you all for your cooperation, perseverance and spirit of service towards our patrons, our staff and our Library. I firmly believe that deep down, we all want to make our Library better than the condition it was when we entered it. We cannot rest on our laurels, but, be ever adapting and open to new ideas and technologies in this modern Library world, while also maintaining certain corner stones upon which this, and all Libraries, were built upon. This has been my motivation for serving as a Library Trustee for more than 14 years.

Being a part of this organization, and representing our community, has ignited my desire to do more, be more and serve more. I am thankful that my parents showed me the value of philanthropy and provided opportunities for social responsibility of giving what you can, how you can, when you can. Serving on the Board of STDL, and as President, has been one of the most valuable experiences I have had. Thank you for your trust and for allowing me to serve.

- Anita

OUR COMMUNITY



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PRESIDENT REPORT



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November 18, 2019

INSPIRATION & TRUSTEE SUCCESS

To create a long-range vision, we as leaders must focus on the strengths of STDL and how we will plan for the ever-increasing evolution of our patron needs, library services, and external influences. We are currently at a precipice, a time when the status-quo is no longer a given and a whole new set of opportunities are going to be decided upon by us all. As always, we work best together when our hearts and minds are all focused in the same direction with a clear view of what is best to come for the future of STDL. It is truly a pleasure to serve with all of you.

Welcome Erin

After a District-wide search and 12 applicants, tonight we welcome Erin Flannigan-Davies as our newest STDL Trustee. We are all confident in her abilities to serve our community on this board and welcome her knowledge, dedication and expertise to our collective decision-making processes. Welcome Erin to the Board of Trustees.

Farewell Monica

While the news of Monica's departure came as a bit of a surprise, we could not be happier for her new opportunity as the Associate Executive Director of RAILS – Reaching Across Illinois Library System. We know that she will serve the larger Illinois Library community in an exemplary manner with her new RAILS role. Monica's last Board meeting with us will be on Monday, December 9, 2019. We will miss you greatly, Monica, and wish you well.

Interim Executive Director - TBD

Our immediate future involves finding and hiring an Interim Executive Director. This person will be someone who can lead the day-to-day Library organization, follow through with activities that are already scheduled to begin and provide insight and a new point-of-view to the Board.

Executive Director – TBD - 2020

The future of STDL relies upon us to find and hire a new Executive Director one who can lead for years to come.

Remember that the happiest people are not those getting more, but those giving more.
-H. Jackson Brown Jr.



In general, the decision-making process helps managers and other business professionals solve problems by examining alternative choices and deciding on the best route to take. Using a step-by-step approach is an efficient way to make thoughtful, informed decisions that have a positive impact on your organization's short- and long-term goals.

The business decision making process is commonly divided into seven steps. Managers may utilize many of these steps without realizing it but gaining a clearer understanding of best practices can improve the effectiveness of your decisions.



Steps of the Decision-Making Process

Posted February 10, 2017 | By Tricia Hussung - Concordia University-Saint Paul - online.csp.edu/blog

The following are the seven key steps of the decision-making process.

- **Identify the decision.** The first step in making the right decision is recognizing the problem or opportunity and deciding to address it. Determine why this decision will make a difference to your customers or fellow employees.
- **Gather information.** Next, it's time to gather information so that you can make a decision based on facts and data. This requires making a value judgment, determining what information is relevant to the decision at hand, along with how you can get it. Ask yourself what you need to know in order to make the right decision, then actively seek out anyone who needs to be involved.
- **Identify alternatives.** Once you have a clear understanding of the issue, it's time to identify the various solutions at your disposal. It's likely that you have many different options when it comes to making your decision, so it is important to come up with a range of options. This helps you determine which course of action is the best way to achieve your objective.
- **Weigh the evidence.** In this step, you'll need to "[evaluate for feasibility, acceptability and desirability](#)" to know which alternative is best, according to management experts Phil Higson and Anthony Sturgess. Managers need to be able to weigh pros and cons, then select the option that has the highest chances of success. It may be helpful to seek out a trusted second opinion to gain a new perspective on the issue at hand.
- **Choose among alternatives.** When it's time to make your decision, be sure that you understand the risks involved with your chosen route. You may also choose a combination of alternatives now that you fully grasp all relevant information and potential risks.
- **Take action.** Next, you'll need to create a plan for implementation. This involves identifying what resources are required and gaining support from employees and stakeholders. Getting others onboard with your decision is a key component of executing your plan effectively, so be prepared to address any questions or concerns that may arise.
- **Review your decision.** An often-overlooked but important step in the decision-making process is evaluating your decision for effectiveness. Ask yourself what you did well and what can be improved next time.

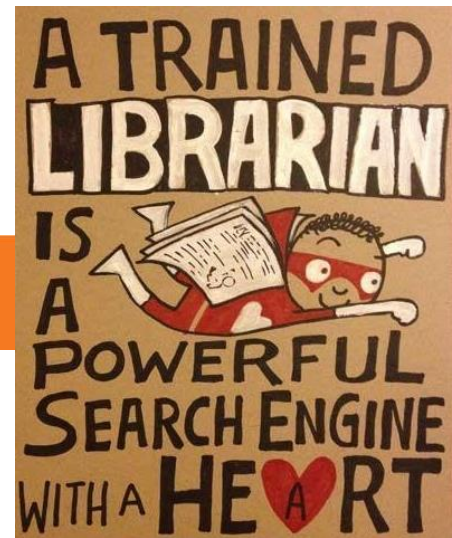
PRIORITIES

Core Responsibilities of Trustees: The Board is the legal trustee of the Library. As such, it is responsible for the welfare of the Library and its operation. In doing so, the Board's core responsibilities fall into the areas described below.

- ***Employment of the Executive Director.*** The Board's most important responsibility is to hire and evaluate a qualified Executive Director and to delegate the administration of the Library to her/him. While the Board is ultimately in charge, this delegation should reflect a high level of mutual trust and respect between the Executive Director and the Board.
- ***Financial Responsibility.*** The Board has a fiduciary responsibility to ensure that Schaumburg Township District Library spending stays within the budget and supports the Library's mission. This work includes helping to develop the annual budget, holding a Public Hearing on and approving the budget, passing the annual Levy Ordinance to fund the Library, and controlling expenditures of Library Funds, to name a few.
- ***Library Policy.*** Board policies govern the operation of the Library and its services. Board policy work consists of reviewing policies on a regular basis, writing new policies when warranted, and retiring policies that are no longer needed. All Board policies are adopted and approved by a Board vote.
- ***Library Advocacy.*** Board members advocate for the Library when out in the community, and advocate for the community when in the Library. Board members are passionate about libraries and especially about Schaumburg Township District Library!

PRESIDENT REPORT

Presented by Anita Forte-Scott
June 18, 2018



INSPIRATION

- **There will be little rubs and disappointments everywhere, and we are all apt to expect too much; but then, if one scheme of happiness fails, human nature turns to another; if the first calculation is wrong, we make a second better: we find comfort somewhere.** —*Jane Austen, Mansfield Park*
- I want to commend all my fellow Trustees for their dedication and commitment during the Budgeting process this past month. I know that many hours of preparation and study were completed by everyone to be well equipped and knowledgeable in planning for the 2018-2019 STDL Budget. Additional praise goes out to Monica, Annie, Kathy, Beth and the entire Management Team for all their tireless hours of research, deliberation, compilation and submission of the comprehensive and essential needs of the Library. Thank you!

TRUSTEE SUCCESS

- I would like to thank my fellow board members with entrusting me as your President, for the 5th time since I began my STDL Trustee service in 2005. I will endeavor to conduct our meetings in a professional manner keeping with Robert's Rules of Order. Please take some time to review Robert's Rules of Order, available online at <http://www.rulesonline.com/>
- As elected Trustees we each bring diverse knowledge and experiences of our community, education, business and life to guide the Library successfully into the future. After all, our adopted Vision Statement is: A Bridge to Your Future. To this end I would like to encourage all Trustees to represent our position and community in the best way always. This may include embracing a professional appearance at all STDL meetings and events. Please consider applying a personal business / business casual style of dress appropriate for our meetings. STDL meetings and events would be a perfect time to utilize our new logo-wear.
- We each should continue to learn about Trustee responsibilities whenever available. I would recommend watching the video made by Jim Connor on Library Trustee Responsibilities. Watch the 6-minute video using this link: <https://youtu.be/CCqy-O7Jses>

OUR COMMUNITY

- We serve a diverse and engaged community who mostly view the Library as a vital resource.
- I would encourage each of us to take time to attend various other community Board Meetings to be more in touch with what else is going on in our community. Remember, we are ambassadors and advocates for the Library, our patrons and our staff always.

The following is a schedule of local Village Board Meetings:

Schaumburg: 2nd & 4th Tuesday of each month
Hoffman Estates: 1st & 3rd Monday of each month
Hanover Park: 1st & 3rd Thursday of each month
Elk Grove Village: 2nd & 4th Tuesday of each month*
Roselle: 2nd & 4th Monday of each month

- Schaumburg Township covers an area of 30.96 square miles and is home to 131,288 people according to the 2010 census. In 2016 it was estimated that 131,411 people make their home here. STDL serves residents in the following communities: Elk Grove Village, Hanover Park, Hoffman Estates, Rolling Meadows (south edge), Roselle, Schaumburg & Streamwood.



Schaumburg Township

PRIORITIES

Working towards the goals of our Mission & Values Statement each day.

- Service: We are passionate about service and treat all people with courtesy and respect.
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We promote innovation and creativity and foster strong community partnerships.

PRESIDENT REPORT

Presented by Anita Forte-Scott
August 20, 2018

INSPIRATION

- **“Don't ever apologize to an author for buying something in paperback or taking it out from a library (that's what they're there for. *Use your library*). Don't apologize to *this* author for buying books second hand or getting them from bookcrossing or borrowing a friend's copy. What's important to me is that people read the books and enjoy them, and that, at some point in there, the book was bought by someone. And that people who like things, tell other people. The most important thing is that people *read...*” — Neil Gaiman**
- This marks the third, and final, meeting that we will be voting on the final draft of the STDL 2018 – 2019 Budget. We are very fortunate to have had more than 50 years of responsible Trustees and Library Management to pave the way for everything that STDL has become today. We are even more fortunate now for the approachable way in which we all relate to each other knowing that our common goal of providing the best services to our patrons is imperative to us all. Thank you for your ongoing dedication and stewardship in all aspects of our Library “When it comes to money and so many other things in life, understanding your weaknesses and strengths can help you with your future plans.” – Tagene Brown-McBean, Money Moves That Matter: Simple Steps to Become Debt-Free.

TRUSTEE SUCCESS

- Some quizzes test our knowledge while others just test our patience. Quiz taking can be a very stressful event in anyone's life. Some of us hand out quizzes regularly (David), and some of us take quizzes regularly (Hannah), but, have any of us thought to take a quiz to Discover Your Temperament? There are many personality tests out there, but I have found the most accurate and most fun quiz about Temperament that I would like to share with you. Art and Laraine Bennett, authors of *The Temperament God Gave You*, originally developed this test based on the “Four Temperaments” using 30 years of counseling experience. Which Temperament are You? The Choleric, The Melancholic, The Phlegmatic or The Sanguine? Understanding temperament can be enormously helpful in daily life. Once you know your temperament you gain an immediate insight into your natural strengths and weaknesses, your hot buttons, and your emotional tendencies. With this knowledge you can better recognize what is good for

Libraries will get you through times of no money better than money will get you through times of no libraries.

— ANNE HERBERT

▶ GET YOUR LIBRARY CARD

your while avoiding emotionally debilitating situations, work-related missteps, relationship bumbles and poor life choices. Enjoy the quiz: www.temperamentquiz.com

- In case you're wondering, I'm a Sanguine / Choleric mix. Mine is a dynamic combination. I am optimistic, enthusiastic, extraverted and fun-loving (sanguine) yet also capable of strong leadership, follow-through, and juggling many projects (choleric). My Temperament is a happy combination of charm and decisiveness, creativity and analytical skill, friendliness and focus.

OUR COMMUNITY

- **“Cougars, Coyotes and Deer, OH MY!”** It may come as no surprise to learn that we live side-by-side with a vast array of species of wild animals in our daily lives. “This nation, often condemned for being crowded, paved over, and studded with nature-strangling shopping malls, is proving to be a haven for wild animals.”¹ Did you know that a Cougar was recently sighted in Surrey Woods Park, Streamwood? “It was a cougar, resident Bob Fleisher said – and not the variety featured in reality TV and in jokes about women of a certain age.” The cat, a few feet beyond Fleisher’s back yard was – he’s convinced – the menacing, powerful, four-legged species also known as a mountain lion.² Even the Village of Schaumburg has a page on their website dedicated to Coyote Information.³ “Coyotes in Schaumburg? Yes. Today you are just as likely to see a coyote in Schaumburg as in Arizona. Ove the past several years, coyote sightings have become more prevalent within the village and surrounding communities. Considering that Schaumburg Township and the surrounding area have numerous natural areas and greenways including Forest Preserves, Nature Centers, Farms, open lands and waterways, it is simple, yet extraordinary, for wildlife to end up in our own backyards. To learn more about People and Wildlife, or to find a Nature Center, please visit the Forest Preserves of Cook County website.⁴

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1- Jane Shaw, Senior Research Fellow. The Heritage Foundation. Nature in the Suburbs. Feb. 18, 2004.

2- Ted Gregory, Reporter. The Chicago Tribune. August 8, 2018.

3- www.villageofschaumburg.com/depts/police/animal/coyote.htm

4- www.fpdcc.com/conservation/people-and-wildlife/



DESPITE THE RIGORS OF 2020 WE SURVIVE & THRIVE TOGETHER!

As every new year does, 2020 began with so much hope and promise. Little did we know then how much this year would test our resilience as we had to pivot operations and services to confront the COVID pandemic. Who would have thought then that we would still be adapting to these conditions 10 months later & beyond. Nevertheless, we can identify many good things that have come with this new point of view. The Trustees, management, and staff are to be commended in staying true to our collective purpose of serving our community in the best ways we possibly can. Additionally, our patrons and our community are to be complimented for their patience and understanding while their beloved Library had to navigate new best practices to provide safe services to them.

WE HAVE A LOT TO BE PROUD OF!

Change is often difficult for many people and I have found that encouraging others to focus on the positive and look to the future, change is not as frightening as they may first think. Here are some things that the Library accomplished in 2020 that I am most proud of, and I hope you are too!

- Instead of cancelling all programming for 2020, our staff were able to provide more than 150 programs each month remotely and on demand at SchaumburgLibrary.tv BRAVO!
- The Main location underwent the final phase of its first floor renovation while the building was mostly empty of staff and patrons. As a result, this project timeline was expedited and the updates are remarkable! EXCELLENT WORK!
- Digital Resources were extended to all students and their families who attend School Districts 54 and 211 in April and will continue for the near future. This has allowed thousands of students access to our vast online resources for their education. SUPERB!

- Barriers were removed for our patrons to access materials by becoming a Fine Free Library. All current fines were forgiven and access immediately opened. WELL DONE!
- A \$1.5 million abatement on property taxes was approved by the Board of Trustees in May with swift action to alleviate a portion the Library line item on the second installment of all property tax bills. OUTSTANDING!
- Bringing favorite authors to discuss their books continues to be a highlight for us and our patrons. Starting with Min Jin Lee, then Dr. Ibram X. Kendi, and soon, Emma Donoghue, our tradition of connecting readers with authors is still strong. FANTASTIC!
- Free Summer Meals were able to be distributed safely to children and their families through the Hoffman Estates and Hanover Park Branches despite ongoing COVID concerns. AMAZING!
- Paving the way for new contactless item pick-up methods was a necessity. Curbside Pick-Up was launched and continues along with STDL being the first Library in Illinois to implement a 24/7 electronic outdoor Locker pick-up system to make items available for our patrons. WOW!

NOW WE WELCOME 2021, A NEW YEAR WITH NEW HOPE & NEW OPPORTUNITIES TO SERVE.

Thank you for all you do!

Anita Forte-Scott

"Success is no accident.

It is hard work, perseverance, learning, studying, sacrifice and most of all, love of what you are doing or learning to do." Pele

PRESIDENT REPORT

Presented by Anita Forte-Scott
February 18, 2019

INSPIRATION

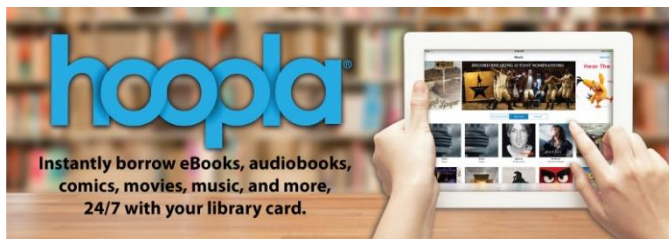


“If the World Can Read, the World Can Succeed.” – One World Literacy Foundation

Reading is how we discover new things and how we develop a positive self-image. The ability to read is a vital skill in being able to function in today’s society. Reading is important because it helps to expand the mind and develops the imagination. A person who knows how to read can educate themselves in any area of life they see fit. People who don’t read or are poor readers often have low opinions of themselves and their capabilities. They mostly feel isolated and behavior problems surface. As we live in an age abundant with information, reading is the only way to become informed. Find the full article here: <https://www.oneworldliteracyfoundation.org/index.php/why-reading-is-important.html>

1. **Reading Improves Concentration** – Reading forces you to use your brain; helping you to reason things out which are unfamiliar. O.W.L. understands that reading is one of the most enjoyable hobbies a person can have. However, it’s sad to think that the majority of people are not introduced to the fabulous world of reading. Most people don’t realize that when reading a book, you are focused and concentrating, thereby enhancing the critical skills of concentration and focus.
2. **Reading Improves Discipline and Memory** – Making time to read is something we all feel that we should do, but only few of us schedule actual reading time every day. Adding reading to your daily schedule improves discipline. Studies show if you don’t read often, it becomes more and more difficult to remember facts that you have read. Crossword puzzles are an example of word game that helps build memory and helps to prevent the onset of Alzheimer’s disease. Reading helps to stretch your memory muscles and requires you to remember details, facts and figures, plot lines, themes and characters. It is really satisfying to look at a shelf on books and say, “I’ve read every one of those!”
3. **Reading Builds Self Esteem** – The more you read, the more educated you become. With more education comes increased confidence. Increased confidence builds self-esteem. Reading about the diversity of life and revealing yourself to new ideas and more information helps to widen the creative side of the brain and filters innovation into your thinking process. When you are well read, people will look to you for answers which also builds self-confidence and self-worth. Reading about diversity of life and revealing yourself to new ideas and more information helps to widen the creative side of the brain as it promotes advancement into your thinking process.
4. **Reading Improves Vocabulary** – When you read books, particularly demanding ones, you will probably find yourself exposed to many new words. As you read you find the importance of words by reading the context of those same words in a sentence. Continue reading and you will continue learning.





TRUSTEE SUCCESS

The very term “Trustee” indicates what the community expects from us. The community puts its trust in us to make sure the Library is operating the way it should. It’s our job to keep an eye on the progress of the Library for the community. To fully appreciate our Library we can look at other Libraries throughout time and the world by reading this recommended book found on hoopla:

- **The Library – A Catalogue of Wonders** by Stuart Kells

Libraries are much more than mere collections of volumes. The best are magical, fabled places whose fame has become part of the cultural wealth they are designed to preserve. Some still exist today; some are lost, like those of Herculaneum and Alexandria; some have been sold or dispersed; and some never existed, such as those libraries imagined by J.R.R. Tolkien, Umberto Eco, and Jorge Luis Borges, among others. Ancient libraries, grand baroque libraries, scientific libraries, memorial libraries, personal libraries, clandestine libraries: Stuart Kells tells the stories of their creators, their prizes, their secrets, and their fate. To research this book, Kells traveled around the world with his young family like modern-day "Library Tourists." Kells discovered that all the world's libraries are connected in beautiful and complex ways, that in the history of libraries, fascinating patterns are created and repeated over centuries. More important, he learned that stories about libraries are stories about people, containing every possible human drama. The Library is a fascinating and engaging exploration of libraries as places of beauty and wonder. It's a celebration of books as objects, a celebration of the anthropology and physicality of books and bookish space, and an account of the human side of these hallowed spaces by a leading and passionate bibliophile. Check it out electronically here: <https://www.hoopladigital.com/title/12054415>

OUR COMMUNITY

Professor Moptop The Beatles’ White Album Prairie Center for the Arts – 03/17/2019 - 1:00 PM

Lecture: **M**ore than just another Beatles record that changed the direction of rock and roll (didn't they all?), the “White Album” is in many ways the Fab Four’s definitive release, showing the band at its most powerful and at times its most vulnerable. In this special presentation, Professor Moptop – Chicago area’s premier authority on the Beatles – dissects this iconic double album and sheds light on its brilliance, mystery and timelessness.

Classic Albums Live – The Beatles White Album Prairie Center for the Arts –

03/22/2019 - 7:30 PM

Close your eyes, listen, and try to convince yourself that it’s not the real thing... Classic Albums Live recreates The Beatles with skilled vocalists and musicians who honor the work with no gimmicks, make-up or other illusions employed by tribute bands. Note for note, cut for cut, the attention to detail is staggering; every sound from the album is masterfully duplicated live on stage. Tickets required.



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INSPIRATION & TRUSTEE SUCCESS

Great leaders create a vision, articulate the vision, passionately own the vision, and relentlessly drive it to completion. We are those great leaders. Entering 2020 with 20/20 vision is an important goal for us. When we each have a clear understanding about the future endeavors that STDL will embark upon, the path to those goals becomes very clear. One of the keys to effective leadership is learning to be more inquisitive. The importance of inquisitiveness in leadership is fairly obvious considering how much faster we have to operate and make decisions, if not also how quickly things can change. We gain benefits from being more inquisitive, and not just in gaining clarity regarding the challenges and opportunities before us, but also in how simple conversation tools help us to nurture and strengthen relationships with those we lead. Some helpful tips to become more inquisitive in our leadership include:



Ask open-ended questions that require more than a yes/no response

If there's one thing leaders everywhere share in common it's working within an environment where they face increasing demands on their time and attention, while at the same being expected to make decisions as quickly as possible. Taken together, these factors create conditions where it's easy for leaders to resort to asking questions that require only a yes/no answer. While these answers can help us act quickly, the problem is that they lack context or insights that can help us make more effective decisions and choices going forward. Asking open-ended questions – like asking 'what did our customer say?' instead of 'is our customer happy?' – not only provides greater context, but it encourages a genuine engagement with those we lead, over interactions that are merely transactional in nature.



Be curious to find out what others know

While inquisitiveness is something we need to work at – especially in light of the frenzied pace by which many of us now have to operate at – there's one tool we can use to help us with this process. And that tool is our sense of curiosity. Although we might think of curiosity in terms of our childhood, the fact is all of us are hardwired to be curious, which is not only why mysteries and puzzle game apps remain popular, but also why serialized storytelling has become the norm for most TV shows. For all of these, it's our sense of curiosity that continues to draw us in to learn more. In the case of becoming more inquisitive as leaders, you can use your sense of curiosity to shift your focus from trying to confirm what you know to seeking to learn what our staff and patrons know or have experienced.



Reflect on what you've learned from these interactions

No doubt one of the biggest hurdles many leaders face in becoming more inquisitive is dealing with a lack of time. But the challenge this presents is not limited to our ability to ask questions, but also to whether we're giving ourselves time to actually contemplate the insights gleaned from our queries. One useful technique to help with this is to practice waiting before responding to what others tell you. For example, fight the urge to fill in those silent moments with your own thoughts, or worse interrupting others to speak your mind. Instead, use these moments to show the person that you're truly interested in learning from what they have to say. It's a simple technique but it's one that helps to illustrate a critical point about the importance of inquisitiveness in leadership. Namely that leaders should ask questions not just to get information, but to learn from those they lead.



Becoming inquisitive takes intentional practice

As with any behavioral shift, becoming more inquisitive in how we approach those conversations with our staff and patrons takes time and a lot of intentional practice. Science has shown that this tendency to focus inward on ourselves is something we're all susceptible to experiencing. Researchers have found that the more we focus on our own achievements, the harder it becomes to take into account the perspective of those around us. As leaders, it's a given that people are interested in our perspective because they want to understand why certain decisions or choices are being made, and how we perceive things going forward. If we are to become more successful in our interactions with others we need to make an intentional effort to make inquisitiveness a foundation stone in our leadership. Being inquisitive as leaders sends a clear message that we care about what others have to say.

Excerpts taken from Tanveer Naseer Leadership, 4 Steps To Becoming More Inquisitive As Leaders

OUR COMMUNITY



The Hoffman Estates Cultural Awareness Commission hosted their 18th annual Martin Luther King Jr. Breakfast on Monday, January 20, 2020. This year's theme is, "Rising Together: Our Path to the Mountaintop." A special keynote address was given by Herb Porter, Village of Hanover Park Trustee. The photo above was taken at the 2019 MLK Jr. Breakfast with Anita Forte-Scott, Jerry Bromley, Terry Seyring and Mayor Bill McLeod. The artwork featured at that event was an original Martin Luther King Jr. portrait using mixed media on wood. This artwork is owned by Mr. Abraham Asllani and was brought to the event by Anita Forte-Scott. It is featured in the January 2020 edition of the Hoffman Estates Citizen Newsletter in the section about the Martin Luther King Jr. Breakfast in January. Anita is hoping to be able to bring this unique piece of artwork to the Breakfast again this year. Everyone enjoyed viewing the artwork and lined up to take photographs with it.



The Hoffman Estates Chamber of Commerce is hosting their annual Celebration of Excellence Awards Dinner on January 30, 2020. Our Library and staff are regularly recognized for an award at this event. Please contact Annie to see if we have seats available at our table if you wish to attend.



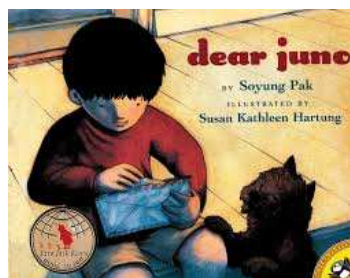
The ILA Advocacy Committee is hosting their annual Presidents' Day Library Legislative Breakfast on Monday, February 17, 2020, at the Arboretum Club 401 Half Day Rd. Buffalo Grove. Doors open at 7:45 am with the program beginning at 8:30 am. Please contact Annie if you wish to attend.



The Illinois Library Association is hosting their annual Trustee Workshop day on Saturday, March 14, 2020, at the Chicago Marriott Oak Brook 1401 22nd St. Oak Brook. This day of Trustee training starts at 8:00 am. Please contact Annie if you wish to attend.



With our annual One Book/One Community reading event underway, STDL will be welcoming each of the 3-authors of the books featured. Please contact Annie if you wish to attend any of these author visits.

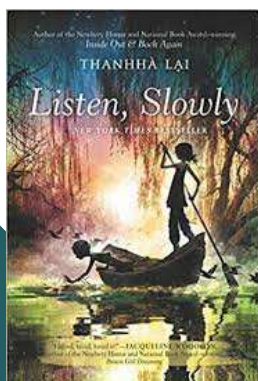


Soyung Pak, author of *Dear Juno*, will discuss her life, her books and answer questions.

Tuesday, February 11, 2020.

4:00-5:00 PM

Central Program Room

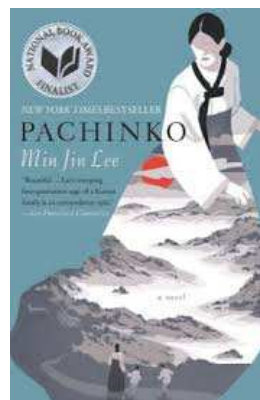


Thanhha Lai, author of *Listen, Slowly*, will discuss her life, her books and answer questions.

Tuesday, February 18, 2020.

4:00-5:00 PM

Central Program Room



Min Jin Lee, author of *Pachinko*, will discuss her life, her books and answer questions. Hors d'oeuvres will be served followed by an evening with Min Jin Lee.

Thursday, February 20, 2020.

6:00 PM - Reception

7:00 PM - Author Visit

Al Larson Prairie Center for the Arts 201 Schaumburg Ct. Schaumburg

PRESIDENT REPORT

Presented by Anita Forte-Scott
April 15, 2019

INSPIRATION



Libraries = Strong Communities: Celebrate National Library Week April 7-13, 2019 – American Library Assoc.



National Library Week is an annual celebration highlighting the valuable role libraries, librarians, and library workers play in transforming lives and strengthening our communities.

This year's theme, Libraries = Strong Communities, illustrates how today's libraries are at the heart of our cities, towns, schools and campuses, providing critical resources, programs and expertise. They also provide a public space where all community members, regardless of age, culture or income level, can come together to connect and learn.

Library programs are designed to encourage community members to meet and discuss civic issues, work together using new technologies like 3D printing or learn alongside one another in English language or technology classes. Library staff also partner with other civic and service organizations to actively engage the people they serve, always striving to make sure their community's needs are being met.

Join the celebration! National Library Week is an exciting opportunity for library supporters and libraries of all types to raise awareness of their value and impact in their communities. Free tools are now available to help spread the word about National Library Week including print and digital graphics, sample social media posts and much more! Check back often as we are continuing to add more tools and resources.

Ways to Celebrate

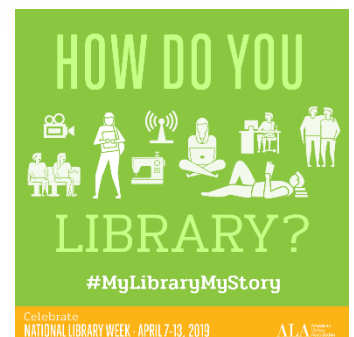
1. Visit your library.

Head to your public, school, or academic library during National Library Week to see what's new and take part in the celebration. Libraries across the country are participating.

2. Share your library story—how do you library?

Libraries mean so many things to so many people: they provide free access to media, host fascinating programs and events, and strengthen their communities through education and lifelong learning. Celebrate National Library Week by sharing your library story—how do you library?

Post photos, videos, or text on social media highlighting what you love about your library, whether it's a way your library brings your community together or a few of your favorite



library resources and activities. Share during National Library Week (April 8 – 13) using the hashtag #MyLibraryMyStory on Twitter or Instagram or on the [I Love Libraries Facebook page](#) for a chance to win big: one randomly selected participant will receive a \$100 VISA gift card. The promotion begins Sunday, April 7 at noon CT and ends Saturday, April 13 at noon CT.

If you love your library, say it loud and proud: vocal community support helps libraries secure much-needed funding and reminds hardworking library staff that their efforts are appreciated. Participating in #MyLibraryMyStory is a quick, easy way to help your library thrive! And don't forget to tag your library!

3. Show your support for libraries on social media.

And don't forget to follow your library, the American Library Association, and I Love Libraries on social media and join the celebration on social media by using the hashtags [#NationalLibraryWeek](#) and [#LibrariesTransform](#).

ALA accounts: Twitter: [@ALALibrary](#) | Facebook: [@AmericanLibraryAssociation](#) | Instagram: [@americanlibraryassociation](#)
I Love Libraries: Twitter: [@IloveLibraries](#) | Facebook [@IloveLibraries](#)

<http://www.ala.org/conferencesevents/celebrationweeks/natlibraryweek>

TRUSTEE SUCCESS

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OUR COMMUNITY

Importance of Voting

April 2nd was the Consolidated Election Day for many local races.

Voting is a basic process that keeps a nation’s governmental system working. It enables the citizens to choose their own government. It also allows the people to choose their representatives in the government. The purpose of every governmental body is to develop and implement various policies for the benefit of its citizens.

As we welcome in the new, and returning, Mayors, Village Trustees, Park District Commissioners, Elementary / High School Trustees, Library Trustees and others, we should reflect on the good things we have experienced in our lives simply by residing in Our Community. “The future depends on what we do in the present.” – Mahatma Gandhi