

Boldon James

A QINETIQ company

Enterprise Address Book

Enable more effective communication and synchronise multiple LDAP directories with Enterprise Address Book.

At A Glance

Enterprise Address Book is an enhancement to Microsoft Outlook which provides users with a powerful and flexible tool to enable them to search and explore address books across multiple LDAP directories, such as Active Directory, ITU X.500 Directories, Oracle, IBM, Novell, Apache, OpenLDAP or Lotus/Domino for example. In large and complex organisations where user communities can frequently change, users need to be able to find and email each other effectively and efficiently. Enterprise Address Book enables organisations to quickly and simply connect multiple address books, without the pain and cost of major system integration.

Given the changing and dynamic nature of many organisations, it is vital that contact and address book information is accurately maintained and available to everyone. In today's increasingly fast-paced world, improving communication efficiency increases productivity and saves money. The absence of an accurate universal address book within an organisation prevents effective communication. This is where the Enterprise Address Book solution from Boldon James can help.

Key Benefits

- Rapid sourcing of recipients information
- Improves internal communication efficiency
- Avoids costly system integration
- Offers flexible search options
- Quick and easy to configure and deploy



Organisational Scenarios For Enterprise Address Book

Enterprise Address Book can benefit a variety of organisations, however here are some of the key scenarios:

Merger And Aquisitions

For organisations recently merged or acquired, establishing rapid and effective inter-company communications is vital to achieving a smooth integration and ensure business continues as normal. An enterprise address book is the perfect solution to establish quick and seamless communications in periods of organisational change.

Military And Security

Military and defence organisational levels can be wide and complex, with users needing to search through potentially thousands of names in multiple directories to find the appropriate recipient. Enterprise Address Book allows all of these users from multiple directories to be shown in one view. It also allows users to be sorted into a hierarchical view, breaking them into department and unit for simple selection in both standard and military grade messaging.

Conglomerates Or Large Organisations

For commercial organisations who have an array of subsidiaries or brands often with multiple geographical locations, connecting and synchronising global address lists can be a significant undertaking. Enterprise Address Book simplifies this process and makes it easier and quicker to communicate with other Group businesses in disparate locations with separate server technology.

Hospitals And Medical Centres

Medical staff rely on accurate and timely information from colleagues regarding patient cases. With a moving population of doctors and medical staff this can be extremely challenging. Enterprise Address Book can quickly synchronise changing address books to ensure all medical professionals have accurate contact information.

Universities And Colleges

With students, tutors and faculty members frequently changing, maintaining an accurate and up-to-date address book information is vital for universities or colleges to operate effectively. Effective and efficient submission of coursework, reports and student information is key to the smooth running of any higher education establishment.

Key Features

Address Book Integration

Enterprise Address Book allows multiple Outlook directory instances (both X.500 and LDAP) to be searched for recipient addresses and details all using a familiar Microsoft user interface.

Configurable Search Options

Enterprise Address Book provides users with multiple ways of searching for the recipient's correct email, including by recipient name, company, organisation or department.

Support For Distribution Lists

Many organisations rely on distribution lists for communicating to large groups of users. Enterprise Address Book supports Distribution Lists by providing the ability to search for these groups in the unified environment.

Familiar Graphical Browser

Enterprise Address Book's graphical browser allows users to search through a familiar Microsoft interface to select recipients. The browser may contain multiple 'profiles' that enables searching from different points in the directory or from multiple servers.

Configurable Attribute Mapping

Enterprise Address Book allows the administrator to map LDAP Attributes to MAPI properties through a standard set of mappings, but allows administrators to configure options such as allowing multi-valued properties.

Check-Names Search Method

Enterprise Address Book helps users search the directory and quickly identify the recipients that they wish to find. The 'Check Names' feature can search on a name or part of a name, name fields only or the user can specify multiple variables such as name and location, to enable faster and more accurate searching.

Strong Authentication To Directory

Users can be authenticated to the directory using SSL, X.509 certificates and SASL (Simple Authentication and Security Layer) which ensures only authorised users are able to browse the directory and identify critical information.

Try Before You Buy

Contact your Boldon James representative or visit: boldonjames.com/on-demand-demo